

# **BURDEKIN COMMUNITY DIRECTORY**

Edition 18

**2017-2019**



## **DISCLAIMER**

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We apologise for any errors. If an error or omission is detected, please contact the BCA on (07) 4783 3744.

Inclusion in this directory does not indicate that the BCA recommends these services. The BCA relies on organisations to provide accurate information about the services provided.

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## INFORMATION UPDATE

Kindly complete this form to let us know of any errors, changes, deletions or additions. Please forward the information to Burdekin Community Association, PO Box 815 AYR QLD 4807, fax 07 4783 3990 or email [bca@bcaburdekin.org.au](mailto:bca@bcaburdekin.org.au)

Organisation Name

Street Address

Postal Address

Telephone

Fax

Email

Website

Contact Name and Position

Office Hours

Target Group

Service Details

Meeting Times

Disability Access

Disability Toilet

Please enclose any other information you think may be helpful.

Thank You

Kylie Lennox

## **PROFILE – BURDEKIN COMMUNITY ASSOCIATION INC.**

The Burdekin Community Association Inc. (BCA) is a not-for-profit, incorporated association, which strives to fulfil the unmet social, welfare and health needs of the Burdekin community. A diverse range of community services are delivered by the BCA to the Burdekin Shire. Since establishment in 1975, BCA has evolved to become one of the largest community organisations in the region.

The BCA is a registered charity, has an Australian Business Number, Income Tax Exemption and Deductible Gift Recipient status.

Many of BCA's initiatives are made possible by the generosity of local service clubs, business houses, individuals and the Burdekin Shire Council.

BCA's Vision is for "*compassionate and connected communities where everyone is supported and free from hardship and distress.*"

BCA's Purpose is to "*assist the aged, families, children and individuals who are suffering hardship and distress and to improve the health and wellbeing of people in the region.*"

Our Core Values include "*Compassion; Respect; Integrity and Leading through learning.*" Our values provide a platform for individual, team and organisation attitudes and behaviours, the way we work and interact with people.

### **BCA Services and Programs:**

#### **The Support Centre**

Burdekin Community Directory  
Information Hub  
Support Groups and Networking Groups  
Office and Meeting Room Hire  
Visiting Community Services  
Community Recovery

#### **Home Care Service**

Commonwealth Home Support Program  
Home Care Packages Program  
National Disability Insurance Scheme  
Qld Community Care Program  
Veterans' Home Care Program  
Brokered Services

#### **Housing and Community Support Service**

Community Support Service Program  
Crisis Accommodation Program  
Dignity Program  
Financial Hardship Assistance Program  
Second Bite Community Connect Program  
Specialist Homelessness Service  
State Emergency Relief Program  
Telstra Safe Connections Program

### **Seniors' Support Service**

Broadband for Seniors Kiosk  
Older People's Action Program  
Round-a-Bout Magazine

### **Volunteer Service**

Community Information Centre  
Community Visitors Scheme  
Community Visitors Scheme Expansion Program  
Volunteer Program  
Work for the Dole Hosting Program

### **Burdekin Centre for Rural Health & Burdekin Community Rehabilitation Centre**

Allied Health Services for Rural & Remote Communities Program  
Health Promotion and Prevention Program  
Rural Mental Health Services Program  
Telehealth Hubs Program  
Schools Life Skills Program  
Suicide Prevention Program  
Support Groups and Networking Groups  
Office and Meeting Room Hire  
Visiting Health Professionals  
Community Recovery

### **Burdekin Mental Health Foundation**

Suicide Prevention Program

### **Management Committee, Staff and Volunteers**

Our volunteer Management Committee comprises of 10 local people across a broad range of local interests.

The Association employs approximately 60 staff and sub-contractors and these people are supported by 85 volunteers.

Website: [www.burdekincommunityassociation.org.au](http://www.burdekincommunityassociation.org.au)

Facebook: [www.facebook.com/bca1975](https://www.facebook.com/bca1975)

## Office Locations

**The Support Centre: 130 Queen Street, Ayr Qld 4807**

**Hours:**

Monday to Friday  
9.00am to 4.00pm (other  
times by arrangement)  
PO Box 815, Ayr Qld 4807  
(07) 4783 3744  
(07) 4783 3990  
bca@bcaburdekin.org.au

**Mail:**

**Telephone:**

**Facsimile:**

**Email:**

**The Homestead:**

**The Joan Heatley Centre – 12a  
Chippendale Street, Ayr Qld 4807  
*Includes: The Bill Hodson Meeting  
Room***

**Hours:**

Monday to Friday  
9.00am to 4.00pm (other  
times by arrangement)  
PO Box 815, Ayr Qld 4807  
(07) 4783 2711  
(07) 4783 7611  
bca@bcaburdekin.org.au

**Mail:**

**Telephone:**

**Facsimile:**

**Email:**

**Rehabilitation  
Centre:**

**The Burdekin Community  
Rehabilitation  
Centre  
12a Chippendale Street, Ayr Qld  
4807**

**Hours:**

Monday to Friday  
9.00am to 4.00pm (other  
times by arrangement)  
PO Box 815, Ayr Qld 4807  
(07) 4783 6836  
(07) 4783 6581  
bca@bcaburdekin.org.au

**Mail:**

**Telephone:**

**Facsimile:**

**Email:**

**CIC:**

**Community Information Centre –  
119 Queen Street, Ayr Qld 4807**

**Hours:**

Monday to Friday  
10.00am to 4.00pm  
PO Box 815, Ayr Qld 4807  
(07) 4783 7633  
(07) 4783 3990 (c/- The  
Support Centre)

**Mail:**

**Telephone:**

**Facsimile:**

**The Support Centre**

**Community Information Centre**



**BCA Burdekin Centre for Rural  
Health and Rehabilitation Centre**



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### **GENERAL SERVICE CATEGORIES**

Organisations are listed by general service category in the Contents Page. By referring to this page you can find the most appropriate heading for your enquiry.

### **ALPHABETICAL INDEX**

Alternatively, the index in the back of the Directory lists organisations by name. In addition to local services, a number of useful non-local services with FREECALL or LOCAL CALL COST numbers have been included for the benefit of Directory users.

## **SERVICES FOR THEAGED**

### **AGED CARE ASSESSMENT TEAM**

Address Kirwan Health Campus Kirwan 4817  
PO Box 1596 Thuringowa Central 4817  
Telephone 07 4799 9050  
Fax 07 4799 9501  
Details Monday - Friday 8:00 am - 4:30 pm

### **AGED CARE INFORMATION LINE**

Telephone 1800 500 853 FREECALL

### **AGED AND DISABILITY ADVOCACY INC. (ADA)**

Telephone 1800 818 338 FREECALL  
(07)3637 6000  
Email [info@adaaustralia.com.au](mailto:info@adaaustralia.com.au)  
Website [www.adaaustralia.com.au](http://www.adaaustralia.com.au)  
Details Free service to residents and potential residents in Hostels or Nursing Homes as well as older people living in the community and their carers. Service also available to younger disabled persons eligible for a Home and Community Care service.

### **AUSTRALIAN GOVERNMENT HEARING SERVICES PROGRAM**

Address Office of Hearing Services  
Department of Health and Aging,  
GPO Box 9848  
Canberra A.C.T. 2601  
Telephone 1800 500 726 FREECALL or  
1800 500 496 (TELE/TYPEWRITER)  
Email [hearing@health.gov.au](mailto:hearing@health.gov.au)  
Website [www.health.gov.au/hear](http://www.health.gov.au/hear)

### **BLUE CARE BURDEKIN. Home Care Services**

Address Kioniona Place  
PO Box 1324 Ayr 4807  
126 MacKenzie Street Ayr 4807  
Telephone 07 4783 2256  
Fax 07 4783 2579  
Contact Margaret Cumes (Service Manager)  
Email [burdekin.bns@bluecare.org.au](mailto:burdekin.bns@bluecare.org.au)  
Website [www.bluecare.org.au](http://www.bluecare.org.au)  
Details Monday to Friday 8.00am - 4.30pm

The service is subsidised by the Home and Community Care (HACC) Program to provide basic maintenance and support services which support people who are frail aged, younger people with a disability and their carers, who live at home and whose capacity for independent living is at risk or who are at risk of premature or inappropriate admission to long term residential care. Services include: domestic assistance, personal care, respite care, nursing, podiatry, continence nurse, palliative care, centre based day respite. Access to nursing services is via a doctors referral. Access to other services is based on assessed need. You, your doctor, a family member or friend can contact the Service to discuss your needs. Clients are asked to pay a co-payment for all services. Special consideration is given to people with limited finances. The service is also funded by Veteran's Home Care (VHC) to provide services to assist those veterans and war widows / widowers who wish to continue living at home, but who need a small amount of practical help. Services include: domestic assistance, personal care, respite care, social assistance. **Podiatry**-HACC funding every fortnight, access via an assessment & co-payment for service.

**Thrift Shop**-Volunteers are required to assist in running the shop, for more information call 4783 2251.

**Bluey's Burdekin-Centre bases day care**

**NATIONAL RESPITE FOR CARERS PROGRAM  
Blue Care Burdekin**

Address 126 Mackenzie Street, AYR QLD 4807  
PO Box 1324, Ayr, QLD, 4807  
Telephone 07 4783 2256  
Fax 07 4783 2579  
Contact Margaret Cumes  
Email [burdekin.bns@bluecare.org.au](mailto:burdekin.bns@bluecare.org.au)  
Website [www.bluecare.org.au](http://www.bluecare.org.au)  
Details Aged care, clients from 0-100+ years, Provides nursing, personal care, domestic, shopping, DVA & VHC securities, palliative care, home care packages, NDIS provider, medication, wound care, centre based respite. Office hours:- 8am-4.30pm.

**BURDEKIN COMMUNITY ASSOCIATION INC.**

Address The Support Centre  
PO Box 815 Ayr 4807  
130 Queen Street Ayr 4807  
Telephone 07 4783 3744  
Fax 07 4783 3990  
Email [bca@bcaburdekin.org.au](mailto:bca@bcaburdekin.org.au)  
Website [www.burdekincommunityassociation.org.au](http://www.burdekincommunityassociation.org.au)  
Details BCA has a range of different programs to support the community including:-  
**Community Visitors Scheme**-One on one visits for those who are socially isolated & quality of life would be improved by regular contact.  
**Home Care Services**- social support, domestic assistance, personal care, respite care, Transport & home maintenance.  
**Senior's Support Service**-To improve the quality of life of older persons in the Burdekin district.  
**Homelessness & Crisis Accommodation Program**-To aid families/individuals experiencing homelessness or at risk of being homeless and/or are seeking information, advice or advocacy regarding homelessness matters in the Burdekin.  
**Burdekin Centre for Rural Health-Healthy Lifestyle Support Group**-Offers a range of health & lifestyle courses, safety education & injury prevention initiatives.  
**Vision Impaired Persons Support Group**  
**Rural Industry Life Skills Program (counselling/Psychological Service)**-Provides a confidential counselling & support service for rural families/individuals living in the Burdekin area.  
**Home Care Services –Transport both Local & Townsville**-For bookings & more information call **4783 7015**.  
**Emergency Relief Program**-For families/individuals suffering hardship.  
**Burdekin Mental Health Foundation**-Provides a vast range of information to the community & partner organisations and provides education, support & advocacy. For more information on our services call **4783 2711**.  
**Burdekin Community Rehabilitation Centre**-For people suffering significant health risk factors & wish to improve their current health & wellbeing.  
**Volunteer Service**-Supports a number of volunteer initiatives & programs.  
**Community Information Centre**-Provides local & regional community & service information to local people & visitors to the community.  
**Burdekin Centre for Rural Health – Meeting Room for Hire**-Provides consulting rooms & facilities for visiting health services.  
**The Support Centre – Meeting Rooms for Hire**-Provides a number of meeting rooms, for more information on these services please call The Support Centre's number.

**BURDEKIN CENTRE FOR RURAL HEALTH**

Telephone 07 4783 2711  
Fax 07 4783 7611  
Email [bca@bcaburdekin.org.au](mailto:bca@bcaburdekin.org.au)

**BURDEKIN SERVICE CARS**

Address PO Box 283, Ayr, Qld, 4807  
Telephone 07 47837029 0409 774 016  
Email [admin@burdekintaxis.com.au](mailto:admin@burdekintaxis.com.au)  
Contact Fiona Kirke-Northwood/Ross  
Office hours Monday-Friday 8am-5pm or after Hours on the mobile. Private hire of vehicle & driver.  
Door to door transport in conjunction with Veterans Affairs.

## **BURDEL HOME AND COMMUNITY CARE**

Address PO Box 854 Ayr 4807  
101 Graham Street Ayr 4807  
Telephone 07 4783 4560  
Fax 07 4783 6406  
Details Monday to Friday 8.30am – 4.30pm Provides support for frail aged and younger disable Indigenous people.

## **COMMONWEALTH RESPITE & CARELINK CENTRE, THE STANTON CENTRE**

Address Level 6, 31 Leichhardt Street North Ward 4810  
Telephone 1800 200 422 FREECALL  
Fax 07 4728 5655  
Email [carelink.townsville@bluecare.org.au](mailto:carelink.townsville@bluecare.org.au)  
Website [www.commcarelink.health.gov.au](http://www.commcarelink.health.gov.au)  
Details Provides information, referral and support services to carers in the Northern Region of Queensland.

## **GIRU COMMUNITY CARE**

Address C/- Post Office Giru 4809  
Telephone 07 4782 9397 or 0488 755 350  
Contact Ennio Gazzola  
Email [enniog@bigpond.com](mailto:enniog@bigpond.com)

## **HELPLINE – ELDER ABUSE PREVENTION UNIT**

Telephone 1300 651 192 LOCAL CALL COST  
Email [egpu@ucommunity.org.au](mailto:egpu@ucommunity.org.au)  
Website [www.eapu.com.au](http://www.eapu.com.au)  
Details Monday to Friday 9:00 am – 5:00 pm  
Confidential support and information for anyone experiencing or witnessing the neglect, physical, emotional or financial abuse of an older Queenslanders in a relationship of trust. Free information sessions available for community groups.

## **HOME ASSIST SECURE PROGRAM**

### **Dept of Housing and Public Works QLD**

Address PO Box 468 Charters Towers 4820  
60 Hackett Terrace Charters Towers 4820  
Telephone 1800 130 943  
07 4787 3943  
Fax 07 4787 7183  
Email [nq.has@bluecare.org.au](mailto:nq.has@bluecare.org.au)  
Contact Andrew Niemi (Project Co-ordinator)  
Details North Queensland Home Assist Secure servicing Charters Towers Regional Council, Hinchinbrook and Burdekin Shires. Free information and referral for those sixty and over or those with a disability of any age. Subsidised assistance for minor works relating to health, safety and security issues. Eligibility criteria: persons on a pension or government benefit and unable to make use of alternative forms of assistance such as family, friends or other government programs eg. (HACC), Veterans Affairs etc. Further criteria apply to rental accommodations.

## **HEMOCARE DEMENTIA SERVICES**

### **Blue Care**

Address PO Box 1880 Townsville 4810  
Level 6 Stanton Centre, 31 Leichhardt Street North Ward 4810  
Telephone 07 4728 9605  
0408 847 593 (Mobile)  
Fax 07 4728 5655  
Email [l.keat@bluecare.org.au](mailto:l.keat@bluecare.org.au)  
Details Assists carers whose care recipient has a diagnosed dementia related illness or presenting with problems associated with dementia.

## **HOME HILL HOSTEL**

Address 127 – 141 Tenth Avenue Home Hill 4806  
Telephone 07 4782 1311  
Fax 07 4782 2810  
Email [hjh@lbha.org.au](mailto:hjh@lbha.org.au)

## **HOME MODIFICATION SERVICES**

Address PO Box 1268 Townsville 4810  
103 Walker Street Townsville 4810  
Telephone 07 4727 9025  
Fax 07 4727 9770  
Email [home.services@townsville.qld.gov.au](mailto:home.services@townsville.qld.gov.au)  
Details Major modifications to homes (eg. water lifts, bathroom modification, chair raisers) for the disabled, frail, elderly and carers. Eligibility and waiting list applies. Covers Area of: Bowen, Burdekin, Charters Towers, Mt Isa, Ingham and Townsville.

#### **LIFETEC QUEENSLAND**

Address Domain Central, shop G-3A, 103 Duckworth Street Garbutt 4814  
Telephone 1300 543 383  
Fax 07 4759 5688  
Email [mail@lifetec.org.au](mailto:mail@lifetec.org.au)  
Website [www.lifetec.org.au](http://www.lifetec.org.au)  
Details Display Centre hours are Monday to Friday 8.30am – 4.30pm, Saturday 9.00am – 2.00pm. Provides services for seniors, people with disability, allied health professionals, careers, community care workers, suppliers, community groups and service providers. Service details are:- Assistive technology trial & assessments, home modifications & design, augmented & alternative communication systems (AAC), driving assessments & vehicle modifications, ergonomic/workplace assessments, & AT learning & development. Registered providers of:- NDIS, My Aged Care, DVA, Medicare & EPC. Disability access & toilets available.

#### **LOWER BURDEKIN HOME FOR THE AGED**

Address 9a-27a Chippendale Street Ayr, QLD, 4807  
121-141 Tenth Avenue, Home Hill, QLD,4806  
Telephone 07 4783 0100  
Fax 07 4783 5258  
Email [manager@lbha.org.au](mailto:manager@lbha.org.au)  
Website [www.lbha.org.au](http://www.lbha.org.au)  
Contact James Collins-General Manager  
Details Residential aged care-High Care and Dementia.  
Disability access and toilet.

#### **SENIORS LEGAL AND SUPPORT SERVICE**

Address PO Box 807 Townsville 4810  
Unit 2/181 Sturt Street Townsville 4810  
Telephone 07 4721 5511  
Fax 07 4721 5499  
Email [tcls@tcls.org.au](mailto:tcls@tcls.org.au)  
Website [www.tcls.org.au](http://www.tcls.org.au)  
Details Monday to Friday 9.00am – 5.00pm  
The Seniors Legal and Support Service provides free legal and social work assistance to people over the age of 60 who are at risk of, or experiencing elder abuse or financial exploitation.

#### **SENIORS CARD & SENIORS BUSINESS DISCOUNT CARD**

Address Reply Paid 10817, Adelaide Street,  
Brisbane 4000  
Telephone 1800 175 500 FREECALL  
Fax 1300 300 768  
Website [www.communities.qld.gov.au/seniorscard](http://www.communities.qld.gov.au/seniorscard)  
Details Seniors Card  
A Queensland Government initiative which provides access to Government concessions for ambulance, electricity, optometrical, dental, patient transfer assistance, home medical aids, boat registration and motor vehicle Registration, local bus travel and local and long distance train travel and business discounts throughout Australia. Retired Queensland residents over the age of 65 are eligible regardless of income and assets. Recipients of a Centrelink or Department of Veterans' Affairs payment aged between 60-64 not working full time and receiving a specified Commonwealth pension/Benefit or holding Commonwealth Seniors Health Card are also eligible. Seniors Business Discounts Card. Queensland residents aged over 60, who are not eligible for a Seniors Card, are eligible for a Seniors Business Discounts Card irrespective of income, assets or employment. Seniors Business Discounts Card holders are eligible for business discounts throughout Australia. A Queensland Seniors Card State-wide Directory of business discounts is printed and posted to all card holders each July.

#### **SENIORS ENQUIRY LINE**

Address PO Box 2376 Chermside Central 4032  
Level 1, 766 Gympie Road, Chermside 4032  
Telephone 1300 135 500 LOCAL CALL COST  
Fax 07 3867 2590  
Website [www.seniorsenquiryline.com.au](http://www.seniorsenquiryline.com.au)  
Email [sel@uccommunity.org.au](mailto:sel@uccommunity.org.au)

**ST ANDREW'S MEALS ON WHEELS**  
**Lower Burdekin Committee**

Address PO Box 2064 Ayr 4807  
109 Macmillan Street Ayr 4807  
Telephone 07 4783 2659  
0418 980 246  
Email [mowayr@bigpond.com](mailto:mowayr@bigpond.com)  
Contact Gail Minehan (Business Manager)  
Details Provides hot meals to persons unable to provide for themselves.  
Service is available Monday to Friday throughout Ayr, Home Hill and Brandon. Meals for farms in outlying areas are picked up for bulk delivery on Fridays. Referral preferred for persons up to eighty years of age, no referral after eighty years.

**UNITING CARE COMMUNITY EMERGENCY ALARMS**

Address PO Box 431 Aitkenvale 4814  
276-280 Ross River Road  
Aitkenvale QLD 4814  
Telephone 07 4775 9100  
Fax 07 4779 5594  
Details Monday to Friday 9.00am – 4.30pm  
Personal Emergency Alarm Program  
Telephone 07 4775 9134  
Alarms are available for the frail aged and younger people with a disability who wish to continue living independently in the community.

