

Make a Donation

Much of our fundraising comes from generous individuals and community groups who donate their time or money to help our cause.

To maintain the high quality of our community services, it is vital for us to run fundraising and support programs. Tax-deductible donations are another way of enabling us to continue serving the Burdekin community with excellence.

Every donor is treated with confidentiality and we have strict policies in place to ensure details remain private. We are grateful for all the support we receive and will never ask our supporters for more assistance than they are able to offer. Donations of \$2.00 or more are tax deductible.

Donate by Direct Deposit

To donate by direct deposit please use the following details:

Bank: Bendigo Bank
BSB No.: 633-000
Account Number: 126387638
Account Name: Burdekin Community Inc. Statement Account

Donate by Cheque or Cash

To donate by cheque or cash please complete the following Donation Form and send it to BCA.

DONATION FORM

Burdekin Community Association Inc.
PO Box 815, AYR QLD 4807

Please find attached a donation of \$.....

Please send a receipt to:

Name:.....

Address:.....

Phone Number:.....

If donating by Cheque (*Please make cheques payable to Burdekin Community Association*).

Donations of \$2.00 or more are tax deductible. Your donation will be returned to the Burdekin community.

Thank you for supporting BCA

www.burdekincommunityassociation.org.au

Home Care Services Aim

To support older people and younger people with a disability to be more independent at home and in the community.

For further information please contact:

Helen Newton

Manager, Home Care Services

Burdekin Community Association Inc.

The Support Centre
130 Queen Street, PO Box 815
AYR QLD 4807

Monday to Friday 9.00 am to 4.00 pm
Phone: 07 4783 3744 • Fax: 07 4783 3990

E-mail: helenn.bca@burdekin.qld.gov.au
www.burdekincommunityassociation.org.au

ABN 97 257 970 913



**BURDEKIN
COMMUNITY
ASSOCIATION INC.**



Home Care Services

Veterans' Home Care Program (VHC)

July 2011

What is Veterans' Home Care?

Veterans' Home Care (VHC) program is an Australian Government program designed to assist those veterans and war widows / widowers who wish to continue living at home, but who need a small amount of practical help. The program is provided through the Department of Veterans' Affairs (DVA).

Services

Home Care Services provides the following range of home support services to eligible members of the veteran community:

- ◆ Domestic Assistance
- ◆ Respite Care (in-home & emergency)
- ◆ Coordinated Veterans' Care (CVC) Social Assistance
- ◆ Home and Garden Maintenance (one off / short term)

The VHC program involves:

- ◆ A telephone assessment of your home care needs
- ◆ In consultation with you, the development of an appropriate plan of support and care
- ◆ Provision of services based on your assessed needs
- ◆ Referral, if necessary, to other DVA, government or community-based services

- ◆ Regular reviews to ensure that the services you are receiving remain appropriate to your needs.

Other services, such as delivered meals, day centre respite care, social support and community transport, are provided through arrangements with State and Territory Governments.

⇒ Who is eligible?

All veterans of the Australian defence forces who have a Gold or White Repatriation Health Card and their war widows/widowers may be assessed for services.

You do not automatically receive services by having a Gold or White Card. Services are provided on the basis of your assessed needs, available program resources and other factors.

⇒ Limited eligibility

If you are a Commonwealth or Allied veteran you may be eligible for respite care where it is associated with your service-related disabilities. You are not eligible for other Veterans' Home Care services.

If you are a partner or carer you may receive respite care if you care for an eligible veteran or war widow/widower.

⇒ How do I get assessed?

You can be referred for an assessment by your doctor or other health professional, or you can ring your regional Veterans' Home

Care Agency directly on 1300 550 450, for the cost of a local call.

⇒ Do I pay for VHC service?

You will be asked to pay a small copayment for any service provided through Veterans' Home Care, except for respite care.

Reviews

Services are reviewed by the Regional Veterans' Home Care Agency regularly.

The Home Care Services Manager/delegate will also contact you regularly to monitor the services provided.

Can I access other support?

You do have the right to access services through other programs such as Home and Community Care (HACC) as long as they are not a 'top up' or duplicate service.

In some cases you may be able to receive different services from Veterans' Home Care, DVA's Community Nursing, HACC or other community service programs, depending on your needs.

If you are assessed as needing higher levels of care, you may be referred to more appropriate DVA programs such as Community Nursing, Allied Health Services, the Rehabilitation Appliance Program or other Australian Government assistance programs e.g. referral for an ACAT assessment.