

## Make a Donation

Much of our fundraising comes from generous individuals and community groups who donate their time or money to help our cause.

To maintain the high quality of our community services, it is vital for us to run fundraising and support programs. Tax-deductible donations are another way of enabling us to continue serving the Burdekin community with excellence.

Every donor is treated with confidentiality and we have strict policies in place to ensure details remain private. We are grateful for all the support we receive and will never ask our supporters for more assistance than they are able to offer. Donations of \$2.00 or more are tax deductible.

### Donate by Direct Deposit

To donate by direct deposit please use the following details:

Bank: Bendigo Bank  
BSB No.: 633-000  
Account Number: 126387638  
Account Name: Burdekin Community Inc.  
Statement Account

### Donate by Cheque or Cash

To donate by cheque or cash please complete the following Donation Form and send it to BCA.

#### DONATION FORM

Burdekin Community Association Inc.  
PO Box 815, AYR QLD 4807

Please find attached a donation of \$.....

Please send a receipt to:

Name: .....

Address: .....

Phone Number: .....

If donating by Cheque (*Please make cheques payable to Burdekin Community Association*).

Donations of \$2.00 or more are tax deductible. Your donation will be returned to the Burdekin community.

Thank you for supporting BCA

[www.burdekincommunityassociation.org.au](http://www.burdekincommunityassociation.org.au)

## Home Care Services Aim

To support older people and younger people with a disability to be more independent at home and in the community.

For further information please contact:

**Helen Newton**  
Manager, Home Care Services

**Burdekin Community Association Inc.**  
The Support Centre  
130 Queen Street, PO Box 815  
AYR QLD 4807

Monday to Friday 9.00 am to 4.00 pm  
Phone: 07 4783 3744 • Fax: 07 4783 3990

E-mail: [helenn.bca@burdekin.qld.gov.au](mailto:helenn.bca@burdekin.qld.gov.au)  
[www.burdekincommunityassociation.org.au](http://www.burdekincommunityassociation.org.au)

ABN 97 257 970 913



## BURDEKIN COMMUNITY ASSOCIATION INC.



## Home Care Services

## Home and Community Care (HACC) Program

July 2011

## What is the Home and Community Care (HACC) Program?

Most people want to live in their own home, but some frail older people and people with a disability can find this difficult without support. Help can be provided by carers (family and friends) and by HACC or other services.

HACC is a joint Australian and State / Territory Government funded program and provides basic support services so frail older people and people with a disability can continue to live at home. These services provide eligible people with help at home, support in getting out into the community and a break for carers.

### Services

Home Care Services provide the following range of services to eligible members of the Burdekin community:

- ◆ **Domestic Assistance**  
Basic cleaning, clothes washing, bed making, dishwashing, meal preparation.
- ◆ **Social Support**  
Friendly visiting, shopping, bill paying, banking, taking people to appointments or social outings, letter writing and telephone based monitoring.

- ◆ **Personal Care**  
Bathing or showering, dressing, grooming, toileting, getting in and out of bed and moving about the house, medication monitoring.
- ◆ **Respite Care (in-home)**  
Care recipient supervision, personal care, domestic assistance, meal preparation, social support.
- ◆ **Home Maintenance**  
Lawn mowing and rubbish removal.
- ◆ **Transport**  
'Door to door' transport in our wheelchair accessible bus or other vehicle, to appointments, shopping, social activities and venues.
- ◆ **Counselling / Support, Information and Advocacy**  
Dementia and / or carer support and counselling, advice, information, training and support to access and use general community services.

### Who is eligible?

HACC services are for people who need help to continue living at home in the community because:

- ◆ they are frail older people who have difficulty with everyday tasks, such as showering, getting dressed or doing housework OR
- ◆ they are a younger person with a moderate to severe disability AND
- ◆ they are at risk of having to go into a nursing home or aged people's hostel

HACC services are also available for people who are caring for a frail older person or someone with a disability.

### How do I get HACC service?

You, your doctor, a family member or friend can contact Home Care Services for an assessment of your needs.

In order to assess your needs, the Home Care Services Manager/delegate talks to you about how you are coping with your daily living. The information you provide is entered on the HACC Ongoing Needs Identification (ONI) form. This is then used by the Manager to decide whether you are eligible for a service and what type of service you need to assist you to remain living at home.

### Do I pay for HACC service?

We ask for a small contribution, depending on your situation. Consideration is given to people with limited finances.

### Reviews

Services are reviewed at least every 12 months. People with complex, ongoing needs will remain a high priority. The priority of some clients may change depending on the needs of other clients and services received may change (increase / decrease / cease).