**SERVICES FOR PEOPLE WITH A DISABILITY**

**ADULT GUARDIAN**

Address PO Box 13554 George Street Brisbane 4003  
Telephone 1300 653 187  
Fax 07 3239 6367  
Email [adult.guardian@justice.qld.gov.au](mailto:adult.guardian@justice.qld.gov.au)

**AUSTRALIAN COMMUNICATIONS EXCHANGE NATIONAL RELAY SERVICE HELPDESK**

Telephone 1800 555 660  
TTY 1800 555 630  
Fax 1800 555 690  
SMS 0416 001 350  
Email [helpdesk@relayservice.com.au](mailto:helpdesk@relayservice.com.au)  
Website [www.relayservice.com.au](http://www.relayservice.com.au)  
Details Office hours are 8am-6pm. For those people who cannot use a normal telephone (e.g. hearing impaired, voice impaired, physically disabled). Converts incoming text messages to voice and incoming voice messages to text.

**BURDEKIN TAXI (WHEELCHAIR ACCESSIBILITY)**

Telephone 13 10 08  
07 4783 7029  
Details Offers the services of a wheelchair accessible and maxi taxi which will provide transportation for up to nine passengers and a maximum of two people confined to wheel chairs.

**BURDEKIN**

Contact Scott Stidston  
Telephone 07 4783 1150  
Email [stido@internode.on.net](mailto:stido@internode.on.net)

**CENTACARE – DIVERSE ABILITIES-SEE PAGE 31**

## **CENTRELINK DISABILITY, SICKNESS & CARERS LINE**

Address PO Box 2319 Ayr 4807  
Telephone 13 27 17 LOCAL CALL COST  
Website [www.centrelink.gov.au](http://www.centrelink.gov.au)  
Details Monday to Friday 8.30am – 4.30pm  
Centrelink helps people with disabilities, illness or injury to access services that will help them find work or training tailored to their individual needs.

## **CLIVE TAYLOR FARM AND NURSERY**

Address PO Box 520 Home Hill 4806  
17 Coppo Road Home Hill 4806  
Telephone 07 4782 1267 or 07 4782 1957  
Fax 07 4782 1110  
Contact Shaun McAullay (Farm Manager)  
Email [s.mcaullay@endeavour.com.au](mailto:s.mcaullay@endeavour.com.au)  
Details Office hours 7.30am -3.30pm. Sheltered workshop. Providing individualised work training and facilitating employment opportunities for people with an intellectual disability.

## **CONTINENCE AIDS PAYMENT SCHEME**

### **Blue Care Burdekin**

Telephone 07 4783 2256  
Website [www.bluecare.org.au](http://www.bluecare.org.au)  
Details If receiving Disability Pension or Mobility Allowance and have a permanent continence condition, this scheme can help meet the costs of bowel and bladder care items. For persons aged 16 to 65 - State Government responsibilities outside this age range. Blue Care Burdekin has a continence nurse who is able to conduct assessments for products.

## **CONTINENCE AIDS PAYMENT SCHEME**

### **Department of Health and Ageing**

Telephone 1800 807 487 FREECALL  
Website [www.bladderbowel.gov.au](http://www.bladderbowel.gov.au)  
Details If receiving Disability Pension or Mobility Allowance and have a permanent continence condition, this scheme can help meet the costs of bowel and bladder care items. For persons aged 16 to 65 - State Government responsibilities outside this age range.

## **DEAF SERVICES QUEENSLAND**

Address 915 Ipswich Road Moorooka 4105  
Telephone 07 3892 8500  
Fax 07 3392 8511  
Website [www.deafservicesqld.org.au](http://www.deafservicesqld.org.au)  
Details General interpreting and counselling service. Provides Auslan classes (Australian Sign Language).

## **DISABILITY INFORMATION SERVICE**

Address GPO Box 806 Brisbane 4001  
Telephone 1800 177 120 FREECALL  
07 3896 3471 TTY  
Email [disabilityinfo@disability.qld.gov.au](mailto:disabilityinfo@disability.qld.gov.au)  
Website [www.disability.qld.gov.au](http://www.disability.qld.gov.au)  
<http://www.communities.qld.gov.au/disability/support-and-services/contact-us>  
Details Monday to Friday 9.00am - 5.00pm  
Provides information and referral service for people with disabilities, their families and professional people enquiring on their behalf. Provides information on areas such as accommodation, employment, respite care, recreation and sport, benefits and subsidies, support groups, issues, diagnostic groups and aids to independent living. Over 3000 services listed, many operating in North Queensland.

## **ENDEAVOUR FOUNDATION**

### **Burdekin Branch**

Contact Natasha Drew  
Address PO Box 711 Townsville 4810  
Endeavour Centre 10a Wilmington Street Ayr 4807  
Telephone 07 4783 2575 Support Services  
07 4721 2298  
Fax 07 4783 3572  
Email [n.drew@endeavour.com.au](mailto:n.drew@endeavour.com.au)

Details Provides accommodation support, adult residential, and support services for people with an intellectual disability and their families.

**FLEXI QUEENSLAND  
Service Delivery Office**

Address 14-16 Ross Street Ayr 4807  
PO Box 2168, Ayr, QLD, 4807  
Telephone 07 4783 5866  
Fax 07 4783 5872  
A/H 0427 835 866  
Free Call Services Information 1800 210 637  
Email [admin@flexiqld.com](mailto:admin@flexiqld.com)  
Website [www.flexiqld.com](http://www.flexiqld.com)  
Contact Sue Collier -CEO

**FLEXI QUEENSLAND  
Corporate Services Office**

Address 52-54 Chippendale Street Ayr 4807  
Telephone 07 4783 6901  
Fax: 07 4783 6816  
Contact Sue Collier (CEO)  
Address PO Box 2168 Ayr 4807  
Email [admin@flexiqld.com](mailto:admin@flexiqld.com)  
Facebook Flexi Queensland  
Twitter @flexiqueensland  
Website [www.flexiqld.com](http://www.flexiqld.com)  
Details Monday to Friday 9.00am – 4.00pm  
Supporting people with disabilities and their families and carers. Supporting older people living in their own community. Supporting people with mental illness and their families and carers. Focusing on what Service Users can do, rather than what they cannot do. Disability access and toilets available

**GUIDE DOGS QLD**

Address Shop 7/258 Ross River Road, Aitkenvale 4814  
Postal PO Box 3391, Hermit Park, QLD, 4812  
Telephone 07 4421 7300  
Fax 07 4421 7398  
Email [d.simpson@guidedogsqld.com.au](mailto:d.simpson@guidedogsqld.com.au)  
Website [www.guidedogsqld.com.au](http://www.guidedogsqld.com.au)  
Details Guide Dogs Queensland provide a wide range of services for Queenslanders with a vision impairment. These services include training with long canes, electronic travel aids and Guide Dogs to allow people to move safely and independently. We also provide Vision Assessment and Management Services to look at a range of issues people may have including specialised magnification aids for reading. All services are provided free of charge to the client.

**INDEPENDENT ADVOCACY IN THE TROPICS**

Address PO Box 3067 Hermit Park 4812  
2, 179-181 Ross River Road Mundingburra 4812  
Telephone 07 4725 2505  
1800 887 688 FREECALL  
Fax 07 4725 6106  
Contact Miranda Blyth (Advocacy Manager)  
Email [reception@iat.org.au](mailto:reception@iat.org.au)  
Details 9.00am – 5.00pm Monday to Thursday  
Provides advocacy support to individuals with a disability to redress injustices and to have meaningful lives in their communities. Employs workers to advocate, with and for people with disability and to under - take social actions to influence and change unjust and unfair practices, policies and attitudes. Managed by people with a disability and funded by the Commonwealth Government (Disability Programs) and Disability Services Queensland.

**IDEAS (INFORMATION ON DISABILITY & EDUCATION AWARENESS SERVICES)**

Telephone 1800 029 904 Consumers Only  
Address 53 Merivale St Tumut NSW, 2720  
PO Box 786, Tumut NSW, 2720  
02 6947 3377 TTY  
Fax 02 6947 3723  
Email [info@ideas.org.au](mailto:info@ideas.org.au)  
Website [www.ideas.org.au](http://www.ideas.org.au)

Details Office hours are 8.30am-5.30pm Monday to Friday Eastern standard time. A free telephone information service for people with disability and their families, carers and other supporters and older Australians. Australia's home of independent and accurate information about anything that a person with a disability wants to know. The NDIS, preplanning, planning, services and supports, inclusion, education, work, transitions, accessible holidays. We make our information particular to you and where you live. Free not for profit registered charity, Sign up on line for our newsletter to keep you up to date with the changing ability world.

### **LEARNING & LIFESTYLE ENDEAVOUR**

Address 10a Wilmington Street Ayr 4807  
Telephone 07 4783 4455  
Fax 07 4783 3572  
Email [ayrll@endeavour.com.au](mailto:ayrll@endeavour.com.au)  
Details Monday to Friday 8.00am to 4.00pm  
Aims to assist clients to develop skills and access community services and businesses; broaden their opportunities in employment, recreation, social activities, and education; and enhance their personal independence.

### **LIFETEC AUSTRALIA**

Address Domain Central, 103 Duckworth Street Garbutt 4814  
Telephone 1300 543 383  
Fax 07 4759 5688  
Email [mail@lifetec.org.au](mailto:mail@lifetec.org.au)  
Website [www.lifetec.org.au](http://www.lifetec.org.au)  
Details Display centre hours are Monday to Friday 8.30am – 4.30pm, Saturday 9.00am – 2.00pm. Provides services for seniors, people with disability, allied health professionals, carers, community care workers, suppliers, community groups and service providers. Service details are:- Assistive technology trial & assessments, home modifications & design, augmented & alternative communication systems (AAC), driving assessments & vehicle modifications, ergonomic/workplace assessments, & AT learning & development. Registered providers of:- NDIS, My Aged Care, DVA, Medicare & EPC. Disability access & toilets available.

### **LIFESTYLE SUPPORT SERVICE**

Address 18 Landsborough Street Townsville 4810  
Telephone 07 4783 4455  
Fax 07 4783 3572  
Contact Carol King  
Email [c.king@endeavour.com.au](mailto:c.king@endeavour.com.au)  
Details Monday to Friday 9.00am – 4.00pm  
Aim is to provide individualised support to encourage and assist people with an intellectual disability to develop the skills necessary to live independently in the community.

### **NICAN INC.**

Address PO Box 110 Mitchell ACT 2911  
Telephone 02 6241 1220  
1800 806 769 FREECALL (For Consumers)  
Fax 02 6241 1224  
Contact Monique Thomson (Information Officer)  
Email [admin@nican.com.au](mailto:admin@nican.com.au)  
Website [www.nican.com.au](http://www.nican.com.au)  
Details Nican is a National Information service on sport, recreation, tourism and the arts. Nican is also the administrators of the Qantas Carer Concession Card.

### **OZCARE VILLA VINCENT RESIDENTIAL AGED CARE FACILITY**

Address 2 Acacia Street, Mundingburra QLD 4812  
Telephone 07 4724 7100  
Fax 4724 7199  
Email [carefacility.townsville@ozcare.org.au](mailto:carefacility.townsville@ozcare.org.au)  
Website [www.ozcare.org.au](http://www.ozcare.org.au)  
Details Office hours are 8am-5pm  
For older people assessed as requiring residential care. 175 bed high care facility with both single and shared rooms, including a 14 bed secure dementia unit. Disability access and toilets available.

### **S.P.E.L.D QLD INC.**

Address 141 Merton Road, Woolloongabba, QLD, 4102

PO Box 8095, Woolloongabba, QLD, 4102  
Telephone 07 3391 7900  
Fax 07 3392 4190  
Contact Melinda Goopy (office manager)  
Email [speld@speld.org.au](mailto:speld@speld.org.au)  
Website [www.speld.org.au](http://www.speld.org.au)  
Details Office Hours Monday to Thursday 8.30 am to 3.30 pm. Message bank 24 hrs.  
Recognition and support for children and adults with learning disabilities and for consequences of these disabilities (e.g. emotional and behavioural problems). Advisory service, parent network, regular newsletter, publications for parents and school, promote community awareness. For people with learning problems. Anyone may access this service, we have monthly meetings as well as an annual general meeting. Disability access and toilets available.

**SPINAL LIFE AUSTRALIA**  
**Formally Paraplegic & Quadriplegic**  
**Association QLD**

Address PO Box 618 Aitkenvale 4814  
488 Ross River Road Cranbrook 4814  
Telephone 07 4755 1755  
1800 024 422 FREECALL  
Fax 07 4723 8677  
Contact Jane Holmes, Administration  
Email [nqenquiries@spinal.com.au](mailto:nqenquiries@spinal.com.au)  
Website [www.spinal.com.au](http://www.spinal.com.au)  
Details Office hours are 8.30am-5pm Monday-Friday. Personal Care & Domestic Support, Allied Health, VHC, Equipment hire. Disability access and toilets available.

**TAXI SUBSIDY SCHEME**

Address PO Box 13347 Brisbane 4003  
Telephone 1300 134 755  
Website [www.tmr.qld.gov.au/tss](http://www.tmr.qld.gov.au/tss)  
Details The Taxi Subsidy Scheme provides a subsidy for taxi travel at a half rate concession to people with severe disabilities. Membership is given to those who fully meet one of the six eligibility categories. Application forms available at the Burdekin Community Association 130 Queen Street Ayr 4807.

**TELSTRA DISABILITY SERVICE CENTRE**

Address 160 Peel Street Windsor VIC 3181  
Telephone 1800 068 424 FREECALL  
1800 808 981 TTY  
13 22 00 LOCAL CALL COST - Telstra Business Office  
Details Assistance with special telephone facilities for the aged and people with a disability.

**TOWNSVILLE HOSPITAL HOME MEDICAL AIDS**

Address Townsville Hospital  
100 Angus Smith Drive Douglas 4814  
Telephone 07 4796 2791  
Contact Paul Brogan

**VISION AUSTRALIA**

**Association for the Blind**  
Telephone 1300 84 74 66FREECALL  
Fax 1300 847 329  
Email [info@visionaustralia.org](mailto:info@visionaustralia.org)

**WHEELCHAIRS & OTHER EQUIPMENT FOR PEOPLE WITH A DISABILITYADL HEALTH PTY LTD**

Address 1/3 Virgil Street Hyde Park 4812  
Telephone 07 4772 0066  
Fax 07 4724 0370  
Email [sales@adlhealth.com.au](mailto:sales@adlhealth.com.au)  
Contact Joe Seric (General Manager)  
Details Servicing the geographical region from Townsville to Mackay through to the Gulf. Services offered include the provision of medical equipment, continence, mobility and daily living aids.

## **ACCOMODATION & HOUSING SERVICES**

### **BACKPACKERS**

#### **DELTA BACKPACKERS**

Address 139 Queen Street Ayr 4807  
Telephone 07 4783 3991  
Fax 07 4783 3318  
Email [reception@backpackers.com](mailto:reception@backpackers.com)  
Website [www.deltabackpackers.com](http://www.deltabackpackers.com)

#### **HOME HILL BACKPACKERS**

Address 30 Ninth Street Home Hill 4806  
PO Box 915, Home Hill, QLD, 4806  
Telephone 0439 826 758  
Email [hbbackpackers@bigpond.com](mailto:hbbackpackers@bigpond.com)  
Contact Shelley Norris- Owner/Manager  
Details Office hours are 8am-8pm. Provide accommodation for international backpackers & arrange work for them. Disability access & toilets available.

#### **WILMINGTON HOUSE**

##### **Ayr Backpackers**

Address 54 Wilmington Street Ayr 4807  
Telephone 07 4783 5837  
Contact Mick & Marleen Dewar (Managers)  
Email [ayrbackpackers@bigpond.com](mailto:ayrbackpackers@bigpond.com)  
Website [www.ayrbackpackers.com](http://www.ayrbackpackers.com)

### **CARAVAN PARKS**

#### **ALVA BEACH TOURIST PARK**

Address 36 Braby Street Ayr 4807  
Telephone 07 4783 3383  
Fax 07 4783 6248  
Email [alvabeach@yahoo.com.au](mailto:alvabeach@yahoo.com.au)  
Website [www.alvabeachtouristpark.com](http://www.alvabeachtouristpark.com)  
Details Situated 15klms east of Ayr with shady grassed sites in a tranquil tropical setting. Drive through sites with daily and weekly rates. BBQ and camp kitchen with disabled facilities and tiled amenities. Safe sun drenched beach, best fishing spots, great beach walks.

#### **GROPER CREEK CARAVAN PARK**

Address PO Box 4 Home Hill 4806  
Telephone 07 4782 0186  
Email [info@gropercreek.com.au](mailto:info@gropercreek.com.au)  
Website [www.gropercreek.com.au](http://www.gropercreek.com.au)  
Details Approx. 30min drive to Ayr CBD and only 15mins to Home Hill CBD. Excellent for fishing, crabbing and boating. common shower/toilet, BBQ areas, playground, kiosk, laundry.

#### **GUMLU CARAVAN PARK**

Address De Salis Street Gumlu 4805  
Telephone 07 4784 8148  
Details BBQ area, laundry, TV room, pool table/darts room, comm. shower/toilet, pool, and shop/Lic. Tavern, 45km south of Home Hill CBD, close to great fishing spots, close to beach access, close to access for Cape Upstart. Backpackers welcome. No cabins.

#### **HOME HILL CARAVAN PARK & SWIMMING POOL**

Address Crn Eighth street & Eleventh Avenue Home Hill 4806  
Telephone 07 4782 2498  
Email [admin@HomeHillCP.com.au](mailto:admin@HomeHillCP.com.au)  
Website [www.HomeHillCP.com.au](http://www.HomeHillCP.com.au)  
Details Laundry, refrigeration, common shower/toilet, next to town pool, BBQ area, close to shops and CBD.

#### **INKERMAN CARAVAN PARK**

Address 3 Wallace Road Inkerman 4806  
Telephone 07 4782 0181  
Fax 07 4782 0050

Details 13km south of Home Hill CBD, BBQ, pool, laundry, kiosk/shop, common shower/toilet & Tavern

#### **MICHELLE'S CARAVAN PARK & SERVICE STATION**

Address 158 Eighth Avenue Home Hill 4806  
Telephone 07 4782 1101  
Fax 07 4782 8161  
Details Laundry, undercover BBQ area, common shower/toilet, close to Service Station facilities, pets allowed on leash.

#### **MOLONGLE CREEK CARAVAN PARK**

Address Beach Road Gumlu 4805  
Telephone 07 4784 8009

#### **MOUNT VIEW LAKE HOLIDAY PARK & ECO TOURIST PARK**

Address Palm Creek Giru 4809  
Telephone 07 4782 9122  
Fax 07 4782 9122  
Details 10km to Giru Township, approx. 40km to Ayr and Townsville CBD. Laundry, school camp facilities, access to National Park, bird watching, waterfall nearby, comm. shower/toilet, BBQ area, shade shelter for campers, common refrigeration. Backpackers welcome.

#### **SILVERLINK CARAVAN PARK**

Address 34 Norham Road Ayr 4807  
Telephone 07 4783 3933  
Fax 07 4783 5015  
Contact Carol O'Connor - Manager  
Email [big4ayr@bigpond.net.au](mailto:big4ayr@bigpond.net.au)  
Website [www.big4ayr.com.au](http://www.big4ayr.com.au)  
Details 2km CBD, has tent site, van site and backpacker accommodation. Office hours are 8am-11am & 1pm-6pm.

### **HOTELS**

#### **AYR HOTEL**

##### **Backpackers Accommodation**

Address 160 Queen Street Ayr 4807  
Telephone 07 4783 2477  
Details 22 rooms, fans, air-con, TV room, meal 7 days a week, wash basin in rooms, common shower/toilet, in the heart of the CBD (opposite Post Office).

#### **BURDEKIN HOTEL**

Address 204 Queen Street Ayr 4807  
Telephone 07 4783 1222  
Fax 07 4783 1133  
Details 6 single rooms, 2 double, 10 twin, 1 family room, 2 storey, fans, lounge, TV, common shower, communal kitchen

#### **COMMERCIAL HOTEL**

Address 71 Eighth Avenue Home Hill 4806  
Telephone 07 4782 1078  
Fax 07 4782 8036  
Email [picpog@hotmail.com](mailto:picpog@hotmail.com)

#### **CROWN HOTEL**

Address 99 Eighth Avenue Home Hill 4806  
Telephone 07 4782 1007  
Email [jb\\_crown@hotmail.com](mailto:jb_crown@hotmail.com)

#### **GIRU INTERNATIONAL HOTEL**

Address Crn Bird & Drysdale Street Giru 4809  
Telephone 07 4782 9166  
Fax 07 4782 9196  
Email [giruhotel@hotmail.com](mailto:giruhotel@hotmail.com)

## **KALAMIA HOTEL**

Address 48-50 Queen Street Ayr 4807  
Telephone 07 4783 4141  
Contact Gus Dallecort (Manager)  
Email [gus@kalamia.com.au](mailto:gus@kalamia.com.au)

## **MALPASS HOTEL**

Address 145 Eighth Avenue Home Hill 4806  
Telephone 07 4782 1600  
Fax 07 4782 1030  
Email [info@malpasshotel.com](mailto:info@malpasshotel.com)  
Website [www.malpasshotel.com](http://www.malpasshotel.com)  
Contact Phil Campling-Owner

## **LODGES**

### **BUTTERFLY LODGE**

Address 114 Cameron Street Ayr 4807  
Telephone 07 4783 7522  
Contact Amanda Henderson  
Email [rentals.ayr@rh.com.au](mailto:rentals.ayr@rh.com.au)  
Details Provides quality rental accommodation giving personal dignity. Meals can be provided.

