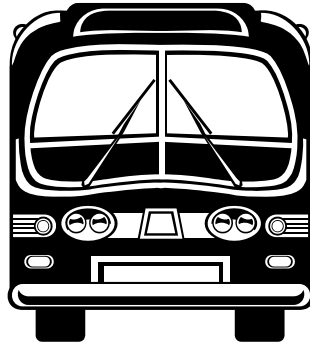


**For Bookings
Phone:
4783 2711**



**BURDEKIN CENTRE
FOR RURAL HEALTH**

**Mon to Fri
9am to 4pm**

TRANSPORT SERVICE

Servicing everyone in the Burdekin region for all things health and wellbeing related.
This service covers Giru to Gumlu, Dalbeg to Alva Beach and all areas in between
And is available to people of all ages.

NEW FARES

Effective from
2nd August, 2010

For Appointments Between

Monday:-	Townsville	\$30 Return	9:00 am to 2:00 pm
Tuesday:-	Townsville	\$30 Return	9:00 am to 2:00 pm 7am to 5pm – early morning admittance and late discharge
Wednesday:-	Townsville	\$30 Return	9:00 am to 2:00 pm
Thursday:-	Townsville	\$30 Return	9:00 am to 2:00 pm 7am to 5pm – early morning admittance and late discharge
Friday:-	Townsville	\$30 Return	9:00 am to 2:00 pm
	Local	\$8 Return	9:00 am to 2:30 pm

Local Areas of service include but are not limited to:

Ayr, Alva Beach, Airville & Mt Kelly, Brandon, Giru, Home Hill & district, Groper Creek, Gumlu, Clare, Millaroo, Dalbeg, Rita Island. Pick up's for Jerona & Wunjunga residents can be arranged on the highway.

**BOOKINGS ARE ESSENTIAL
WITH 24 HOURS NOTICE**

PLEASE ASK ABOUT OUR FAMILY RATES.

IF YOU ARE EXPERIENCING FINANCIAL HARDSHIP, PLEASE CONTACT THE OFFICE TO DISCUSS PAYMENT OPTIONS MORE SUITED TO YOUR NEEDS.

Conditions of Travel

The Burdekin Centre for Rural Health transport service has been established to allow residents in outlying areas of the region to access health and wellbeing related services in Ayr, Home Hill and Townsville.

This transport service covers Giru to Gumlu, Dalbeg to Alva Beach and all areas in between and is available to people of all ages.

GENERAL CONDITIONS

1. Bookings are essential – travel can only be guaranteed for bookings made with 24 hours notice.
2. Priority of travel will be given to people attending medical appointments.
3. Local Appointments are to be between 9.00 am and 2.30 pm.
4. Townsville Appointments are to be between 8:30 am and 3.00 pm. **Monday, Wednesday and Friday** the bus will depart Townsville at 3:00 pm; **Tuesday and Thursday** trips can be made to accommodate early morning admittance and late discharge for patients between 7:00 am and 5:00 pm. Please contact the office if your appointment falls outside these hours.
5. Carers and support people travel free of charge but limited seats are available.
6. Children travelling with the transport service under the age of 16 years must be accompanied by an adult.
7. Passengers travelling only one way will be charged for a return trip.
8. Passengers who have booked to travel will be notified of their pick up time the day before travelling. Please ensure you are ready five minutes prior to this time.
9. This service does not operate on public holidays, nights or weekends.

WHAT YOU NEED TO TELL US...

10. If you are having a medical procedure, we may require you to travel accompanied by a carer. You will be advised if you require a carer at the time of making your booking.

11. We need to be advised of all medical conditions at registration. Including epilepsy, diabetes etc and physical conditions as we may require you to travel accompanied by a carer.
12. We have a wheelchair accessible vehicle. You need to advise the office if you have a wheelchair or walking aid (eg stick, frame or collapsible walker) when making your booking.
13. At the time of booking, passengers must advise the office of all drop off and pick up points to ensure time is allocated. Any additional drop off and pick up points at short notice cannot be guaranteed.

WHAT WE NEED TO TELL YOU...

14. Day surgery, treatment patients and late appointments may be able to be accommodated on Tuesdays and Thursdays. On Wednesdays, passengers should make alternate arrangements for their return travel if they are not expecting to finish before 3.00 pm.
15. If there is a significant waiting time in Townsville, the Driver will ensure that clients have access to refreshments and amenities.
16. Due to limited luggage space, passengers are permitted to carry one bag on the bus that will fit under their seat. For passengers staying overnight in Townsville additional luggage may be negotiated with the office prior to travel.
17. The service provides child restraints for children under the age of 8 years. The type of restraint required (based on child age, size and development) will be discussed at the time of booking. Please notify the office if you intend to bring a pram for your children.