### **LAZY LIZARD LODGE**

Address 20 Chippendale Street Ayr 4807  
Telephone 07 4783 3232

## **MOTELS**

### **AYRLINE MOTEL**

Address 129 Edwards Street Ayr 4807  
Telephone 07 4783 1100  
Fax 07 4783 4224  
Email [ayrlinemotel@bigpond.com](mailto:ayrlinemotel@bigpond.com)  
Website [www.ayrlinemotel.com.au](http://www.ayrlinemotel.com.au)

### **AYR BED AND BREAKFAST**

Address 8 McIntyre Place, Ayr, 4807  
Telephone 07 4783 6401 or 0417 836 401  
Email [stay@ayrbnb.com.au](mailto:stay@ayrbnb.com.au)  
Website [www.ayrbnb.com.au](http://www.ayrbnb.com.au)

### **AYR MAX MOTEL**

Address 4 Edwards Street (Bruce Hwy) Ayr 4807  
Telephone 07 4783 2033  
Fax 07 4783 3338  
Email [bookings@ayrmaxmotel.com.au](mailto:bookings@ayrmaxmotel.com.au)  
Website [www.ayrmaxmotel.com.au](http://www.ayrmaxmotel.com.au)

### **AYR SHAMROCK MOTEL**

Address 274 Queen Street Ayr 4807  
Telephone 07 4783 1044 or 07 4783 1498  
Fax 07 4783 4200  
Email [ayrshamrockmotel@hotmail.com](mailto:ayrshamrockmotel@hotmail.com)

### **BURDEKIN MOTOR INN**

Address 14 Eighth Avenue Home Hill 4806  
Telephone 07 4782 1511  
Fax 07 4782 1606  
Email [burdekin\\_inn@bigpond.com](mailto:burdekin_inn@bigpond.com)  
Website [www.burdekinmotorinn.com.au](http://www.burdekinmotorinn.com.au)

### **COUNTRY AYR MOTEL**

Address 199 Queen Street Ayr 4807  
Telephone 07 4783 1700  
Fax 07 4783 4934  
Email [countryayrmotel@bigpond.com](mailto:countryayrmotel@bigpond.com)

#### **PARKSIDE MOTEL**

Address 74-76 Graham Street Ayr 4807  
PO Box 2124, Ayr, Qld, 4807  
Telephone 07 4783 1244  
Fax 07 4783 4769  
Email [res@parksidemotelayr.com.au](mailto:res@parksidemotelayr.com.au)  
Website [www.parksidemotelayr.com.au](http://www.parksidemotelayr.com.au)  
Contact Brad & Helen Oats-Owner/Manager

#### **TROPICAL CITY MOTOR INN**

Address 121-125 MacMillan Street Ayr 4807  
Telephone 07 4783 1344  
Fax 07 4783 1473  
Email [tropicalcity@bigpond.com.au](mailto:tropicalcity@bigpond.com.au)  
Details Licensed bar and restaurant and bistro dining

#### **REAL ESTATE AGENCIES**

##### **BRANDONS REAL ESTATE**

Address 118 Queen Street Ayr 4807  
Telephone 07 4783 1400  
Contact Ron Brandon  
Email [donna@brandonsrealestate.com.au](mailto:donna@brandonsrealestate.com.au)  
[david@brandonsrealestate.com.au](mailto:david@brandonsrealestate.com.au)

##### **LANDMARK HARCOURTS MCCATHIE'S**

Address 262 Queen Street Ayr 4807  
Telephone 07 4783 1911  
Email [sales@mccathiesrealestate.com.au](mailto:sales@mccathiesrealestate.com.au)  
Website [www.mccathiesrealestate.com.au](http://www.mccathiesrealestate.com.au)  
Contact Lyndy McCathie  
Details Office hours are 8.30am-5pm Monday –Friday and 9am-12noon on Saturday. Disability access available.

##### **RAINE AND HORNE**

Address 3/156 Queen Street Ayr 4807  
PO Box 2007, Ayr, QLD, 4807  
Telephone 07 4783 7522  
Contact Amanda Henderson  
Email [rentals@ayr.rh.com.au](mailto:rentals@ayr.rh.com.au)  
Website [www.rh.com.au/ayr](http://www.rh.com.au/ayr)

##### **RAY WHITE BURDEKIN REAL ESTATE**

Address 128c Edwards Street Ayr 4807  
Telephone 07 4783 6355  
Fax 07 4783 6766  
Email [burdekin.qld@raywhite.com](mailto:burdekin.qld@raywhite.com)  
Website [www.raywhiteburdekin.com.au](http://www.raywhiteburdekin.com.au)

##### **SUGAR REALTY**

Address 129 Queen Street Ayr 4807  
PO Box 2030, Ayr, QLD, 4807  
Telephone 07 4790 3000  
Fax 07 4790 3030  
Email [info@sugarrealty.com.au](mailto:info@sugarrealty.com.au)  
Website [www.sugarrealty.com.au](http://www.sugarrealty.com.au)  
Contact Dianne Reguson-Owner  
Details Office hours are 8.30-5pm Monday-Friday and 9am-12 noon Saturday.

## **SUPPORT AGENCIES**

### **BURDEKIN COMMUNITY ASSOCIATION INC. – SEE PAGE 2 Homelessness & Crisis Accommodation Program**

#### **BURDEKIN TENANTS' ACTION GROUP**

Address PO Box 1289 Ayr 4807  
Telephone 07 4783 5949  
Email [catpet66@hotmail.com](mailto:catpet66@hotmail.com)  
Details Meets as planned to discuss issues relating to tenants of Housing Qld. The Department's Tenants' Participation Officer attends all meetings.

#### **BURDEL CO-OPERATIVE ADVANCEMENT SOCIETY LTD**

Address 95 Graham Street Ayr 4807  
Telephone 07 4783 3680  
Fax 07 4783 2416  
Contact Emene Monday (President)  
Vanessa Monday (Co-Op Administrator)  
Email [burdel@bigpond.com](mailto:burdel@bigpond.com)  
Details Monday to Friday 9.00am – 5.00pm  
Provides assistance and advice to the Aboriginal & Torres Strait Islander Community concerning housing and accommodation. Also offers support for employment seekers and can liaise with employment agencies on behalf of clients.

## **DEPARTMENT OF COMMUNITIES**

**1800 806 197**

#### **FAMILY EMERGENCY ACCOMODATION TOWNSVILLE (FEAT)**

Address 89 Perkins Street South Townsville 4810  
Telephone 07 4772 1450  
Fax 07 4772 1062  
Email [feat@bigpond.net.au](mailto:feat@bigpond.net.au)

#### **HOMELESS PERSONS INFORMATION QLD**

Telephone 1800 474 753 or 1800 010 222

#### **HOME PURCHASE ASSISTANCE Department. of Public Works and Housing**

Telephone 1300 654 322 LOCAL CALL COST

#### **QSTARS 1300 744 263**

Details Qld state wide Tenant Advice & Referral Service. Free independent advice and referral service for all Queensland renters.

#### **RESIDENTIAL TENANCIES AUTHORITY**

Address Level 23/179 Turbot street Brisbane/GPO box 390, Brisbane, QLD, 4001  
Telephone 1300 366 311  
Fax 07 3046 5266  
Website [www.rta.qld.gov.au](http://www.rta.qld.gov.au)

Details A state government statutory body that provides tenancy information, bond management, dispute resolution, investigation, policy & education services. The RTA assists tenants, lessors, agents, residents & providers with the following services:  
**Clients Contact Centre**-Provides tenancy information to tenants, residents, agents, lessors, property managers, rooming accommodation providers & moveable dwelling managers.  
**Rental Bond Service**-Provides a bond lodgement & refund service.  
**Communication & Education**-Free tenancy information service via website, publications, workshops & presentations.  
**Dispute Resolution**-Offers conciliation services for tenancy disputes, generally by telephone.  
**Investigations**-Investigates breaches of the ACT that carry penalties for non-compliance RTA's approved forms can be obtained by visiting the forms page on the website, calling the RTA or visiting the RTA office. Provides an online service for lodgement & refund bond.

#### **TOWNSVILLE HOUSING RESOURCE UNIT INC.**

Address PO Box 2130 Townsville 4810  
448 Flinders Street West Townsville 4810

Telephone 07 4721 5011 (General Enquiries)  
1800 772 561 FREECALL  
Fax 07 4721 5107  
Email [taas@thru.net.au](mailto:taas@thru.net.au)  
Details Information on tenants' rights and responsibilities. Program established to assist people with housing needs to access appropriate agencies.

### **TOWNSVILLE HOUSING SERVICE CENTRE** **Department of Communities**

Address 143 Walker Street Red Foyer Level 2  
Commonwealth Building Townsville 4810  
Telephone 07 4760 7378  
1800 806 197 FREECALL  
Fax 07 4760 7376  
Email [hscsnorthqueensland@hpw.qld.gov.au](mailto:hscsnorthqueensland@hpw.qld.gov.au)  
Website [www.hpw.qld.gov.au](http://www.hpw.qld.gov.au)  
Details Housing & Homelessness Services plays an important role in providing direct and indirect housing assistance and in influencing the overall housing system within Queensland to improve people's lives through housing by providing the following services:  
Public housing accommodation including modifications to ensure suitability for clients with a disability.  
Private rental assistance through the provision of bond loans and rental grants if eligible  
Assisting clients to connect with private rental opportunities through Rent Connect services if eligible  
Assistance to community housing organisations to build or headlease resources to help meet the needs of people in the local community  
Assistance with Qld Housing Loan if eligible

## **EMPLOYMENT SERVICES**

### **CAREER GUIDANCE OFFICERS**

Attached to all High Schools

### **CENTRELINK**

Address 100 MacMillan Street Ayr 4807  
Telephone 07 4761 0030  
07 4761 0004  
Fax 07 4761 0099  
Details Monday to Friday 8.30am – 4.30pm

### **CRS AUSTRALIA**

Address 100 MacMillan Street Ayr 4807  
Phone 07 4762 7500  
Fax 07 4762 7514  
Email [townsvill.qld@crsaustralia.gov.au](mailto:townsvill.qld@crsaustralia.gov.au)  
Website [www.crsaustralia.gov.au](http://www.crsaustralia.gov.au)  
Details CRS Australia is a leading provider of disability employment and assessment services to people with a disability, injury or health condition. We work in partnership with employers to find staff and we provide healthy and safe workplaces for employees through quality injury prevention and injury management services. CRS Australia is part of the Australian Government Department of Human Services.

### **FAIRWORK INFOLINE**

Telephone 13 13 94  
Website [www.fairwork.gov.au](http://www.fairwork.gov.au)

### **WORK WAYS EMPLOYMENT SERVICE**

Address 193 Queen Street Ayr 48907  
Telephone 07 478 3 7099  
Fax 07 4783 2860  
Email [ayr@workways.com.au](mailto:ayr@workways.com.au)  
Website [www.workways.com.au](http://www.workways.com.au)  
Details Provides employment assistance and quality training to job seekers. The aim of WorkWays is to assist the unemployed in obtaining employment via career management, quality training and employment service. In addition Work Ways provides employment services and training assistance to employers. Services provided by Work Ways include: Personal one-to-one assistance and support

to job matching. Assistance with traineeships (Business Administration, Rural Hospitality, Retail, Automotive, and Small Business), Access to the National Vacancy database (touch screen)  
Face-to-face contact with local employer

#### **MAX EMPLOYMENT**

Address 178A Queen Street Ayr 4807  
Telephone 07 4783 2004  
1800 625 350  
Email [ayr@maxemployment.com.au](mailto:ayr@maxemployment.com.au)

#### **NQ EMPLOYMENT**

Address PO Box 1189 Ayr 4807  
53 MacMillan Street Ayr 4807  
Telephone 07 4783 3966  
Fax 07 4783 5491  
Email [receptionayr@nqemployment.org.au](mailto:receptionayr@nqemployment.org.au)  
Contact Brendan Ford(Site Manager)  
Details Monday to Friday 8.00am - 4.30pm  
Employment Agency for the disabled. Registers people with disabilities who are seeking employment and actively markets for suitable placements. Assists clients to integrate within a workplace and the community in general. Offers ongoing support and monitors clients' progress. Provides one-to-one on the job training if required. Disability access and toilets available.

#### **NORTHERN EMPLOYMENT & TRAINING ORGANISATION (NEATO)**

Address 178 Queen Street Ayr 4807  
Telephone 07 4783 6026  
Fax 07 4783 6041  
Email: [burdekin@neato.com.au](mailto:burdekin@neato.com.au)  
Details Provides employment assistance and quality training to job seekers. The aim of NEATO is to assist the unemployed in obtaining employment via career management, quality training and employment service. In addition NEATO provides employment services and training assistance to employers. Services provided by NEATO include:  
Personal one-to-one assistance and support to job matching  
Assistance with traineeships (Business Administration, Rural Hospitality, Retail, Automotive, and Small Business)  
Access to the National Vacancy database (touch screen)  
Face-to-face contact with local employer

#### **QUEENSLAND APPRENTICESHIP SERVICES**

Address 1/ 235 Charters Towers Road  
Hermit Park 4812  
Telephone 07 4750 1666  
1300 360 955  
Fax 07 3013 3456  
Contact Marthis Andrews  
Email [qas@qas.org.au](mailto:qas@qas.org.au)

#### **STEPS EMPLOYMENT**

Address 164 McMillan Street Ayr 4807  
Shop 2 PCYC building  
PO Box 2077, Ayr, QLD, 4807.  
Telephone 4783 4811  
Fax 47833800  
Email [narelleh@stepsgroup.com.au](mailto:narelleh@stepsgroup.com.au)  
Contact Narelle Hibberd-Employee consultant  
Details Office hours are 9am-5pm Tuesday-Friday  
ESL employment services, disability employment service and Disability management Services.  
Disability access and toilets are available.

#### **THE JOB SHOP**

Address 180B Queen Street  
PO Box 257, Ayr, Qld, 4807  
Contact Maryanne Petersen  
Telephone 07 4783 4333  
Fax 07 47834211

Email [ayr@thejobshop.net.au](mailto:ayr@thejobshop.net.au)  
Website [www.thejobshop.net.au](http://www.thejobshop.net.au)  
Details Open 8.30am to 4.30pm Monday - Friday

### **WORKCOVER QUEENSLAND**

Address GPO Box 2459 Brisbane 4001  
280 Adelaide Street Brisbane 4000  
Telephone 1300 362 128  
Fax 1300 651 387  
Website [www.workcoverqld.com.au](http://www.workcoverqld.com.au)

## **EDUCATION**

### **BURDEKIN LIBRARIES AYR BRANCH**

Address 108 Graham Street Ayr 4807  
Telephone 07 4783 9970  
Fax 07 4783 9997  
Email [ayr.library@burdekin.qld.gov.au](mailto:ayr.library@burdekin.qld.gov.au)  
Website [www.library.burdekin.qld.gov.au](http://www.library.burdekin.qld.gov.au)  
Details Tuesday, Wednesday, Thursday and Friday 9.30am - 5.00pm  
Saturday 9.00am - 4.00pm  
The Burdekin Library service offers books magazines, large print and audio-visual materials and Internet access at both its branches. Inter-library loans are also available for items not held by this library.

### **JUSTICE OF THE PEACE**

Telephone 4783 9970  
Details JP's in the Community – Ayr Library  
Tuesday's 10 am – 2 pm.

### **HOME HILL BRANCH**

Address 77 Ninth Avenue Home Hill 4806  
Telephone 07 4782 1327  
Details Monday, Tuesday, Thursday & Friday 1.00pm - 5.00pm  
Wednesday 10.00 am to 12.00 pm & 2.00pm to 5.00 pm.  
Saturday 9.00am - 12.00pm  
Same service as the Ayr Branch.

### **PRIMARY SCHOOLS**

The following State Primary Schools  
conduct Prep sessions:  
EAST AYR, AIRVILLE, HOME HILL,  
CLARE, GIRU, GUMLU, JARVISFIELD, MILLAROO

### **AIRVILLE STATE PRIMARY SCHOOL**

Address 920 Old Clare Road Airville  
Mail Service 54 Ayr 4807  
Telephone 07 4790 7333  
Fax 07 4790 7300  
Contact Mrs Marian Bugeja (Principal)  
Email [the.principal@airvilless.eq.edu.au](mailto:the.principal@airvilless.eq.edu.au)

### **AYR STATE PRIMARY SCHOOL**

Address PO Box 955 Ayr 4807  
141 Graham Street Ayr 4807  
Telephone 07 4790 3333  
Fax 07 4790 3300  
Contact Bryan Dudley (Principal)  
Email [the.principal@ayrss.eq.edu.au](mailto:the.principal@ayrss.eq.edu.au)

### **BRANDON STATE PRIMARY SCHOOL**

Address PO Box 27 Brandon 4808  
2-20 Drysdale Street Brandon  
Telephone 07 4782 5227  
Fax 07 4782 5368  
Contact Jackie Guiney (Principal)  
Email [principal@brandonss.eq.edu.au](mailto:principal@brandonss.eq.edu.au)  
Website [www.brandonss.eq.edu.au](http://www.brandonss.eq.edu.au)  
Details School hours are 8.30am-3pm Monday-Friday.

#### **BURDEKIN CHRISTIAN COLLEGE PRIMARY SCHOOLS**

Address 2-12 Melbourne St Ayr Q 4807  
Phone (07) 4783 5552  
Fax (07)4783 5926  
Email [office@burdekincc.qld.edu.au](mailto:office@burdekincc.qld.edu.au)  
Website [www.burdekincc.qld.edu.au](http://www.burdekincc.qld.edu.au)  
Contact John McVeigh (Principal)  
Details Open 8am-4pm weekdays  
Grades Prep – grade 10  
Disability access and toilets available. Grade 11 from 2018 and grade 12 from 2019.

#### **CLARE STATE PRIMARY SCHOOL**

Address Larkin Street Claredale 4807  
Telephone 07 4782 7133  
Fax 07 4782 7341  
Contact Lee Braney (Principal)  
Email [the.principal@claress.eq.edu.au](mailto:the.principal@claress.eq.edu.au)

#### **EAST AYR STATE PRIMARY SCHOOL**

Address PO Box 951 Ayr 4807  
43-73 Ross Street Ayr 4807  
Telephone 07 4783 0222  
Fax 07 4783 0200  
Contact Robert Mitchell (Principal)  
Email [admin@ayreastss.eq.edu.au](mailto:admin@ayreastss.eq.edu.au)

#### **GIRU STATE PRIMARY SCHOOL**

Address 45-51 Luxton Street Giru 4809  
Telephone 07 4784 3333  
Fax 07 47822 9168  
Contact Stacey Werder (Principal)  
Email [principal@giruss.eq.edu.au](mailto:principal@giruss.eq.edu.au)  
Website [giruss.eq.edu.au](http://giruss.eq.edu.au)  
Details Services for children and young people, Disability access and toilets available.  
Office hours are 8.30am-3.30pm Monday-Friday

#### **GUMLU STATE PRIMARY SCHOOL**

Address DeSalis Street Gumlu 4805  
Telephone 07 4784 8126  
Fax 07 4784 8197  
Contact Principal  
Email [the.principal@gumluss.eq.edu.au](mailto:the.principal@gumluss.eq.edu.au)

#### **HOME HILL STATE PRIMARY SCHOOL**

Address 113-145 Fourteenth Avenue Home Hill 4806  
Telephone 07 4790 5555  
Fax 07 4790 5500  
Contact Mrs Lynne Butterworth (Principal)  
Email [the.principal@homehillss.eq.edu.au](mailto:the.principal@homehillss.eq.edu.au)

#### **JARVISFIELD STATE PRIMARY SCHOOL**

Address Rita Island Road Jarvisfield  
MS 2170 Jarvisfield via Ayr 4807  
Telephone 07 4782 4254  
Fax 07 4782 4264  
Contact Mrs Denise Celledoni (Principal)

Email [the.principal@jarvisfiss.eq.edu.au](mailto:the.principal@jarvisfiss.eq.edu.au)

#### **KALAMIA STATE PRIMARY SCHOOL**

Address C/- Kalamia Mill Estate Ayr 4807  
Telephone 07 4783 2191  
Fax 07 4783 1052  
Contact Principal  
Email [the.principal@kalamiass.eq.edu.au](mailto:the.principal@kalamiass.eq.edu.au)

#### **MAIDVALE STATE PRIMARY SCHOOL**

Address PO Box 8 Ayr 4807  
233 Maidavale Road Ayr 4807  
Telephone 07 4783 1105  
Fax 07 4783 1445  
Contact Mr Stanley Eade (Principal)  
Email [the.principal@maidavalss.eq.edu.au](mailto:the.principal@maidavalss.eq.edu.au)

#### **MILLAROO STATE PRIMARY SCHOOL**

Address PMB Bag 8 Millaroo via Ayr 4807  
Cunningham Street Millaroo 4807  
Telephone 07 4784 9139  
Fax 07 4784 9287  
Email [the.principal@millarooss.eq.edu.au](mailto:the.principal@millarooss.eq.edu.au)

#### **OSBORNE STATE PRIMARY SCHOOL**

Address PO Box 217 Home Hill 4806  
Crn Kirknie & Osborne Roads, Home Hill, QLD, 4806.  
Kirknie Road Home Hill 4806  
Telephone 07 4782 6254  
Fax 07 4782 6265  
Contact Hayley Laidlow - Principal  
Email [principal@osborness.eq.edu.au](mailto:principal@osborness.eq.edu.au)  
Website [www.osborness.eq.edu.au](http://www.osborness.eq.edu.au)

#### **ST COLMAN'S SCHOOL**

Address PO Box 243 Home Hill 4806  
Eleventh Avenue Home Hill 4806  
Telephone 07 4782 2030  
Fax 07 4782 1210  
Email [homehl@scshh.catholic.edu.au](mailto:homehl@scshh.catholic.edu.au)

#### **ST FRANCIS' PRIMARY SCHOOL**

Address 99 Edwards Street Ayr 4807  
Telephone 07 4783 2877  
Fax 07 4783 3978  
Email [ayr@tsv.catholic.edu.au](mailto:ayr@tsv.catholic.edu.au)  
Website [www.sfatsv.catholic.edu.au](http://www.sfatsv.catholic.edu.au)  
Contact Bill Goodwin – Principal  
Details Office hours are 8am-3.30pm Monday  
to Friday. Disability access and toilet  
available.

#### **SECONDARY SCHOOLS**

##### **AYR STATE HIGH SCHOOL**

Address PO Box 961 Ayr 4807  
Edwards Street Ayr 4807  
Telephone 07 4790 4333  
Fax 07 4790 4300  
Contact Mr Craig Whittred (Principal)  
Bruce Johnson (School Guidance Counsellor)  
Ollie Henaway (ATSI Counsellor)  
Email [admin@ayrshs.eq.edu.au](mailto:admin@ayrshs.eq.edu.au)

### **BURDEKIN CATHOLIC HIGH SCHOOL**

Address 45 Gibson Street Ayr 4807  
Telephone 07 4783 2366  
Fax 07 4783 1579  
Email [bchs@tsv.catholic.edu.au](mailto:bchs@tsv.catholic.edu.au)  
Website [www.bchs.tsv.catholic.edu.au](http://www.bchs.tsv.catholic.edu.au)  
Contact Greg Cameron (Principal)  
Details Monday – Friday 8.45am-4pm  
Years 7-12. Disability access and toilets.

### **HOME HILL STATE HIGH SCHOOL**

Address 80 First Street Home Hill 4806  
Telephone 07 4790 5666  
Fax 07 4790 5600  
Contact Steve Miskin (Principal)  
Bruce Johnson (School Guidance Officer)  
Email [the.principal@homehillshs.eq.edu.au](mailto:the.principal@homehillshs.eq.edu.au)  
Website [www.homehillshs.eq.edu.au](http://www.homehillshs.eq.edu.au)

### **OTHER EDUCATIONAL OPPORTUNITIES**

#### **AUSTUDY**

#### **CENTRELINK**

Address Townsville Student Assistance Centre  
Commonwealth Centre Townsville 4810  
Telephone 13 24 90 LOCAL CALL COST  
Details Assists Aboriginal & Torres Strait Islander students and communities to participate in, and take full advantage of educational opportunities. Human Services-Centrelink may help you with crisis & special help, visit the local service centre or call Human Services on **13 28 50**.

### **BARRIER REEF INSTITUTE OF TAFE BURDEKIN CAMPUS**

Address Seventeenth Street Home Hill 4806  
Locked Mail Bag 2 Home Hill 4806  
Telephone 07 4752 4288  
Fax 07 4752 4232  
Website [www.barrierreeftafe.qld.gov.au](http://www.barrierreeftafe.qld.gov.au)  
Details Administration Office:  
Mon - Wed 8.30am – 4.30pm.  
Thurs 10.30am – 4.30 pm,  
Friday 8.00am to 4.00pm.  
Vocational, education and training needs of individuals, industry, enterprises and the general community. Offers full and part-time adult education including Apprenticeship Training, Career & Post-Trade Courses, Literacy/Numeracy courses and Open Learning Centre.

### **BURDEKIN SCHOOL**

Address PO Box 908 Ayr 4807  
159 Young Street Ayr 4807  
Telephone 07 4790 3111  
Email [admin@burdekinspecs.qld.edu.au](mailto:admin@burdekinspecs.qld.edu.au)  
Detail For children needing special educational assistance.  
Schooling programs for the physically and intellectually disabled.  
Hours are 8.40am – 2.45pm

### **EARLY EDUCATION PROGRAM – BURDEKIN SCHOOL**

Address Burdekin School Support Centre  
PO Box 908 Ayr 4807  
159 Young Street Ayr 4807  
Telephone 07 4790 3111 ent  
Fax 07 4790 3100  
Email [admin@burdekinspecs.qld.edu.au](mailto:admin@burdekinspecs.qld.edu.au)  
Contact Principal  
Details Program developed to assist children who have serious delays in talking, walking, mixing with others, hearing, feeding or seeing. Children between the ages of 0 and 6 attend the group.

### **KUMON KIRWAN EDUCATION CENTRE**

Address 12A Chippendale Street Ayr 4807 (Meeting Room)  
Telephone 07 4783 4376 (Bus & A/H)  
Mobile 0417 070 826  
Contact Peta Bird  
Email [psbird@aapt.net.au](mailto:psbird@aapt.net.au)  
Details The Kumon program helps children to develop their level of reading comprehension and develop skills in mathematics.  
Appointment Hours:  
Monday 3.30 pm to 6.30pm Tuesday: 7.00am to 8.30am  
Thursday 3.30 pm to 7.30pm  
Friday: 7.00am to 8.30am

## **SCHOOL BUS SERVICES**

### **CAMPBELL'S COACHES**

Telephone 07 4774 5099  
Fax 07 4774 6950  
Contact Wayne Campbell  
Email [campbellscoaches@bigpond.com](mailto:campbellscoaches@bigpond.com)  
Details Aerodrome to:Ayr State High School, Burdekin Catholic High School, Ayr East State School, Brandon State School, St Francis Primary School  
Available for tours and Charter groups

### **TRANS NORTH BUS & COACH**

Telephone 07 4783 7678  
Fax 07 4783 6594  
Contact Maurice Power  
Email [Maurice.power@transnorthbus.com.au](mailto:Maurice.power@transnorthbus.com.au)  
Website [www.transnorthbus.com.au](http://www.transnorthbus.com.au)  
Address 1 Airdmillan Road, Ayr, QLD,4807  
Details Bus times are 8am-5pm Monday to Friday from Airville, Alva Beach, Brandon, Giru, Groper Creek, Guthalungra, Inkerman, Jarvisfield, Kirknie Road, Rita Island  
to  
Ayr State School  
Burdekin Catholic High School  
Brandon State School  
Ayr East State School  
Gumlu State School  
Home Hill State School  
Jarvisfield State School  
Kalamia State School  
Osborne State School  
Ayr Christian School  
1St Colman's School  
St Francis Primary School  
Ayr State High School  
Home Hill State High School

### **NORMAN K J & M J**

Telephone 07 4782 9292  
Contact Mr or Mrs Norman  
Details Giru to Giru State School  
Email [kj1123@bigpond.net.au](mailto:kj1123@bigpond.net.au)

## **CHILD CARE ORGANISATIONS**

### **AYR COMMUNITY KINDERGARTEN ASSOCIATION INC.**

Address 158 MacKenzie Street Ayr 4807  
Telephone 07 4783 5982  
Fax 07 4783 3031  
Address 110-112 Macmillan Street Ayr 4807  
Telephone 07 4783 1210  
Contact Wanda Guy (Director)  
Marie-Anne Gorizia (Administrator)

Email [ayrkindi@bigpond.com](mailto:ayrkindi@bigpond.com)  
Details 8.30am to 3.00pm  
3 1/2 to 4 1/2 years

#### **BIG BIRD'S NEST CHILD CARE CENTRE INC.**

Address PO Box 2069 Ayr 4807  
26 Darwin Street Ayr 4807  
Telephone 07 4783 1371  
Fax 07 4783 1371  
Contact Karin Dales (Director)  
Email [bigbirdsnest@westnet.com.au](mailto:bigbirdsnest@westnet.com.au)  
Details Day Care Times:  
Kindy Times: 6.30am – 6.00pm  
Age Group: 0 – 12yrs.  
Offers qualified staff, educational programs and an air-conditioned nursery. Full-time and casual care. Government funded - fee relief is available.  
Holiday Care: up to 12yrs same program as normal 52 weeks a year. Parents welcome to volunteer.  
Centre is run by parents. Government funded non-profit organisation. Fully air-conditioned sleeping areas provided.

#### **BLUE CARE –SEE PAGE 1 CENTRE BASED DAY CARE Bluey's Burdekin**

#### **BURDEKIN CHRISTIAN COLLEGE EARLY LEARNING CHILD CARE CENTRE**

Address 2-12 Melbourne Street Ayr 4807  
Telephone 07 4783 5552  
Fax 07 4783 5926  
Email [burdekincc@bigpond.com](mailto:burdekincc@bigpond.com)  
Details Monday to Friday  
7.00am – 6.00pm  
Before and after school care available  
Age Group: 15months to four years. Prep to year seven

#### **BURDEKIN FAMILY DAY CARE SCHEME INC.**

Address 1 Cox Street Ayr 4807  
Telephone 07 4783 5877  
Fax 07 4783 5683  
Email [burdekincc@bigpond.com](mailto:burdekincc@bigpond.com)  
Contact Irene Evans (Co-ordinator)  
0428 835 877  
Details Office Hours: Monday and Friday  
8.00am - 5.00pm  
Tuesday and Thursday  
8:30 am--5.00pm  
Wednesday- Closed  
Closed daily 12-1 pm for lunch  
Age Group: Babies to twelve years  
Quality care for children of working parents provided in people's homes. Also open to children attending primary school who need care before and after school. Care is flexible and can be full or part-time. Each registered carer is responsible for up to 4 children under school age and up to 3 of school age (no more than 7 children in total). Fees are dependent on income and fee relief is available.

#### **BURDEKIN NEIGHBOURHOOD CENTRE PLAYGROUP – AYR**

Address 40 Chippendale Street Ayr 4807  
Telephone 07 4783 4243  
1300 362 552 Playgroup Queensland  
Fax 07 4783 5338  
Email [burdekincc@bigpond.com](mailto:burdekincc@bigpond.com) Details Age Group: Birth to five years  
Informal gatherings which provide a place for parents to take their children to play and learn with other children, while they can meet with other parents.  
Tuesdays 9.30am – 11.30am  
Cost: \$2 per session for BNC Members / \$4 per session for non-members  
Membership to Playgroup Qld encouraged

#### **COMMUNITY KIDS EARLY EDUCATION CENTRE**

Address 1 - 5 Gordon Street Ayr 4807  
Telephone 07 4783 5211  
Fax 07 4783 5244  
Email [ayr@communitykids.net.au](mailto:ayr@communitykids.net.au)  
Details Monday to Friday 6.30am – 6.30pm

Age Group: 6wks to 12 years.

Fully qualified, dedicated and caring staff offering child care, before and after school care and holiday care for school-aged children. Kindy sessions offer quality educational and developmental programs in a stimulating and safe environment. Provides transport to preschool/school. Childcare Assistance and Childcare Cash Rebate and Courtesy Bus available.

#### **CHILD CARE INFORMATION SERVICE**

Telephone 1800 637 711 FREECALL (b/h)

Details Prompt, comprehensive and up-to-date information on: the range and location of Queensland child care services; features of good child care services; complaint avenues; and access to fees assistance.

#### **GIRU DAY CARE ASSOCIATION INC.**

Address 24 Donaghue Street Giru 4809

Telephone 07 4782 9191

Fax 07 4782 9691

Email [girudaycare@hotmail.net.au](mailto:girudaycare@hotmail.net.au)

Details Before and after school care available.

Childcare Assistance and the Childcare Cash Rebate available.

#### **HOME HILL COMMUNITY KINDERGARTEN ASSOCIATION INC.**

Address 78 Tenth Avenue Home Hill 4806

Telephone 07 4782 2337

Fax 07 4782 1908

Email [hhck@bigpond.com](mailto:hhck@bigpond.com)

#### **MOBILE PLAYScheme**

Address 11 Thuringowa Rd Kirwan 4815

Telephone 07 4723 4009

Email [pat.lamb@savethechildren.org.au](mailto:pat.lamb@savethechildren.org.au)

Details Free playgroup every Friday from 10 am to noon. Morning tea is provided as well as activities to develop children's skills. Come along to Anzac Memorial Park to meet with other parents while your child/children have a morning of fun.

### **SERVICES FOR CHILDREN & YOUNG PEOPLE**

Telephone 13HEALTH (1343258) FREECALL 24 hours

Details Information and advice from Registered Nurses and Child Health Nurses on Child Health 0 - 18 years

#### **AFTERCARE RESOURCE CENTRE (ARC)**

Telephone 1800 501 560

Details The Aftercare Resource Centre (ARC) is a program funded by the Department of Communities, Queensland Government. ARC provides counselling and support to people, living anywhere in Australia who experienced abuse as children whilst living in church or government institutions, detention centres or foster care in Queensland.

#### **ACT FOR KIDS**

Telephone 4755 8777

Details Support for children and families who have experienced or are at risk of child abuse or neglect.

#### **BAYWATCH**

##### **Burdekin Area Youth Watch line**

Address PO Box 2450 Ayr 4807

Cunningham Street (Old Racecourse)

Telephone 07 4783 4849

Mobile 0410 482 992

Email [bay-watch@optusnet.com.au](mailto:bay-watch@optusnet.com.au)

#### **BLUE CARD SERVICES**

Telephone Freecall 1800 113 611  
Address PO Box 12671, Brisbane George Street, QLD, 4003  
Fax 07 3035 5908/07 3035 5910  
Email [info@bluecard.qld.gov.au](mailto:info@bluecard.qld.gov.au)

#### **BURDEKIN SHIRE YOUTH COUNCIL**

Address 145 Young Street Ayr 4807  
Telephone 07 4783 9800  
Fax 07 4783 9999  
Email [burdekinc@burdekin.qld.gov.au](mailto:burdekinc@burdekin.qld.gov.au)  
Contact BSC – Economic & Community Development Section  
Details The Youth Council comprises of a team of young people, who represent Youth, communicate and liaise with the Community and organise projects and events in order to improve the status of all young people and provide them with greater opportunities.  
The Youth Council meets regularly for the purpose of suggesting ideas, voicing issues and concerns, and promoting a sense of belonging for all young people in the district.  
Members are given the opportunity to learn and use debating and leadership skills and complete a sound civic education with exposure to a wide range of community issues.

#### **CENTACARE-SEE PAGE 31**

#### **CHILD HEALTH SERVICES Queensland Health**

Address Ayr Hospital  
PO Box 971 Ayr 4807  
2 Chippendale Street Ayr 4807  
Telephone 07 4783 0855  
Contact Mary Anne Fraser  
Email [ama\\_looney@health.qld.gov.au](mailto:ama_looney@health.qld.gov.au)  
Details Breast feeding management and support. Provides professional support and advice on care and management of babies and young children,

#### **CHILD SAFETY SERVICE CENTRE Department of Communities**

Address 71-77 Patrick Street Aitkenvale 4814  
Telephone 07 99 5533  
1300 706 147 FREECALL  
Fax 07 4721 1936  
Email [info@childsafety.qld.gov.au](mailto:info@childsafety.qld.gov.au)  
Website [www.childsafety.qld.gov.au](http://www.childsafety.qld.gov.au)

#### **CRISIS LINE - AFTER HOURS CHILD PROTECTION AGENCY CHILD ABUSE - PREVENTION.**

Telephone 1800 177 135 FREECALL  
24 hours - 7 days per week

#### **FAMILY AND CHILD CONNECT**

Telephone 13 32 64  
Details Family support service for information, advice and support for families to care for and protect children in their homes.

#### **FOSTER CARE QUEENSLAND**

Address Ronan street, Vincent, Qld, 4814  
PO Box 907, Thuringowa central Qld 4817  
Telephone 1300 550 877  
07 4779 9513  
Email [fcq@fcq.com.au](mailto:fcq@fcq.com.au)  
Website [www.fcq.com.au](http://www.fcq.com.au)  
Details Foster Care Recruitment  
Contact Jodie Baird  
Details Office hours are 9am-5pm Monday – Friday. We provide advice, support, training and recruitment of foster carers in Queensland.

#### **KIDS HELP LINE**

Telephone 1800 551 800 FREECALL

Fax 07 3369 1588  
07 3367 1266  
Address GPO Box 2469, Brisbane, Qld, 4001  
Website [www.kidshelp.com.au](http://www.kidshelp.com.au)  
Details Free telephone advisory and counselling service for young people aged between 5 – 25 years.  
Service enables young people to talk about issues that concern them.

#### **LOWER BURDEKIN SCOUT GROUP**

Address PO Box 195 Home Hill 4806  
Cnr Twelfth Avenue and Eighth Street Home Hill 4806  
Contact Jim Ashworths (President) 4782 1805  
Roger Timm (Secretary) 4783 5141  
Email [lower.burdekin.scout.group@gmail.com](mailto:lower.burdekin.scout.group@gmail.com)

#### **OFFICE OF THE PUBLIC GUARDIAN (OPG)**

Telephone 07 4760 9688  
Fax 07 4760 9680  
Address 8 Black Hawk Boulevard, Thuringowa Central, QLD, 4817  
PO Box 1283, Thuringowa Central, QLD, 4817  
Email [Townsville@publicguardian.qld.gov.au](mailto:Townsville@publicguardian.qld.gov.au)  
Website [www.publicguardian.qld.gov.au](http://www.publicguardian.qld.gov.au)  
Details Office hours are 9am-5pm. We offer Services for adults with impaired capacity, Services for children & young people in the child protection system & OPG child advocates-legal officers protect the rights of children and young people. Disability access and toilets available.

#### **QUEENSLAND YOUTH SERVICES**

Address PCYC Macmillan Street Ayr 4807  
Telephone 0417 625 548  
Contact Jodi Pringle  
Email [ysc6@qldyouthservices.org.au](mailto:ysc6@qldyouthservices.org.au)

#### **NEXT STEP AFTER CARE**

Telephone 1800 639 878  
Details Provides young people between 15-21 who have been in foster care or other out of home arrangements with support & advice to build independent lives.

#### **UNITING CARE COMMUNITY ASPIRE YOUTH PROGRAM**

Telephone 0419 275 900  
0437 734 141  
Details Works with young people aged 12-18 years to provide individual support & case management. Local service at PCYC Ayr.

### **SUPPORT GROUPS**

#### **ALCOHOL ANONYMOUS**

Telephone 0427 651 921  
Details AA meetings.

#### **AL-ANON**

Address PO Box 2403 Ayr 4807  
Telephone 1300 252 666  
Contact Lynne or Mary  
Details Help for family and friends of alcoholics and to help teenagers who suffer because of someone else's drinking. Please write or phone for free literature.  
Meetings: Monthly meetings first Tuesday of the month 9.30am Burdekin Centre for Rural Health, Ayr.

#### **ALCOHOL & DRUG INFORMATION SERVICES**

##### **Queensland Department of Health**

Address 33 Gregory Street North Ward Townsville 4810  
Telephone 1800 177 833 FREECALL  
Details Treatment services for alcohol and drug issues. Information, counselling and referral.

#### **ALZHEIMER'S ASSOCIATION OF QUEENSLAND INC.**

Address Resource Centre 11 Abbotsford Road Bowen Hills 4006  
Telephone 1800 639 331 FREECALL  
Email [alzqld@alzhimersonline.org](mailto:alzqld@alzhimersonline.org)  
Website [www.alzheimeronline.org](http://www.alzheimeronline.org)

#### **BREAST CANCER SUPPORT GROUP**

Address 22 Moss Street Ayr 4807  
Telephone 07 4783 1950  
Contact Shirley Gilmore  
Email [segilmore@westnet.com.au](mailto:segilmore@westnet.com.au)  
Details Meets on the last Thursday of the month at 10.00 am – 12.00 pm.

#### **BURDEKIN COMMUNITY ASSOCIATION INC. – SEE PAGE 2**

**Burdekin Centre for Rural Health  
Healthy Lifestyle Support Group**

#### **BURDEKIN COMMUNITY ASSOCIATION INC. –SEE PAGE 2**

**Vision Impaired Person Support Group**

#### **CANCER COUNCIL HELPLINE**

Telephone 13 11 20 LOCAL CALL COST  
Fax 07 3259 8459  
Email [helpline@cancerqld.org.au](mailto:helpline@cancerqld.org.au)  
Website [www.cancerqld.com.au](http://www.cancerqld.com.au)  
Details 8.00 am – 6.00 pm General cancer information for early detection, patient support and services.

#### **CARERS QUEENSLAND SUPPORT GROUP**

Address PO Box 1114 Thuringowa Central 4817  
Visits 12a Chippendale Street Ayr 4807  
Telephone 1800 242 636 FREECALL  
07 4773 5808  
Fax 07 4773 5259  
Details Meets 4<sup>th</sup> Thursday of the month at BCA's Burdekin Centre for Rural Health. Free support service for people who are caring for the frail aged or people with a disability. Counsellors are trained and experienced. Provides referral for people seeking details of health services or community support.

#### **COMMUNITY MENTAL HEALTH SERVICES HHOT - HOMELESS HELP OUTREACH TEAM**

Address PO Box 5224 Townsville 4810  
Telephone 07 4720 0000  
Fax 07 4720 0099  
Email TSV - [HHOT@health.qld.gov.au](mailto:HHOT@health.qld.gov.au)  
Details Providing assessments, counselling and arranging treatment for homeless people. Organise detox services, including home detox.

#### **DADS IN DISTRESS INC.**

Phone 1300 853 437  
Contact Barry Guidera - CEO  
Email [enquiries@dadsindistress.asn.au](mailto:enquiries@dadsindistress.asn.au)  
Website [www.parentsbeyondbrakeup.com](http://www.parentsbeyondbrakeup.com)  
Address PO Box 2333, Coffs Harbour, NSW, 2450.  
4 Duke street, Coffs Harbour, NSW, 2450  
Details 9am-5pm. PBB is a harm prevention organisation that works with our clients through a process, not a transaction and our core purpose is to empower the individual to achieve a new perspective and path to a different way of parenting. It is the value of the peer support model that creates a safe reflective space, builds connection and allows parents going through separation to reduce the risk of suicide. We are a service based, volunteer organisation for distressed, displaced parents. We educate, support, guide and re-engage parents to avoid the downward spiral that can take hold post separation, utilising a peer support model and experienced, trained field leaders.

#### **DEMENTIA HELPLINE**

Telephone 1800 639 331 FREECALL (Education and Group Support)

#### **DEMENTIA SUPPORT**

**Blue Care Burdekin-SEE PAGE 1**

Address Koinonia Place

126 MacKenzie Street Ayr 4807  
Telephone 07 4783 2256  
Email [burdekin.bns@bluecare.org.au](mailto:burdekin.bns@bluecare.org.au)  
Details One on one support available by contacting office.

#### **DIABETES AUSTRALIA**

Telephone 1800 177 055 FREECALL

#### **DIABETIC SUPPORT GROUP**

Address Ayr District Hospital  
2 Chippendale Street Ayr 4807  
Telephone 07 4783 0855  
Details All diabetics and carers welcome.  
Meetings held on the second Wednesday of the month 9.30am - 11.00am at the meeting room at Ayr District Hospital. All meetings are advertised in the newspaper.

#### **DRUG & ALCOHOL COUNSELLING**

##### **LIVES LIVED WELL**

Telephone 1300 727 957  
0447 980 390  
Details Drug & Alcohol Counsellor, visiting service at Burdekin Neighbourhood centre by appointment.

##### **GAMBLING HELP-LINE QLD**

Telephone 1800 222 050 FREECALL  
Details 24 Hour free and confidential information and counselling service for service providers and anyone concerned about their self or other gamblers.

#### **GRANDPARENT AND FOSTER CARERS SUPPORT GROUP**

Telephone 07 4783 0866  
Contact Jill Bozzetto  
Details Regularly run program (fortnightly) for grandparents who care for their grandchildren as well as for non-kin foster carers

#### **GROW**

Telephone 07 3394 4344  
1800 558 268 FREECALL  
Contact Judy McClure  
Details Self-help group for people who suffer or have suffered from mental illnesses.

#### **GUIDE DOGS QLD-SEE PAGE 7**

#### **HEART FOUNDATION**

Address Denham Arcade suite 7b 95 Denham Street Townsville 4810  
Telephone 07 4721 4686 or 1300 362 787  
Fax 07 4721 4552  
Website [www.heartfoundation.org.au](http://www.heartfoundation.org.au)  
Details Hours 8.30am to 5.00pm Monday to Friday  
The Heart Foundation's purpose is to improve the cardiovascular health of all Australians and to reduce disability and death from heart disease and stroke.

#### **IMPOTENCY ANONYMOUS HELP LINE ADVANCE MEDICAL INSTITUTE**

Telephone 1800 202 010 FREECALL  
Details 8.00am – 5.30pm Monday to Friday  
Telephone counselling service. Former sufferers helping others.

#### **KIDNEY HEALTH AUSTRALIA**

Telephone 1800 454 363 FREECALL  
Website [www.kidney.org.au](http://www.kidney.org.au)  
Email [health@kidney.org.au](mailto:health@kidney.org.au)  
Details Office Hours Monday to Friday 8.30 – 4.30pm  
Dedicated to eradication of kidney disease. Research, education, information and patient support.

#### **LEUKAEMIA FOUNDATION OF QUEENSLAND**

Address PO Box 1408 Aitkenvale 4814

41/100 Angus Smith Drive Douglas 4814  
Telephone 1800 620 420 FREECALL  
07 4727 8000  
Fax 07 4755 0046  
Email [info@leukaemia.org.au](mailto:info@leukaemia.org.au)  
Details Hours 8.30am – 5.00pm Monday to Friday.  
Provides support services to people & their families affected by blood cancer & other related blood disorders by providing practical & emotional assistance. Disability access & toilets available.

#### **MAKE A WISH FOUNDATION OF AUSTRALIA**

Address PO Box 5006 Burnley VIC 3121  
Telephone 1800 032 260 FREECALL  
Website [www.makeawish.org.au](http://www.makeawish.org.au)  
Details Raises funds to grant wishes to children with a life threatening illness.

#### **MEN'S HEALTH INFO LINE**

Address PO Box 1372 Eagle Farm Brisbane 4009  
Telephone 1800 155 141 FREECALL  
Email [info@qhmc.org.au](mailto:info@qhmc.org.au)  
Website [www.men.org.au](http://www.men.org.au)  
Details Telephone information and referral service for men who have relationships with other men.

#### **MENTAL ILLNESS FELLOWSHIP NQ**

Address PO Box 979 Hyde Park 4812  
159 Kings Road Pimlico 4812  
Telephone 07 4725 3664  
1800 455 455 FREECALL  
Contact Mr Jeremy Audis  
Email [admin@mifnq.org.au](mailto:admin@mifnq.org.au)  
Website [www.mifnq.org.au](http://www.mifnq.org.au)

#### **MISSION AUSTRALIA Townsville Accommodation Support Program (Drug Services)**

Address 1/179 Ross River Road Aitkenvale 4814  
Telephone 07 4728 9685  
13 11 24 General Enquires  
1800 888 868 National Donation Line  
Website [www.missionaustralia.com.au](http://www.missionaustralia.com.au)  
Details Provides counselling, crisis care, legal and employment assistance,  
Family, women, youth and children services, Transport, Drug & Alcohol assistance.

#### **MULTIPLE SCLEROSIS**

Telephone 1800 287 367 TOLL FREE  
Email [mssociety@msqld.org.au](mailto:mssociety@msqld.org.au)  
Website [www.msaustralia.org.au](http://www.msaustralia.org.au)  
Details MS Australia strives for a world without multiple sclerosis through quality research and for service excellence to people with multiple sclerosis and their carers

#### **MUSCULAR DYSTROPHY QUEENSLAND**

Address Locked bag 3000 Eagle Farm Business Centre 4009  
13 / 191 Hedley Avenue Hendra 4011  
Telephone 1800 676 364 FREECALL  
07 3607 1800  
Contact Mr Rick Carr (CEO)  
Client Services Manager – Mrs Susan Ball  
Email [info@mdaq.com.au](mailto:info@mdaq.com.au)  
Website [www.mdqld.org.au](http://www.mdqld.org.au)

#### **NQ AUTISM SUPPORT GROUP**

Address PO Box 1659, Aitkenvale, Qld, 4807  
Telephone 07 4774 0637/0447 042 999  
Contact Gwyneth Cutler

Website [www.nqasg.org](http://www.nqasg.org)

#### **OVARIAN CANCER AUSTRALIA LTD**

Telephone 1300 660 334 LOCAL CALL

Fax 03 9671 4181

Website [www.ovariancancer.net.au](http://www.ovariancancer.net.au)

Details Information and support services

#### **POSITIVE DIRECTION - QUEENSLAND**

Address PO Box 5186 Townsville 4812

Telephone 07 4722 0444

Contact Belinda Jobst

Details Information, education, counselling, and support for people affected by HIV/AIDS, referrals to appropriate services, advocacy, volunteer training, and community education.

#### **POSTNATAL DEPRESSION HELP LINE**

Telephone 180018SANE (1800187263)

#### **QUITLINE**

Telephone 131 848 FREECALL

Website [www.quitnow.info.au](http://www.quitnow.info.au)

Details Confidential telephone service providing information, support and advice for people quitting smoking

#### **R.S.L. RETURNED SERVICES LEAGUE OF AUSTRALIA**

##### **AYR SUB-BRANCH**

Address PO Box 2333 Ayr 4807

122 Beach Road Ayr 4807

Telephone 07 4783 1369

Contact Paul Brice

##### **HOME HILL SUB-BRANCH**

Address PO Box 200 Home Hill 4806

Contact Robert Marriot 07 4782 2961

Herbert Lennox 07 4782 1294

#### **SANDS (STILLBIRTH & NEO-NATAL DEATH SUPPORT GROUP)**

Address PO Box 1879 Aitkenvale Townsville 4814

Telephone 1800 228 655 FREECALL

Contact Marie

07 4774 6521 (H)

07 4775 5957 (W)

Email [marie@sandstonsville.org.au](mailto:marie@sandstonsville.org.au)

Website [www.sandstonsville.org.au](http://www.sandstonsville.org.au)

Details Seeks to inform, educate and work with health and other professionals in addressing the needs of families who have experienced the death of their babies before, during or after birth. Support group meetings are held 2<sup>nd</sup> Tuesday of each month at 7.30pm  
Third Sunday of each month at 10.00am. Meetings held at 143 Ross River Road, Mundingburra 4812, Facebook SANDS Townsville

#### **SENIOR WOMEN'S SUPPORT GROUP**

Address 50-52 Patrick Street Aitkenvale 4814

Telephone 07 4775 7555

Fax 07 4779 2959

#### **SIDS & KIDS QLD**

Telephone 1800 628 648 FREECALL

07 3849 7122

Contact Bec Byrnes (General Manager)

Email [queensland@sidsqld.com.au](mailto:queensland@sidsqld.com.au)

#### **SPIRITUS POSITIVE DIRECTION**

Address Level 3 155 Denham Street Townsville 4810

Telephone 07 4721 1384

Contact Belinda

Website [www.positivedirections.org.au](http://www.positivedirections.org.au)

## **SYNAPSE**

Address PO Box 3356 South Brisbane 4101  
Level 1 262 Montague Road West End 4101  
Telephone 1800 673 074  
07 3137 7400  
Fax 07 3137 7452  
Email [info@synapse.org.au](mailto:info@synapse.org.au)  
Website [www.synapse.org.au](http://www.synapse.org.au)  
Details Office hours are Monday to Thursday 8.30am-5pm and Friday 8.30am-4pm. All enquiries to the options team. Providing information & referral details to individuals with a brain injury/disorder, their families, carers & other associated professionals. Meetings only available in Brisbane but will assist over the phone, email or by skype. Disability access and toilets available.

## **THE AUSTRALIAN PSYCHOLOGICAL SOCIETY LTD**

Telephone 1800 333 497 TOLL FREE  
03 8662 3300  
Fax 03 9663 6177  
Website [www.psychology.org.au](http://www.psychology.org.au)

## **TOWNSVILLE REGIONAL COMMITTEE ON THE AGEING INC**

Address: PO Box 92, Garbutt East, QLD, 4814  
Telephone 07 4779 0190  
Fax 07 4779 0190  
Email [trcota@bigpond.net.au](mailto:trcota@bigpond.net.au)  
Contact Chris Mills  
Details Includes Grandparents support group and Grandparents in need of support group

## **VETERANS' AND VETERANS FAMILIES COUNSELLING LINE**

Address Nathan Business Centre 340 Ross River Road Cranbrook 4814  
Telephone 1800 011 046 FREECALL 24hrs  
Email [GeneralEnquiries@dva.gov.au](mailto:GeneralEnquiries@dva.gov.au)  
Website [www.dva.gov.au](http://www.dva.gov.au)  
Details Assists all veterans and peace keeping forces and their families.

## **VICTIMS COUNSELLING AND SUPPORT SERVICES**

Telephone 1300 139 703 24 hrs Crisis Line  
Email [generalenquiries@relateqld.com.au](mailto:generalenquiries@relateqld.com.au)  
Website [www.vsc.org.au](http://www.vsc.org.au)  
Details Provide free 24 hour counselling and court support to all victims of crime and their families and friends who reside in Queensland.

## **SERVICES FOR FAMILIES**

### **BILLINGS FAMILY LIFE CENTRE**

Phone 07 4782 5828  
0419 792 063  
Contact Michelle Lando  
Email [michele@landoandsons.com.au](mailto:michele@landoandsons.com.au)  
Details Natural fertility control. Instruction in Billings Ovulation Method to avoid or achieve pregnancy. Personal and confidential interviews (House visits only)

### **BOYSTOWN**

Address GPO Box 2469 Brisbane 4001  
Phone 1300 301 300 Counselling (Parentline)  
07 3369 1588 Administration  
Fax 07 3367 1266  
Email [boystown@boystown.com.au](mailto:boystown@boystown.com.au)  
Website [www.parentline.com.au](http://www.parentline.com.au)  
Details Parentline is a confidential telephone counselling service which supports and nurtures positive, caring relationships between parents, children, teenagers and the significant other people who are important to the well-being of families.

**BURDEKIN COMMUNITY ASSOCIATION INC. – SEE PAGE 2**  
**Community Support Service**

**BURDEKIN COMMUNITY ASSOCIATION INC. – SEE PAGE 2**  
**Rural Industry Life skills Program**  
**(Counselling/Psychological service)**

**BURDEKIN NEIGHBOURHOOD CENTRE ASSOCIATION INC.**

Address 40 Chippendale Street Ayr 4807

Phone 07 4783 4243

Fax 07 4783 5338

Email [coordinator@thebnc.org.au](mailto:coordinator@thebnc.org.au) or [admin@thebnc.org.au](mailto:admin@thebnc.org.au)

Details The Burdekin Neighbourhood Centre's aim is to provide a multi-purpose venue where the people of the Burdekin can access "best-practice" help, advice and information to enhance their wellbeing and lifestyle. The Centre is managed by a board of enthusiastic, energetic and community-minded people.

Programs: Free Community Legal Advice, Tax Help, Virtual Babies, Area Coordinator for heart foundation walking, Lifeskills Courses (in conjunction with Centacare Townsville). The Centre is home to many groups (local and regional) and visiting services access the Centre to conduct their activities.

Staff will work with the Burdekin community to identify, promote and develop their interests.

Office Hours: Monday to Thursday 9am – 4pm closed between 1pm – 2pm (except public holidays)

Friday 9am – 12pm

**CENTACARE**

Address PO Box 1362 Aitkenvale 4814

410 Ross River Rd (cnr Hatchett St) Cranbrook 4814

Phone 1800 050 321

07 4779 4211

Fax 07 4755 0322

Email [frc@centacarenq.org.au](mailto:frc@centacarenq.org.au)

Website [www.centacarenq.org.au](http://www.centacarenq.org.au)

Details **Relationship and Family Support Services** – Bridge Program, Education and Life Skills Program, Family Relationship Centre;

**Family & Relationship Services** – Counselling program provides counselling to individuals, couples, children (over 5 years) and families around issues that can impact on family relationships. These issues may include relationship or family enhancement, family formation, parenting issues, separation or divorce, conflict and anger, dispute resolution, communication, loss and grief and childhood issues impacting on their current relationship.

**Circle of Life program** – is a holistic counselling, education and support service which assists individuals, couples and families to work through their pregnancy related concerns. Some of the issues that Circle of Life counselling supports people with include: unplanned pregnancy, termination issues, grief associated with reproductive losses, family relationships and the impact of change (including impending parenthood) and post-natal depression.

**Family and Children Services** – Family Intervention Service, ROSA Program, Pathways Program;

**Courses for Families & Individuals** – Parenting Groups, Life Skills Course;

**Diverse Abilities** – Family Support Program, Respite House, Volunteer Host Program and Baby Bridges Program;

**Community Services** – Gambling Help Services. Office hours are 8.30am-5pm Monday & Thursday, 8.30am-7.30pm Tuesday, 8am-4pm Friday & Saturday by appointment only (2<sup>nd</sup> monthly) 9am-1pm. Offers support to outreach areas of the Burdekin, Ingham & Charters Towers. Disability access & toilets available.

**NILS – 1300 672 273**

**CHILD SUPPORT AGENCY**

Address GPO Box 9815 Townsville 4810

235 Stanley Street Townsville 4810

Phone 13 12 72 LOCAL CALL COST

1800 631 187 TTY

Fax 1300 795 437

Website [www.csa.gov.au](http://www.csa.gov.au)

Details Registers/calculates/collects child support liabilities. Administration of Child Support Legislation. 8.30am – 4.30pm Monday - Friday

**COMMONWEALTH REGIONAL INFORMATION SERVICE**

Phone 1800 026 222 FREECALL

Website [www.regionalaustralia.gov.au](http://www.regionalaustralia.gov.au)  
Details 9.00am - 6.00pm Weekdays  
A referral service for rural, regional and remote Australians. Provides contacts & websites for many Government programs & services.

#### **COMMUNITY HEALTH SOCIAL WORKER**

Address Ayr Hospital  
2 Chippendale Street Ayr 4807  
Phone 07 4783 0866  
Contact Mrs Jill Bozzetto  
Email [jill\\_bozzetto@health.qld.gov.au](mailto:jill_bozzetto@health.qld.gov.au)

#### **COUNSELLING / PSYCHOLOGICAL SERVICE North & West Remote Health**

Address Visits 12a Chippendale Street Ayr 4807  
Phone 1800 799 244  
07 4781 9300  
Details Provides a confidential counselling service for families, couples, individuals and children, for support with personal and relationship issues. Doctor's referral required. Social worker support service & basic maintenance for people who live at home & whose capacity for independent living at risk. Eligibility-50 years & over for ATSI, Non ATSI 65 years & over or living in community with disability.

#### **DV CONNECT- MENS LINE**

Phone 1800 600 636  
Details Support & information service for men. Available 9am-12 midnight, 7 days a week.

#### **FAMILY LAW COURTS**

Address PO Box 9991 Townsville 4810  
Level 2 143 Walker Street Commonwealth Centre Townsville 4810  
Phone 1300 352 000  
Email [enquires@familylawcourts.gov.au](mailto:enquires@familylawcourts.gov.au)  
Website [www.familylawcourts.gov.au](http://www.familylawcourts.gov.au)  
Details Family Court of Australia Mediation Service is a free service to assist separated parents with arrangements regarding their children. It operates its service out of the Burdekin Neighbourhood Centre, 40 Chippendale Street Ayr.

#### **FAMILY RELATIONSHIP CENTRE**

Address 410 Ross River Rd (cnr Hatchett St) Cranbrook 4814  
Phone 07 4779 4211  
Email [frc@centacareng.org.au](mailto:frc@centacareng.org.au)  
Website [www.familyrelationships.gov.au](http://www.familyrelationships.gov.au)  
Details A Federal Government initiative aimed at supporting families at all stages of relationship. The Family Relationship Centre provides information, supported referrals and Family Dispute Resolution (mediation) for separated parents, grandparents and significant others. Services are generally at no cost and no client will be refused services on inability to pay.

#### **MEN'S LINE AUSTRALIA**

Phone 1300 789 978 Crisis Support 24hrs  
Website [www.menslineaus.org.au](http://www.menslineaus.org.au)

#### **MEN'S RIGHTS AGENCY**

Address PO Box 28 Waterford 4133  
Phone 07 3805 5611  
1800 818 004 (Emergency)  
Fax 07 3200 8769  
Email [support@mensrights.com.au](mailto:support@mensrights.com.au)  
Website [www.mensrights.com.au](http://www.mensrights.com.au)  
Details Support and Referral for men regarding relationship breakdowns and issues with child support agency and Domestic Violence.

#### **QUEENSLAND GOVERNMENT DEPARTMENTS INFORMATION ACCESS LINK**

Phone 1800 803 788 FREECALL  
Details Provides information about government services and programs.

## **RELATIONSHIPS AUSTRALIA**

Address 50 Paxton Street North Ward 4810  
43 Thuringowa Drive Thuringowa 4817  
40 Chippendale Street Ayr 4807  
Phone 1300 364 277  
Details Provides confidential relationships counselling, Parenting Apart Service, Relationship Education, Family Support Service, Rural Family Solutions, Pre-Marriage, Professional Training, children's Contact Service

## **1800 RESPECT**

Phone 1800 737 732  
Details Available 24hours, 7 days per week.

## **RIGHT TO INFORMATION & INFORMATION PRIVACY**

Phone 1800 809 078 FREECALL

## **TAIHS-Townsville Aboriginal & Islander Health Service**

Phone 4431 1458  
Details In home support for families with children at risk of entering the child protection system and youth support service.

## **TOWNSVILLE COMMUNITY LEGAL SERVICE INC.-SEE PAGE 34**

## **TRANSPORT**

### **BURDEKIN COMMUNITY ASSOCIATION INC. – SEE PAGE 2**

#### **Home Care Services**

### **BURDEKIN TAXI'S**

Phone 13 1008  
07 4783 7029  
Email [admin@burdekintaxis.com.au](mailto:admin@burdekintaxis.com.au)  
Details Wheelchair accessible and maxi taxi. Covers Ayr, Home Hill and Brandon areas

## **EMERGENCY SERVICES & WELFARE ASSISTANCE**

### **FOSTER CARE**

### **EMERGENCY SERVICES**

#### **EMERGENCY CALLS**

Phone **000** 24 hour service FREECALL  
Details Fire - Police – Ambulance

#### **FIRE BRIGADES**

Address Soper St Ayr 4807  
Tenth Ave Home Hill 4806  
Walton St Giru 4809  
Phone 07 4783 2059 & 07 4783 2600 Ayr  
07 4782 2077 Home Hill  
07 4782 9290 Giru  
Fax 07 4783 4819 Ayr

#### **QLD AMBULANCE SERVICE (QAS)**

Address Chippendale Street Ayr 4807  
Phone **EMERGENCY 000**  
1300 369 003 Administration and general enquires and Baby Capsule Hire  
13 12 33 Bookings for non-emergency ambulance transport  
Details Accident and medical emergency transport. Transfers to Townsville on referral by doctor. Casualty Room treatment.

First Aid Classes conducted regularly.

## **QUEENSLAND POLICE SERVICE**

### **ABORIGINAL & TORRES STRAIT ISLANDER POLICE LIAISON OFFICER**

Address Ayr Police Station 165 Queen Street Ayr 4807  
Phone 07 4790 3555  
Contact Gerald Henaway (PLO)  
Details Assist police in matters and situations involving members of the Aboriginal and Torres Strait Islander community.

## **STATIONS**

### **Ayr**

Address 165 Queen Street Ayr 4807  
Phone 07 4783 5888  
Fax 07 4783 5139

### **Clare**

Address George Street Claredale 4807  
Phone 07 4782 7101

### **Giru**

Address Bird Street Giru 4809  
Phone 07 4782 9180

### **Home Hill**

Address 138 Eighth Street Home Hill 4806  
Phone 07 4782 1300

## **STATE EMERGENCY SERVICES (SES)**

Phone 13 25 00  
Fax 07 4783 2802 Administration – Ayr

## **VOLUNTEER MARINE RESCUE BURDEKIN INC.**

Address PO Box 167 Ayr 4807  
Clare Road Ayr 4807  
Phone 07 4783 1014 Ayr (Weekdays)  
07 4783 5201 Alva Beach 4807  
Radio Building (Weekends)  
Email [Burdekin@vmraq.org.au](mailto:Burdekin@vmraq.org.au)  
Details Radio Call Sign VMR481

## **WELFARE ASSISTANCE**

### **BURDEKIN COMMUNITY ASSOCIATION INC. Emergency Relief Program**

Address The Support Centre  
PO Box 815 Ayr 4807  
130 Queen Street Ayr 4807  
Phone 07 4783 3744  
Fax 07 4783 3990  
Contact Rebecca Grogan  
Email [Rebecca.Grogan@bcaburdekin.org.au](mailto:Rebecca.Grogan@bcaburdekin.org.au)  
Website [www.burdekincommunityassociation.org.au](http://www.burdekincommunityassociation.org.au)  
Details Offers Emergency Food Relief  
Centrelink Income statement required.  
Wednesday 1.00pm -1.30pm

### **LEGAL AID QLD**

Phone 1300 651 188  
Details Free legal information for problems with debt, seek help immediately strict time limits apply for some matters.

## **ST VINCENT DE PAUL**

Address PO Box 214 Ayr 4807  
132 Young Street Ayr 4807  
Phone 07 4783 3278 (shop)  
07 4783 4262 (D. Zanocco)  
Fax 07 4783 5116  
Details Emergency Relief - Rostered days only  
Monday between 1.00pm - 1.30pm at Burdekin Community Association.  
Centrelink Income statement required. NILS-No interest loan Scheme are also processed on Monday providing you meet the eligibility criteria.  
Welfare, Counselling, Clothing Centre, Thrift Shop and Ladies' Auxiliary. Shop hours: 9.00 am to 12.00 pm and 1.00 pm to 3.00pm Mon to Fri.  
Sat 9.00am-11.30am.

### **SALVATION ARMY**

Address 131a Edwards Street Ayr 4807 Family Store  
Phone 07 4783 4447 Thrift Shop  
07 4783 2527 Hall & Quarters  
1300 363 622 24 hour crisis counselling and referral  
Details Emergency Relief is available upon calling the Salvos connect number **1300 371 288**. Money care financial counsellor , visiting service to Burdekin Community Association Inc. by appointment call **4755 4716**.  
Store hours:  
8.30 am to 3.30 pm Monday to Friday  
Enquire about CITADEL

### **OTHER WELFARE SERVICES**

#### **DEPARTMENT OF CHILD SAFETY SERVICES**

##### **After Hours Services**

Phone 1800 177 135 FREECALL  
24hrs - 7 days a week  
Details The service has special after hour's responsibilities for the protection of children affected by domestic violence, other child protection matters and juvenile offender concerns.

#### **DOMESTIC VIOLENCE CONNECT**

##### **Department of Communities**

Phone 1800 811 811 FREECALL  
1800 600 636 FREECALL (FOR MEN)  
Website [www.dvconnect.org](http://www.dvconnect.org)  
Details 24 hour State-wide phone service. Information on the options, services and financial support which may be available to victims of domestic violence, whether it be emotional, financial, social or physical. A referral service to women's refuges and counselling services.

#### **LIFELINE**

Phone 13 11 14  
Details Crisis support & suicide prevention

#### **LIFE WITHOUT BARRIERS**

Phone 1800 015 664  
0475 947 908  
Details Women's family & domestic violence counsellor, children's counselling, DV applications assistance, court support & safety planning. Local service at Centacare NQ 2/143 Edwards Street Ayr.

#### **NORTH QUEENSLAND DOMESTIC VIOLENCE RESOURCE SERVICE**

Address PO Box 6061 Townsville 4810  
North Town Building Flinders Street  
Phone 07 4721 2888  
Fax 07 4721 1794  
Email [webadministrator@nqdvrs.org.au](mailto:webadministrator@nqdvrs.org.au)  
Website [www.nqdvrs.org.au](http://www.nqdvrs.org.au)

#### **UNITING CARE COMMUNITY - COMMUNITY OUTREACH SERVICE**

Address Lifeline Shop 92 Queen Street Ayr 4807  
Phone 07 4775 9100

Website [www.lccq.org.au](http://www.lccq.org.au)

Details Lifeline North Queensland is one of 12 Divisions across Queensland. Lifeline's involvement in the Community Outreach Service is supported by the Burdekin community. We will seek to meet Crisis, Referral and Court Support needs of victims of violence. It is intended that additional services will be offered as soon as funds become available.

#### **UNITING CARE COMMUNITY – COUNSELLING**

Address PO Box 431 Aitkenvale 4814  
276-280 Ross River Road Aitkenvale 4814

Phone 13 11 14 LOCAL CALL COST

Fax 07 4779 5594

Email [lifeline.nth.qld@lccq.org.au](mailto:lifeline.nth.qld@lccq.org.au)

Website [www.lccq.org.au](http://www.lccq.org.au)

Details 24 hours 7 days a week Counselling line. Trained counsellors' help with life's everyday problems including Family Relationships, Stress, Grief & Loss, Loneliness, Depression, Sexual Matters, Abuse or Youth Concerns. Service is anonymous and completely confidential. Provides information and referral services. Face-to-Face Counselling, Financial Counselling.

#### **TOWNSVILLE COMMUNITY LEGAL SERVICE INC.-SEE PAGE 34**

### **MEDICAL & RELATED SERVICES**

#### **AYR DISTRICT HOSPITAL**

Address PO Box 971 Ayr 4807  
2 Chippendale Street Ayr 4807

Phone 07 4783 0855

Fax 07 4783 0896

Details **Physiotherapy**- All visits to be accompanied with a referral from the hospital, doctor or private doctor.

#### **HOME HILL HOSPITAL**

Address PO Box 53 Home Hill 4806  
42 Eighth Street Home Hill 4806

Phone 07 4790 5700

Fax 07 4790 5799

#### **QUEENSLAND HEALTH**

Details Community Mental health – 4783 0890  
Social Worker – 4783 0866  
Child Health Nurse & Triple P program – 4783 0760

### **CHEMISTS**

#### **AYR AMCAL CHEMIST**

Address 82 Queen Street Ayr 4807

Phone 07 4783 1203

Fax 07 4783 4536

Email [ayramcal@bigpond.com](mailto:ayramcal@bigpond.com)

#### **FRIENDLY CARE PHARMACY**

Address Ayr Medical Centre  
2a Chippendale Street Ayr 4807

Phone 07 4783 1356

Fax 07 4783 1265

Email [ayr@friendlycare.com.au](mailto:ayr@friendlycare.com.au)

#### **GEORGE FOTINOS CHEMMART CHEMIST**

Address 109 Queen Street Ayr 4807

Phone 07 4783 1235

Fax 07 4783 1235

Email [fotinoschemist@nunet.com.au](mailto:fotinoschemist@nunet.com.au)

#### **GUARDIAN PHARMACY HOME HILL**

Address 101 Eighth Avenue Home Hill 4806  
Phone 07 4782 1228  
Fax 07 4782 2788  
Email [homehill@guardianpharm.net](mailto:homehill@guardianpharm.net)

#### **HOME HILL DISCOUNT DRUG STORE**

Address 67 – 69 Eighth Avenue Home Hill 4806  
Phone 07 4782 1084  
Fax 07 4782 2690  
Email [homehill.pharmacy@nUNET.com.au](mailto:homehill.pharmacy@nUNET.com.au)

#### **JULIE'S PHARMACY**

Address Centrepoint 144 Edwards Street Ayr 4807  
Phone 07 4783 1719  
Fax 07 4783 3997  
Email [staff@juliespharmacy.com.au](mailto:staff@juliespharmacy.com.au)

#### **ROBERT TOMARCHIO GUARDIAN PHARMACY**

Address 158 Queen Street Ayr 4807  
Phone 07 4783 5277  
Fax 07 4783 2286  
Email [artom59@bigpond.com](mailto:artom59@bigpond.com)  
Mobile 0419711536

#### **CHIROPRACTORS**

##### **AUGOSTIS CHIROPRACTIC**

Address 51 Queen Street Ayr 4807  
Phone 07 4783 6800  
Fax 07 4783 6820

##### **CHIROPRACTIC CARE AYR**

Address 1 Beach Road Ayr 4807  
Phone 07 4783 5678  
Fax 07 4783 6185

#### **CHIROPRACTORS ASSOCIATION QUEENSLAND**

Address 433 Logan Road, Stones Corner, Qld, 4120  
Phone 1800 077 007  
Fax 07 3847 5495  
Email [admin@caaQ.com.au](mailto:admin@caaQ.com.au)  
Website [www.caaQ.com.au](http://www.caaQ.com.au)

#### **DENTISTS**

##### **BURDEKIN DENTAL CARE**

Address 122 Beach Road Ayr 4807  
Phone 07 4783 1369  
Fax 07 4783 4609  
Email [bricy@live.com.au](mailto:bricy@live.com.au)

##### **DENTAL SERVICES (ORAL HEALTH SERVICE) Queensland Health**

Address PO Box 971 Ayr 4807  
2 Chippendale Street Ayr 4807  
Phone 07 4783 0855  
Fax 07 4783 0896

##### **DR JIM SEXTON**

Address 52 Queen Street Ayr 4807  
Phone 07 4783 2326  
07 4783 1866 A/H  
Fax 07 4783 1913

##### **OAR & HORAN DENTAL**

Address 140 Queens Street Ayr 4807

Phone 07 4783 5600  
Fax 07 4783 5155  
Email [oar.dent@bigpond.com](mailto:oar.dent@bigpond.com)

#### **SCHOOL DENTAL CLINIC**

Address East Ayr State School Ross Street Ayr 4807  
Phone 07 4783 3223 For Appointment  
0407 674 696 (Dental Van)  
0418 700 447 (Dental Van)

#### **DOCTORS AND MEDICAL PRACTICES**

##### **AYR MEDICAL GROUP**

Address 2a Chippendale Street Ayr 4807  
Phone 07 4783 9100  
Fax 07 4783 4524  
Contact Lyn Cecil-Practice Manager  
Email [admin@ayrmedical.com.au](mailto:admin@ayrmedical.com.au)  
Website [www.ayrmedical.com.au](http://www.ayrmedical.com.au)  
Details Monday to Friday 8.00am - 5.30pm & 8am-12 noon Saturday. Disability access & toilets available.  
Dr Darren Oats  
Dr Ricardo Martinez  
Dr William Taylor  
Dr Suraby Agalin  
Dr Parham Parvazinia  
Dr Ashkan Mashaei  
Dr Samsun Nahar

##### **FAMILY PRACTICE AYR**

Address 10 Cameron Street Ayr 4807  
Phone 07 4783 3333  
Details Monday to Friday 8.30am – 5.00pm  
Dr Feng

##### **HOME HILL SURGERY**

Address 143 Eighth Avenue Home Hill 4806  
Phone 07 4782 1479  
Fax 07 4782 1333  
Details Monday to Friday 8.30am - 5.30pm  
Dr Martyn Griffiths  
Dr Kay Griffiths

##### **HOME HILL WOMEN'S CLINIC**

Address Home Hill Hospital  
42 Eighth Street Home Hill 4806  
Phone 07 4782 2200  
Fax 07 4782 2948  
Details Mon, Tue and Thu 9.00am - 4.00pm  
Dr Narelle Martin

##### **OUTBACK FAMILY MEDICINE**

Address 140 Mackenzie Street Ayr 4807  
Phone 07 4783 7999  
Fax 07 4783 6448  
Email [mculpan@outbackmedicine.com.au](mailto:mculpan@outbackmedicine.com.au)  
Details Dr Margaret Culpan  
Dr Win Aung

##### **FUNERAL DIRECTORS**

###### **BURDEKIN FUNERALS**

Address 86 Railway Street Ayr 4807  
Phone 07 4783 1608 (All Hours)  
Fax 07 4783 5070  
Contact Lori & Neville Boyle  
Email [burdekinfunerals@yahoo.com.au](mailto:burdekinfunerals@yahoo.com.au)  
Website [www.burdekinfunerals.com.au](http://www.burdekinfunerals.com.au)

## **K & S WRIGHT**

Address 40 Fourteenth Street Home Hill 4806  
Phone 07 4782 1270 (All Hours)  
0417 627 201 or 0412 779 332  
Fax 07 4782 1070  
Contact Ken & Elizabeth Wright

## **HEALTH SERVICES ABORIGINAL & TORRES STRAIT ISLANDER HEALTH SERVICE Community Health Service**

Address PO Box 971 Ayr 4807  
2 Chippendale Street Ayr 4807  
Phone 07 4783 0873  
Fax 07 4783 0897  
Details ATSI Health Service – help for families and children of ATSI descent with health care needs and health care coordination. Monday to Friday 8.30am to 4.30pm (no cost)

## **BLUE CARE-SEE PAGE 1**

## **BURDEKIN COMMUNITY ASSOCIATION INC. – SEE PAGE 2 Burdekin Centre for Rural Health**

### **HEALTH PROMOTION CONNECTIONS INC.**

Address PO Box 772 Bowen 4805  
5/36 Powell Street Bowen 4805  
Phone 07 4786 5941  
Fax 07 4786 5945  
Email [admin@hpcinc.com.au](mailto:admin@hpcinc.com.au)  
Website [www.hpcinc.com.au](http://www.hpcinc.com.au)  
Details A community organisation dedicated to building strong partnerships to create and support sustainable health and wellbeing. Community Nutritionist and Program Coordinator (Healthy Lifestyle) servicing the Burdekin.

## **HEARING SERVICES**

### **ACTIVE HEARING**

Address Visits Burdekin Centre for Rural Health 12a Chippendale Street Ayr 4807  
Phone 1800 027 779 FREECALL  
Fax 07 4728 7454  
Contact Michael Jones (Audiometrist)  
Website [www.allnorthhearing.com](http://www.allnorthhearing.com)

### **AUSTRALIAN HEARING**

Address Visits Burdekin Neighbourhood Centre  
40 Chippendale Street Ayr 4807  
Phone 07 4771 9100 by appointment  
Website [www.hearing.com.au](http://www.hearing.com.au)

### **BURDEKIN HEARING**

Address PO Box 599 Cannonvale 4802  
Visits Burdekin Centre for Rural Health 12a Chippendale Street Ayr 4807  
Phone 1800 008 308 FREECALL  
Contact Sue and Lew Tuck (Audiologist and Audiometrist)  
By appointment only

### **CLARITY HEARING SOLUTIONS**

Address Visits Burdekin Centre for Rural Health 12a Chippendale Street Ayr 4807  
Phone 07 4779 1566 by appointment  
Website [www.clarityhearingsolutions.com.au](http://www.clarityhearingsolutions.com.au)

## **TTY LINE – HEARING IMPAIRMENT**

Phone 1300 135 500  
Details Free information line for seniors

**OFFICE OF HEARING SERVICES  
DEPARTMENT OF HEALTH**

Address Point 113, GPO Box 9848, Canberra, ACT,2601  
Phone 1800 500 726  
Fax 02 6289 5443  
Email [hearing@health.gov.au](mailto:hearing@health.gov.au)  
Website [www.hearingservices.gov.au](http://www.hearingservices.gov.au)

**HEALTH PROMOTION CONNECTIONS INC.-SEE PAGE 40**

**INFORMATION SERVICES`**

**HEALTH QUALITY AND COMPLAINTS COMMISSION**

Phone 1800 077 308 (FREECALL outside of Brisbane)  
07 3120 5999  
Fax 07 3120 5998  
Email [info@hqcc.qld.gov.au](mailto:info@hqcc.qld.gov.au)  
Website [www.hqcc.qld.gov.au](http://www.hqcc.qld.gov.au)  
Details The HQCC works with healthcare providers, consumers and other organisations to improve the safety and quality of health services in Queensland. To prevent patient harm and improve healthcare quality we:

- manage healthcare complaints
- investigate serious and systemic issues and recommend quality improvement
- monitor, review and report on healthcare quality
- identify healthcare risks and recommend action
- share information about healthcare safety and quality
- promote healthcare rights.

**MEDICARE AUSTRALIA**

Address Crn Young Street & McMillian Street, Ayr, Qld, 4807  
Phone 13 20 11  
Website [www.medicareaustralia.gov.au](http://www.medicareaustralia.gov.au)  
Details Monday to Friday 9.00am – 4.30pm

**ORGAN DONOR HOTLINE**

Phone 1800 777 203

**POISONS INFORMATION LINE**

Phone 13 11 26 24 hour. Australia wide.  
Email [poisons\\_info@health.qld.gov.au](mailto:poisons_info@health.qld.gov.au)  
Website [www.health.qld.gov.au/poisonsinformationcentre](http://www.health.qld.gov.au/poisonsinformationcentre)

**RECALLS OF MEDICAL PRODUCTS**

Phone 1800 020 512 FREECALL

**RED CROSS - AYR**

President Barbara Collinson 07 4783 2394  
Secretary Rae George 07 4783 3617

**RED CROSS  
BLOODBANK**

Phone 1300 554 419 (Blood Bank)  
07 4759 6111 (Emergency Hospital Accommodation)  
1300 367 428 (First Aid)  
07 3367 7401 (Volunteering Services)  
Details Red Cross Blood Bank is now operating from Townsville.

**MASSEUR  
ANGIES ACTIVE HEALTH CENTRE**

Address Shop B 167 Queen Street Ayr 4807  
Telephone 07 4783 7646

Details Health Fund Accredited, Remedial sports massage

### **BURDEKIN MASSAGE CLINIC**

Address 2/121 Edwards Street Ayr 4807  
Phone 07 4783 3212  
Contact Julie McDonnell  
Details Work, sports, stress and relaxation.  
Health Fund Accredited

### **MEDICAL EQUIPMENT AND AIDS AYR AMCAL CHEMIST**

Address 82 Queen Street Ayr  
Phone 07 4783 1203  
Fax 07 4783 4536  
Details Stocks a range of aids and home healthcare needs for sale or hire.

### **BURDEKIN COMMUNITY ASSOCIATION INC. – SEE PAGE 2**

#### **Burdekin Mental Health Foundation**

### **BURDEKIN COMMUNITY MENTAL HEALTH SERVICE**

Address Ayr Hospital 2 Chippendale Street Ayr 4807  
Phone 07 4783 0890  
Fax 07 4783 0758  
Contact Joanna Lefeber & Keryn Hodder  
Details 8.30am – 4.30pm Monday.

### **COMMUNITY RESPONSE TO ELIMINATING SUICIDE (CORES)**

Address Burdekin PCYC, 164 MacMillan Street Ayr 4807; PO Box 836, Ayr 4807  
Telephone 0427 455 313  
Contact Ross Romeo (CORES Australia Co-ordinator)  
Email [coresqld@kentishrc.com.au](mailto:coresqld@kentishrc.com.au)  
Website [www.cores.org.au](http://www.cores.org.au)  
Details The CORES one day course is an emotional wellbeing, first aid awareness course. Participants are taught to recognise the early warning signs displayed by someone at risk as well as the appropriate strategies needed to follow up with. This pro-active course is designed to be very interactive and easily understood. The course is free to all Burdekin residents.

### **CHILD AND YOUTH MENTAL HEALTH**

Address Ayr Hospital 2 Chippendale Street Ayr 4807  
Telephone 07 4783 0890  
Fax 07 4783 0758  
Contacts Majella Rigano

### **FAULDING HOME HEALTH CARE & INDEPENDENT LIVING EQUIPMENT**

#### **George Fotinos Chemmart Chemist**

Address 109 Queen Street Ayr 4807  
Telephone 07 4783 1235  
Details Rehabilitation Equipment for hire or sale.

### **LIFETEC QUEENSLAND-SEE PAGE 4**

### **MEDIC ALERT FOUNDATION (AUSTRALIA)**

Telephone 1800 882 222 FREECALL  
Fax 1800 643 259  
Email [enquiry@medicalert.org.au](mailto:enquiry@medicalert.org.au)  
Website [www.medicalert.com.au](http://www.medicalert.com.au)  
Details Application forms can be obtained from the Ambulance Service, your local Pharmacy or Doctor and head office.

## **ROBERT TOMARCHIO'S GUARDIAN PHARMACY**

Address 158 Queen Street Ayr 4807  
Telephone 07 4783 5277  
Fax 07 4783 2286  
Email [artom59@bigpond.com](mailto:artom59@bigpond.com)

## **UNITING CARE COMMUNITY PERSONAL ALARMS**

Address 276 – 280 Ross River Road Aitkenvale 4814  
Telephone 07 4775 9134  
Email [treena.osmand@uccommunity.org.au](mailto:treena.osmand@uccommunity.org.au)  
Details Alarms are monitored 24 hours per day, 7 days per week. A talk back facility enables direct voice contact with the person in their home. If there is no response a contact person will be asked to attend and assist the person.

## **MENTAL HEALTH BEYOND BLUE INFORMATION LINE**

Telephone 1300 224 636  
Email [info@beyondblue.org.au](mailto:info@beyondblue.org.au)  
Website [www.beyondblue.org.au](http://www.beyondblue.org.au)  
Details Anxiety & depression information and support

## **MENTAL ILLNESS FELLOWSHIP & QLINK**

Telephone 1800 455 455 FREECALL  
Email [admin@mifnq.org.au](mailto:admin@mifnq.org.au)  
Website [www.mifnq.org.au](http://www.mifnq.org.au)  
Details 9.00 am – 4.00 pm Monday to Friday

## **OCCUPATIONAL THERAPIST**

### **AYR HOSPITAL**

Address 2 Chippendale Street Ayr 4807  
Telephone 07 4783 0865  
Fax 07 4783 0897  
Contact Elyse Oats  
Details Monday to Friday 8.00 am – 4.30 pm Assistance with lifestyle issues. Home assessments, child developmental work and more. Referral by medical practitioner, child health, other health workers.

## **DEPARTMENT OF COMMUNITIES**

Address PO Box 953 Townsville 4810  
Telephone 07 4760 7378  
Contact Margie Montague  
Details Occupational Therapist with the department of housing.

## **OPTOMETRISTS**

### **P A HOMEWOOD**

Address 137 Queen Street Ayr 4807  
Telephone 07 4783 1361  
Fax 07 4783 4872  
Details Monday to Friday 8.00am – 5.00pm

## **HELENE HOLMES**

Address Shop 2/52 Queen Street Ayr 4807  
Telephone 07 4783 3631  
Fax 07 4783 1502  
Details Monday to Friday 8.30am – 5.00pm

## **PATHOLOGISTS**

### **SULLIVAN & NICOLAIDES PATHOLOGY**

Address Ayr Collection Centre  
2/143 Edwards Street Ayr 4807  
Telephone 07 4783 2290  
Details Monday to Friday 7.30am - 5.00pm Saturday 7.30am - 11.30am.

## **QUEENSLAND MEDICAL LABORATORY**

Address 2a Chippendale Street Ayr 4807  
Telephone 07 4783 5311  
Fax 07 4783 7975  
Details Pathology collection.  
Monday to Friday 7.30am – 5.00pm  
Saturday 8.00am -11.00am.

## **PHYSIOTHERAPISTS**

### **AYR DISTRICT HOSPITAL-SEE PAGE 36**

### **FIRST IN PHYSIO PTY LTD**

Address Shop 5 East End Centre Queen Street Ayr 4807  
Telephone 07 4783 7284

### **PERFORMANCE PHYSIO GROUP**

Address 121 Edward Street Ayr 4807  
Phone 07 4783 7757  
Fax 07 4783 4478  
Email [admin@performancephysiogroup.com.au](mailto:admin@performancephysiogroup.com.au)

## **PODIATRISTS**

### **BLUE CARE BURDEKIN-SEE PAGE 1**

**Podiatry Services.**

### **NORTH & WEST QLD PRIMARY HEALTH CARE (NWQPHC)**

Address Visits Burdekin Centre for Rural Health 12a Chippendale Street Ayr 4807  
Telephone 07 4781 9300  
Details Podiatrists & Diabetic Educator.

### **NQ FOOT & ANKLE CENTRE**

Address Visits Burdekin Centre for Rural Health 12a Chippendale Street Ayr 4807  
Telephone 07 4723 5500  
Contact Tony Pascoe  
Email [nqfeet5@westnet.com.au](mailto:nqfeet5@westnet.com.au)  
Website [www.nqfootandankle.com](http://www.nqfootandankle.com)  
Details Visits the Burdekin every Thursday

### **TOWNSVILLE PODIATRY CENTRE**

Address 143 Edward Street Ayr 4807  
Telephone 07 4725 3235 for appointment  
Website [www.podiatrycentre.com.au](http://www.podiatrycentre.com.au)  
Details Clinics are held in the Burdekin on Tuesday's by appointment. Ring the Townsville Centre for an appointment, let the receptionist know that you want an appointment for the Ayr clinic.

## **PSYCHOLOGISTS**

### **BURDEKIN COMMUNITY ASSOCIATION INC. – SEE PAGE 2**

**Burdekin Centre for Rural Health  
Rural Industry Lifeskills Program  
(Counselling / Psychological Service)**

### **PHILIP HALE**

Address Visits Burdekin Centre for Rural Health 12a Chippendale Street Ayr 4807  
Telephone 0429 194 663  
Details Visits the Burdekin weekly

## **RADIOLOGIST**

## **AYR DIAGNOSTIC IMAGING**

Address 3/2a Chippendale Street Ayr 4807  
Telephone 07 4783 2133  
Fax 07 4783 2433  
Email [ayrdi@alpenglow.com.au](mailto:ayrdi@alpenglow.com.au)  
Website [www.alpenglow.com.au](http://www.alpenglow.com.au)  
Details Provides radiological assessments of acute and ongoing medical and surgical problems. Ultrasound service also available.

## **OTHER HEALTH SERVICES**

### **BURDEKIN COMMUNITY ASSOCIATION INC. Burdekin Community Rehabilitation Centre**

Address 12a Chippendale Street Ayr 4807  
Telephone 07 4783 6836  
Fax 07 4783 6581  
Details A range of individualised and group exercise sessions for adults.

### **BURDEKIN SERVICE CARS-SEE PAGE 2**

### **FOCUS ON THERAPY**

Address Visits Burdekin Centre for Rural Health 12a Chippendale Street Ayr 4807  
Telephone 07 4773 2222  
Details Speech Pathologists

### **HEALTHY SLEEP SOLUTIONS**

Address Visits Burdekin Centre for Rural Health 12a Chippendale Street Ayr 4807  
Telephone 0423 402 569  
Contact Bruce Piggott

### **NORTH & WEST QLD PRIMARY HEALTH CARE (NWQPHC)-SEE PAGE 44**

## **LEGAL SERVICES**

### **ABORIGINAL & TORRES STRAIT ISLANDER LEGAL AID SERVICE Townsville Regional Legal Service Unit**

Address PO Box 791 Townsville 4810  
Level2/143 Walker Street Townsville 4810  
Telephone 07 4722 5111  
1800 012 255 FREECALL  
Fax 07 4772 1340  
Email [info@atsils.org.au](mailto:info@atsils.org.au)  
Details Monday to Friday 8.30am to 4.30pm, after hours calls are diverted to emergency line.  
Legal Aid to Aboriginal & Torres Strait Islanders. Wheelchair & pram access available.

### **ANTI DISCRIMINATION COMMISSION QUEENSLAND**

Address Level 20, 53 Albert Street, Brisbane, Qld, 4002  
PO Box 15565, City East, QLD, 4002  
Telephone 1300 130 670 LOCAL CALL COST  
Fax 3247 0960  
Website [www.adcq.qld.gov.au](http://www.adcq.qld.gov.au)  
Email [info@adcq.qld.gov.au](mailto:info@adcq.qld.gov.au)  
Details Office Hours: Monday to Friday 9am – 5pm  
This is a free service. Administers the Queensland Anti Discrimination Act 1991. The Commission works to promote and protect people from unlawful discrimination and sexual harassment. Functions include: investigation of complaints and provision of education and training about human rights discrimination and sexual harassment. Disability access & toilets available.

### **AUSTRALIAN COMPETITION & CONSUMER COMMISSION QLD (ACCC)**

Address PO Box 2016 Townsville 4810  
Level 6 Central Plaza Flinders Mall Townsville  
Telephone 07 4729 2666

Fax 1300 302 502 LOCAL CALL COST  
07 4721 1538  
Website [www.accc.gov.au](http://www.accc.gov.au)  
Details 9.00am – 5.00pm Monday to Friday

Following the merger of the trade practices commission and the price surveillance authority in November 1995, the ACCC is entrusted with the enforcement of the Trade Practices Act and some monitoring under the Price Surveillance Act. Mission is to enhance welfare of the Australians by fostering competitive, efficient, fair and informed Australian markets.

#### **AYR MAGISTRATES COURTS OFFICE**

Address 163 Queen Street Ayr 4807  
Telephone 07 4761 2050  
Fax 07 4761 2057

#### **ATSIWLSNQ**

##### **ATSI WOMEN'S LEGAL SERVICE NQ**

Telephone 1800 887 600  
4721 6007

Details Free women's legal information, advice & representation.

#### **ATSILS - ATSI LEGAL SERVICE**

Telephone 1800 012 255  
4722 5111

Details Free legal information, advice & representation.

#### **FREE COMMUNITY LEGAL ADVICE SERVICE**

##### **Burdekin Neighbourhood Centre Association Inc.**

Address 40 Chippendale Street Ayr 4807  
Telephone 07 4783 4243  
Fax 07 4783 5338

Details Run with the support of the local solicitor offices.

Appointments are arranged for clients to speak to a solicitor to seek advice on legal matters.

Appointments are made on the 1<sup>st</sup> Tuesday of each month. Solicitor firms are on a rotating roster.

Clients should be advised if there is a conflict of interest at time of booking.

Bookings can only be made through the Centre during office hours.

Monday to Thursday 9am – 4pm closed between 1pm – 2pm (except public holidays)

Friday 9am – 12pm

#### **CAXTON LEGAL CENTRE**

##### **Mental Health Legal Service**

Address 1 Manning Street South Brisbane 4000  
Telephone 07 3214 6333  
Website [www.caxton.org.au](http://www.caxton.org.au)

Details Advocacy, legal advice

Monday to Friday 9.00am – 5.00pm

#### **CIVIL MARRIAGE CELEBRANT**

##### **Commissioner of Declarations**

Address 7 Strathdee Court Ayr 4807  
Telephone 07 4783 2356  
0417 633 598

Contact Carol Porter

Details Provides personalised marriage services and renewal of vows.

#### **COMMUNITY CORRECTIONS OFFICER**

##### **Corrective Services Commission (Queensland)**

Telephone 07 4760 7568 Townsville  
07 4761 2050 Enquiries

Fax 07 4760 7565

Details Supervision of offenders placed on community based orders.  
Probation and Parole Officer visits Ayr Court House weekly.

#### **CRIME STOPPERS**

Telephone 1800 333 000 FREECALL  
Address PO Box 200, Grange, Qld, 4051  
Email [admin@crimestoppersqld.com.au](mailto:admin@crimestoppersqld.com.au)  
Website [www.crimestoppersqld.com.au](http://www.crimestoppersqld.com.au)

Details Ring to report suspected criminal activity. Not an emergency number.

#### **CRIME AND MISCONDUCT COMMISSION**

Address GPO Box 3123 Brisbane 4001  
Telephone 1800 061611 FREECALL  
Fax 07 3360 6333  
Website [www.cmc.qld.gov.au](http://www.cmc.qld.gov.au)

#### **DISPUTE RESOLUTION CENTRE Dept of Justice & Attorney-General**

Address PO Box 1833 Townsville 4810  
Level 2 St James Place  
155 Denham Street Townsville 4810  
Telephone 07 4799 7870  
1800 809 605 FREECALL  
Fax 07 4799 7871  
Website [www.justice.qld.gov.au](http://www.justice.qld.gov.au)  
Details Program uses trained community mediators to assist people in conflict with the resolution of disputes.

#### **FAMILY RELATIONSHIPS**

Telephone 1800 050 321 FREE CALL  
Website [www.familyrelationships.gov.au](http://www.familyrelationships.gov.au)  
Details This hotline and website will help people identify the best way to solve their family law problems in relation to children.

#### **FARM AND RURAL LEGAL SERVICE**

Telephone 1300 651 188 LOCAL CALL  
Details Referred through Legal Aid –  
Monday to Friday 8.30am - 5.30pm  
Provides advice and assistance to Queensland rural producers who have severe debt related problems or are in dispute with their lenders, or are otherwise facing financial hardship which relates to their business of primary production.

#### **INDIGENOUS WOMANS UNIT**

Telephone 1800 244 504 FREE CALL  
Details Free Legal advice and assistance.

#### **LEGAL AID QUEENSLAND**

Address PO Box 1337 Townsville 4810  
3<sup>rd</sup> Floor Northtown 280 Flinders Street Mall Townsville  
Telephone 07 4613 7300  
1300 651 188 LOCAL CALL COST  
**Indigenous information** – 1300 650 143 (Local call cost)  
Fax 07 4760 7356  
Email [feedback@legalaid.qld.gov.au](mailto:feedback@legalaid.qld.gov.au)  
Website [www.legalaid.qld.gov.au](http://www.legalaid.qld.gov.au)  
Details We specialise in criminal, family and civil law. We offer legal help - information, advice and representation - across all areas. Our information and advice services are free to all Queenslanders. Representation is available to people who meet our means and merit test guidelines.

#### **NORTH QUEENSLAND WOMEN'S LEGAL SERVICE INC.**

Address PO Box 2209 Townsville 4810  
Telephone 07 4772 5400  
Fax 07 4772 5315  
Email [tsvadmin@ngwls.com.au](mailto:tsvadmin@ngwls.com.au)  
Website [www.ngwls.com.au](http://www.ngwls.com.au)  
Contact Legal Advice 1800 244 504 FREECALL Tues, Wed & Thurs 9.00am - 1.00pm  
Details A Community based legal service developed for women. The service seeks to enhance women's access to justice and to promote change within the justice system informed by women's experiences. Free telephone legal advice -See above  
Free legal advice, information and referral by appointment in Cairns and Townsville  
Continuing representation of women in legal matters in selected cases, subject to strict guidelines  
Client support may also be given to assist women to access other legal services

Community legal education workshops to relevant organisations about issues of particular concern to women. Law reform submissions and campaigns on legal issues which affect women  
Legal advice sessions for migrant women (4772 5400 for appointment) Outreach services. NQWL lawyers visits Burdekin Community Association Inc. to give legal advice by appointment on the 1<sup>st</sup> Wednesday of each month.

#### **PUBLIC TRUSTEE OFFICE QUEENSLAND**

##### **Agency**

Address Court House 163 Queen Street Ayr 4807

Telephone 07 4761 2050

Fax 07 4761 2057

Email [ayr.courthouse@justice.qld.gov.au](mailto:ayr.courthouse@justice.qld.gov.au)

Website [www.pt.qld.gov.au](http://www.pt.qld.gov.au)

Details Services include Free Will Making; Administration of Deceased Estates; Enduring Powers of Attorney and Change of Name by Deed Poll.

#### **SMALL CLAIMS TRIBUNAL**

##### **Agency**

Address Court House 163 Queen Street Ayr 4807

Telephone 07 4761 2 050

Fax 07 4761 2057

Email [ayr.courthouse@justice.qld.gov.au](mailto:ayr.courthouse@justice.qld.gov.au)

Website [www.courts.qld.gov.au](http://www.courts.qld.gov.au)

Details Means of solving disputes between consumers and traders, landlords and tenants (Residential Tenancy Bonds) or any dispute involving up to \$5000 which is not a straight-forward debt. Scale of fees applies to lodgement of claims.

#### **VICTIMS ASSIST QLD**

Telephone 1300 546 587

Details Financial assistance is available to aid in an eligible victim to recover from an act of violence committed in Queensland.

#### **OMBUDSMAN**

##### **COMMONWEALTH OMBUDSMAN**

Address GPO Box 442 Canberra ACT 2601

Telephone 1300 362 072

Fax 02 6276 00123

Email [ombudsman@ombudsman.gov.au](mailto:ombudsman@ombudsman.gov.au)

Website [www.ombudsman.gov.au](http://www.ombudsman.gov.au)

Details Monday to Friday 9.00am – 5.00pm. We deal with complaints regarding Commonwealth Government Departments & prescribed private sector organisations.

##### **FINANCIAL OMBUDSMAN SERVICE**

Address GPO Box 3 Melbourne VIC 3001

Telephone 1300 780 808 Consumers

1300 565 562 Members

Fax 03 9613 6399

Website [www.fos.org.au](http://www.fos.org.au)

Details Weekdays 9.00am - 5.00pm

##### **OFFICE OF THE QUEENSLAND OMBUDSMAN**

Address Level 17/53 Albert Street Brisbane 4000

GPO Box 3314, Brisbane, QLD, 4001

Telephone 07 3005 7000

1800 068 908 FREECALL

Fax 07 3005 7067

Email [ombudsman@ombudsman.qld.gov.au](mailto:ombudsman@ombudsman.qld.gov.au)

Website [www.ombudsman.qld.gov.au](http://www.ombudsman.qld.gov.au)

Details Investigates administrative actions and decisions of state government departments, public authorities and local governments.

##### **QIFVLS - QLD INDIGENOUS FAMILY VIOLENCE LEGAL SERVICE**

Telephone 1800 887 700

4772 5400

Details Free legal information, advice & representation for victims of domestic & family violence & sexual assault. Visiting service at Burdekin Community Association Inc. by appointment.

##### **TELECOMMUNICATIONS INDUSTRY OMBUDSMAN**

Address PO Box 276 Collins Street West Melbourne 8007  
Telephone 1800 062 058 FREECALL  
1800 675 692 TTY  
13 1450 Translating and Interpreting  
Fax 1800 630 614  
Website [www.tio.com.au](http://www.tio.com.au)  
Email [tio@tio.com.au](mailto:tio@tio.com.au)

#### **TOWNSVILLE COMMUNITY LEGAL SERVICE INC.-SEE PAGE 34**

Address PO Box 807 Townsville 4810  
Unit 2/181 Sturt Street Townsville 4810  
Telephone 07 4721 5511  
Fax 07 4721 5499  
Email [tcls@tcls.org.au](mailto:tcls@tcls.org.au)  
Website [www.tcls.org.au](http://www.tcls.org.au)  
Details 9.00am – 5.00pm

Aims to provide free and accessible legal services and social welfare services to the community. All services by appointment. Legal advice, information and referral – any legal matter  
Area of Advice : ALL

**Financial Counselling Service-** This is a free service offered to all in the community who are experiencing financial difficulties and need assistance to deal with their creditors. The service is available Monday, Tuesday and Thursday by appointment for telephone information and assistance.

#### **SOLICITORS**

##### **DICKINSON, SIMEONI LAWYERS**

Address PO Box 15 Home Hill 4806  
28 Seventh Street Home Hill 4806  
Telephone 0447 821 899  
Fax 07 4782 1722  
Contact Robert Simeoni - Principal  
Email [simeonilaw@westnet.com.au](mailto:simeonilaw@westnet.com.au)  
Details Monday to Friday 8.30am - 1.00pm & 2.00pm - 5.00pm

##### **GROVES AND CLARK**

Address 98 MacMillan Street Ayr 4807  
PO Box 586, Ayr, Qld, 4807  
Telephone 07 4783 1577  
Fax 07 4783 4099  
Email [ayr@grovesclark.com.au](mailto:ayr@grovesclark.com.au)  
Website [www.grovesclark.com.au](http://www.grovesclark.com.au)  
Details Office Hours:  
Monday to Friday 8.30am - 5.00pm  
Barry Torkington  
Barry Jones  
Bruce Medley  
Rebecca Fabbro  
Lisa Sarri  
Geoffrey Maguire

##### **MAJELLA MEEHAN**

Address PO Box 137 Giru 4809  
Telephone 07 4778 8557  
0417 638 107  
Fax 07 4778 8556  
Email [m.m.meehan@bigpond.com](mailto:m.m.meehan@bigpond.com)  
Details Available for house calls

##### **RUDDY, TOMLINS & BAXTER**

Address 126 Young Street Ayr 4807  
Telephone 07 4783 1733  
Fax 07 4783 2067  
Email [rtbayr@rtblegal.com.au](mailto:rtbayr@rtblegal.com.au)  
Details Monday to Friday, 8.30am - 5.15pm  
Brian Baxter  
Matt Baxter  
Terrence Baxter  
Gregory Figg

Danielle Parry  
Rebecca Watson

## **SERVICES FOR ETHNIC GROUPS**

### **DANTE ALIGHIERI SOCIETY OF TOWNSVILLE**

Address 9/203 Kings Road Pimlico  
PO Box 965, Aitkenvale, Qld, 4814  
Phone 0497 037 146  
Contact Enza Castorina - President  
Email [dantetownsville@iinet.net.au](mailto:dantetownsville@iinet.net.au)  
Website [www.dantetownsville.com](http://www.dantetownsville.com)  
Details Italian classes as per website & facebook.

### **EVERGLOW COMMUNITY CARE LINKS INC.**

Address Shop 4 237-239 Ruversude Bkvd,  
Douglas, Qld, 4817  
Phone 07 47251822  
0447 613 685  
Fax 07 47251046  
Contact Mary Papale / Linda Swanson  
(Case Managers)  
Email [ecclitvl@bigpond.com](mailto:ecclitvl@bigpond.com)  
Website [www.eccli.org.au](http://www.eccli.org.au)  
Details Monday to Friday 8.30am - 5.00pm  
Programs:  
Home & Community Care  
Community Options  
Community Aged Care Packages  
National Respite for Carers Program  
Home & Community Care (HACC) Program  
Home Care Dementia Services  
Services for the Aged  
Aims: To assist consumers from culturally diverse backgrounds, frail aged, younger people with disabilities and the carers of both groups to access and develop culturally appropriate services and resources, which are flexible, thereby enabling them to remain living at home and in the community. Services or assistance provided include: home support; transport; respite care; meals; home maintenance; home modifications; information and social support (activities/outings), access to translation and bi-lingual workers and other programs. A fee-for-service is charged, however this may be negotiated in cases of financial disadvantage.

### **IMMIGRATION & CITIZENSHIP**

#### **Commonwealth Govt**

Address PO Box 1269 Cairns 4870  
Level 2 GHD Building 85 Spence Street Cairns 4870  
Phone 131 881 LOCAL CALL COST  
Fax 07 4051 0198  
Website [www.immi.gov.au](http://www.immi.gov.au)  
Details Monday to Friday 9.00am – 4.00pm  
Responsible for immigration and citizenship extensions for visas, study visas, permanent residence visas, compliance unit, and full range of immigration services.

### **ITALIAN SOCIETY**

Contact Gloria Lazzarini  
Phone 07 4783 1019

### **OLE SPANISH COMMUNITY GROUP**

Phone 07 4774 0777  
Mobile 0417 890 438

### **PHILIPPINO SOCIETY**

#### **Filipino Australian Affiliation of North Queensland (FAANQ).**

Contact Maria Tremevan  
Phone 0416 633 542

Email [faanqtownsville@yahoo.com.au](mailto:faanqtownsville@yahoo.com.au)

#### **TAIHS**

##### **Townsville Aboriginal & Islander Health Service**

Phone 1800 082 447

Details Health clinic at Home Hill Hospital, visiting service on Friday's 8.30am-4.30pm. Transport service available.

#### **TELEPHONE INTERPRETING SERVICE (TIS)**

##### **Dept. of Immigration & Ethnic Affairs**

Phone 13 1450 LOCAL CALL COST 24hrs 7days

Details Telephone interpreting, Operates on a user-pays basis although it may be free for voluntary agencies.

On site interpreting will be referred through this service.

#### **TOWNSVILLE INTERCULTURAL CENTRE LTD**

Address PO Box 1858 Townsville 4810  
1st Floor Citilink Building  
358 - 360 Flinders Street Townsville 4810

Phone 07 4772 4800

Fax 07 4772 1840

Contact Dr. Farvardin Daliri (Director)

Email [angela@townsvilleic.com.au](mailto:angela@townsvilleic.com.au)

Website [www.townsvilleic.com](http://www.townsvilleic.com)

Details The aim of the Centre is to assist recently arrived migrants and permanent residents in the process of their settlement, helping them to overcome the barriers or problems that may disadvantage them due to cultural and language differences. Confidential guidance and information. The Centre organises the annual cultural festival and the international unity in diversity conference.

#### **TOWNSVILLE MULTI CULTURAL SUPPORT GROUP INC (TMSG)**

Address 63 Ross River Road Mundingburra 4812

Office Hours Mon – Thurs 9am – 5pm

Friday 9am – 3pm

Phone 07 4775 1588

Fax 07 4725 5833

Email [admin@tmsg.org.au](mailto:admin@tmsg.org.au)

Website [www.tmsg.org.au](http://www.tmsg.org.au)

#### **SERVICES FOR WOMEN**

##### **AUSTRALIAN BREASTFEEDING ASSOCIATION**

Phone 1800 686 268

Website [www.breastfeeding.asn.au](http://www.breastfeeding.asn.au)

##### **BREAST SCREENING CLINIC**

Address PO Box 670 Townsville 4810  
Townsville Hospital Campus 1<sup>st</sup> floor Medi-Link Retail Centre Douglas 4814  
Kirwan Health Service Thuringowa Drive Kirwan, Townsville  
Mobile Service visits Ayr at the Ayr Health Campus every 2<sup>nd</sup> year.

Phone 13 20 50 (appointments & enquiries)

07 4744 3300

Fax 07 4796 3301

Email [donna\\_walters@health.qld.gov.au](mailto:donna_walters@health.qld.gov.au)

Details Monday to Friday 8.00am - 5.00pm

Late clinics Monday evenings and occasional Saturday may be available mornings upon request.

Free breast screening and assessment services for early signs of breast cancer in women over 40 years. Referral not necessary, ring clinic for appointment for Mammogram, and nurse counsellor also available. Education sessions or information displays offered for interested groups or organisations when mobile in your area. Mobile service to outlying districts available on regular 2 yearly basis.

##### **CHILDREN BY CHOICE ASSOCIATION INC.**

Address PO BOX 2005 Windsor Brisbane 4030

Phone 1800 177 725 FREECALL

Fax 07 3357 9933 Administration  
07 3857 6246  
Email [info@childrenbychoice.org.au](mailto:info@childrenbychoice.org.au)  
[advocacy@childrenbychoice.org.au](mailto:advocacy@childrenbychoice.org.au) (counselling)  
Website [www.childrenbychoice.org.au](http://www.childrenbychoice.org.au)  
Details Providing counselling information and education services on all pregnancy options – abortion, adoption, planning and parenting.

#### **DVCONNECT-WOMENSLINE**

##### **24 hr Domestic & Family Violence Helpline**

Phone 1800 811 811  
Website [www.dvconnect.org](http://www.dvconnect.org)  
Details Support for women experiencing domestic & family violence.

#### **MULTICULTURAL WOMEN'S GROUP TOWNSVILLE**

Address 63 Ross River Road Mundingburra 4812  
Phone 07 4775 1588  
Fax 07 4725 5833  
Email [admin@tmsg.org.au](mailto:admin@tmsg.org.au)  
Website [www.tmsg.org.au](http://www.tmsg.org.au)

#### **NORTH QUEENSLAND COMBINED**

##### **WOMEN'S SERVICE (NQCWS)**

##### **The Women's Centre**

Address 50 Patrick Street Aitkenvale 4814  
Phone 1800 657 501 FREECALL 24 hr crisis support  
Fax 07 4779 2969  
Contact Cathy Crawford  
Email [nqcws@thewomenscentre.org.au](mailto:nqcws@thewomenscentre.org.au)  
Website [www.thewomenscentre.org.au](http://www.thewomenscentre.org.au)

#### **PREGNANCY COUNSELLING LINK**

Address Postal - 35 Cambridge Street Red Hill 4059  
78 Musgrave Road Red Hill 4059  
Phone 1800 777 690 FREECALL  
07 3512 7999 Admin  
Email [info@pcl.org.au](mailto:info@pcl.org.au) (Counselling)  
Website [www.pcl.org.au](http://www.pcl.org.au)  
Details Pregnancy options, adoption and post-abortion counselling. Deals with any pregnancy concern including miscarriage and infertility. Disability access available.

#### **QUEENSLAND WORKING WOMEN'S SERVICE INC. - QWWS**

Address Suite 1 Level 2 144 Adelaide Street  
Brisbane 4000  
Phone 07 3211 1440  
1800 621 458 FREECALL  
Fax 07 3211 1449  
Email [qwws@qwws.org.au](mailto:qwws@qwws.org.au)  
Website [www.qwws.org](http://www.qwws.org)  
Details Provides a free confidential service for women on all work related issues.

#### **RAPE CRISIS HOTLINE**

##### **The NQ Combined Womens Service Institution**

Address 50 Patrick Street, Atkinvale QLD 4814  
Phone 1800 65 7501 FREECALL  
07 4775 7555  
Fax 07 4779 2953  
Email [nqcws@the.womenscentre.org.au](mailto:nqcws@the.womenscentre.org.au)  
Website [www.thewomenscentre.org.au](http://www.thewomenscentre.org.au)  
Contact Catherine Crawford-Co-ordinator  
Details Office hours are 9am-4.45pm Monday – Friday, except Wednesday – close at 12.30pm. Specialist homelessness service, women's health services & sexual assault support services. Disability access & toilets available. Meeting times are 1pm Wednesday.

#### **THE WOMEN'S CENTRE**

Address 50 Patrick Street Aitkenvale 4814  
Phone 07 4775 7555

Details 1800 657 501 24 hour helpline  
Sexual assault counsellor for women 15 years & over. Visiting service at Burdekin Neighbourhood Centre by appointment.  
Website [www.thewomenscentre.org.au](http://www.thewomenscentre.org.au)

#### **WOMEN'S HEALTH QUEENSLAND WIDE INC.**

Address 68 Anderson Street, Fortitude Valley,  
QLD, 4006  
PO Box 195, Fortitude Valley, QLD, 4006  
Phone 1800 017 676 FREECALL  
(07)3216 0976  
Fax 07 3216 0618  
Contact Caroline Cuckson - CEO  
Email [admin@womhealth.org.au](mailto:admin@womhealth.org.au)  
Website [www.womhealth.org.au](http://www.womhealth.org.au)  
Details 9.00 am - 5.00 pm Monday-Friday  
Providing information, Education & referral service including a free health information line, lending library, pregnancy & parenting program.

#### **QUEENSLAND GOVERNMENT OFFICE FOR WOMEN & DOMESTIC VOILENCE REFORM**

Address GPO Box 806 Brisbane 4001  
Phone 1800 177 577 FREECALL  
Email [women@qld.gov.au](mailto:women@qld.gov.au)  
Website [www.qld.gov.au/women](http://www.qld.gov.au/women)  
Details Operating Hours Monday to Friday 8am to 6pm. Women's Info link provides information, support and referral to Queensland women and girls on diverse range of issues including health, family law, financial security and equity matters. It also offers information about Office for Women programs, seminars and resources.

### **CHURCHES**

#### **ALL SAINT'S ANGLICAN CHURCH**

Address PO Box 133 Ayr 4807  
82 Macmillan Street Ayr 4807  
Phone 07 4783 2293  
Email [ayranglican@bigpond.com](mailto:ayranglican@bigpond.com)  
Website [www.anglicannq.org](http://www.anglicannq.org)  
Contact Dway Goon Chew – Parish Priest  
Details Office hours are 9am – 5pm Monday – Friday. Meeting times are 9am & 5.30pm Sunday, Holy Communion Thursday, Friday & Sunday. Messy Church every 3<sup>rd</sup> Sunday from 4-6pm & Children's service 9am the last Sunday of the month. Disability access & toilet available.

#### **ANGLICAN CHURCH - ST HELEN'S**

Address PO Box 343 Home Hill 4806  
Cnr Fourteenth Street & Tenth Avenue Home Hill 4806  
Phone 07 4783 2293  
Fax 07 4783 7425  
Email [ayranglican@bigpond.com](mailto:ayranglican@bigpond.com)

#### **BAPTIST CHURCH**

Address 151 Beach Road Ayr 4807  
Phone 07 4782 1575 Andrew  
07 4783 7713 Gwen

#### **BURDEKIN COMMUNITY CHURCH (Assemblies of God)**

Address International Drive Ayr 4807  
Phone 07 4783 5937  
Fax 07 4783 5926

#### **BURDEKIN COMMUNITY CHURCH**

Address Office- 2-12 Melbourne St  
Ayr Q 4807; Church- International Drive  
Ayr Q 4807

Phone (07) 47835937  
Email [church@burdekincc.com](mailto:church@burdekincc.com)  
Contact Senior Pastor Peter Holmes

**BURDEKIN MIRACLE LIFE CENTRE**

Address PO Box 2394 Ayr 4807  
Phone 074783 2850  
Contact Lawrence and Lua Henaway  
Details Meet at C.W.A Hall Young Street Ayr 4807 Sunday 10.00am

**CATHOLIC CHURCH GIRU**

Address St Joseph's Church Giru 4809  
Phone 07 47829135  
07 47832316

**CATHOLIC CHURCH - SACRED HEART AYR**

Address PO Box 206 Ayr 4807  
Presbytery - 100 Edwards Street Ayr 4807  
Phone 07 4783 2316  
Fax 07 4783 2468  
Email [sacredheartayr@internode.on.net](mailto:sacredheartayr@internode.on.net)

**CATHOLIC CHURCH - ST COLMAN'S HOME HILL**

Address PO Box 437 Home Hill 4806  
93 Tenth Avenue Home Hill 4806  
Phone 07 4782 1695

**CATHOLIC CHURCH - ST JOSEPH'S CLAREDALE**

Address Nelson Street Claredale 4807  
Phone 07 4782 1695

**CHRISTIAN OUTREACH CENTRE**

Address PO Box 483 Ayr 4807  
26-30 Edwards Street Ayr 4807  
Phone 07 4783 3307

**CHURCH OF JESUS CHRIST OF LATTER DAY SAINTS**

Address 59 Burke Street Ayr 4807  
Phone 07 4783 5560

**GREEK ORTHODOX CHURCH - ST STEPHEN'S**

Address PO Box 160 Home Hill 4806  
Eighth Avenue Home Hill 4806  
Phone 0419 657 128

**JEHOVAH'S WITNESSES TEMPLE - AYR**

Address PO Box 304 Ayr 4807  
2 Lisa Drive Ayr 4807  
Phone 07 4782 2626

**LUTHERAN CHURCH - ST PAULS**

Address Taylor Street Ayr 4807  
Phone 07 4779 2456

**NEW AGE CHURCH**

Address  
Phone 47841263  
0407 665 090  
Contact Jonathon Federicic  
Email

**PRESBYTERIAN CHURCH – AYR**

Address - PO BOX 368, Ayr 4807  
109 Macmillan St Ayr  
Phone - 4783 5771

Contact – Pastor Gavin Henderson  
Email – [burdekinpc@gmail.com](mailto:burdekinpc@gmail.com)

#### **PRESBYTERIAN CHURCH – HOME HILL**

Address – 75 Ninth Ave, Home Hill  
PO Box 368, Ayr Q 4807  
Phone – 4783 5771  
Contact – Pastor Gavin Henderson  
Email – [burdekinpc@gmail.com](mailto:burdekinpc@gmail.com)

#### **SALVATION ARMY CHURCH**

Address PO Box 6 Ayr 4807  
116 Young Street Ayr 4807  
Phone 07 4783 2527

#### **SEVENTH-DAY ADVENTIST CHURCH**

Address Cnr Wilmington & Parker Street Ayr 4807  
Phone 07 4783 6859 or 4783 1878  
Email [richard.felkel@optusnet.com.au](mailto:richard.felkel@optusnet.com.au)

#### **UNITING CHURCH BURDEKIN PARISH**

Address PO Box 95 Ayr 4807  
118 Munro Street Ayr 4807  
32 Twelfth Street Home Hill 4806  
Phone 07 4783 2251  
Email [burdekinuc@bigpond.com](mailto:burdekinuc@bigpond.com)

### **SERVICE CLUBS**

#### **AYR ANZAC MEMORIAL CLUB**

Address PO Box 92 Ayr 4807  
101 Burke Street Ayr 4807  
Telephone 07 4783 1283  
Fax 07 4783 5178  
Email [ayr.anzac@bigpond.com](mailto:ayr.anzac@bigpond.com)  
Website [www.ayranzac.com.au](http://www.ayranzac.com.au)  
Details Open for meals 7 days a week with a children's entertainment lounge and a Courtesy Bus. Members and bona-fide guests welcome. **Meeting Rooms for hire.**

#### **FULLER MASONIC LODGE**

Address Macmillan Street Ayr 4807  
Telephone 07 4783 1177  
Contact Mike L'Huiller  
Details Meets 4<sup>th</sup> Wednesday of the month at 7.30pm (except March & December)

#### **LIONS CLUB OF AYR**

Address PO Box 698 Ayr 4807  
Telephone 0418 182 149  
Contact Phil Thompson

#### **LIONS CLUB OF HOME HILL**

Address PO Box 388 Home Hill 4806  
Telephone 07 4782 6696  
Contact Mr Sam Harris

#### **ORDER OF THE EASTERN STAR**

Address PO Box 147 Home Hill 4806

#### **ROTARY CLUB OF AYR**

Address PO Box 931 Ayr 4807  
Telephone 07 4783 1961  
Contact Narelle Hibberd

### **ROTARY CLUB OF HOME HILL**

Address PO Box 328 Home Hill 4806  
Telephone 0409 641 107  
Contact John Woods (President)

### **ZONTA CLUB BURDEKIN**

Address PO Box 2204 Ayr 4807  
Telephone 07 4783 5422  
Contact Janice Micola  
Email [burdekin@zontadistrict22.org](mailto:burdekin@zontadistrict22.org)

## **VOLUNTEERING**

### **AUSTRALIAN RED CROSS**

#### **North Queensland Regional Office & Emergency Hospital Accommodation**

Address PO Box 670 Townsville 4814  
100 Angus Smith Drive Douglas 4814  
Telephone 07 4759 6111  
Fax 07 4759 6161

### **AYR SURF LIFE SAVING CLUB**

Address PO Box 765 Ayr 4807  
Telephone 07 4783 5638  
Email [aslsc@austarnet.com.au](mailto:aslsc@austarnet.com.au)

Details Ayr Surf Life Saving Club provides a patrolled swimming area to the Ayr community. People will learn public safety and physical fitness through doing activities such as going to Surf Carnivals, swimming, beach sprinting, boards and surfboats. Surf Life Saving has all disciplines covered.  
Skill or qualifications that can be obtained are Junior awareness certificate and Bronze medallion certificate.

## **VOLUNTEERING**

### **Blue Care –SEE PAGE 1**

### **BURDEKIN AREA YOUTH WATCH**

Address 1/45 Cunningham Street Ayr 4807  
Telephone 07 4783 4849  
0410 482 992  
Contact Bernice Zaro

### **BURDEKIN CHURCH LEADERS ASSOCIATION**

Telephone 0428 825 036 Peter Holmes (Secretary)  
07 4783 2239 Dway Goon Chew (Treasurer)

### **BURDEKIN COMMUNITY ASSOCIATION INC. – SEE PAGE 2**

### **BURDEKIN COMMUNITY CHURCH YOUTH PROGRAM**

Address International Drive (off Beach Rd) Ayr 4807  
Telephone 07 4783 5552  
Fax 07 4783 5926  
Email [burdekincc@bigpond.com](mailto:burdekincc@bigpond.com)  
Details The Burdekin Community Church caters for young people's needs of fun and activities on weekends. Programs relevant to primary aged children and high school aged young people with adult supervision.  
Activities offered are:  
Children's Church (3yrs-7yrs) This program is aimed at teaching young children about God and to build a solid foundation in Christian lifestyle.  
Burdekin Community Youth (Grades 8-12) Supervised recreation for teens in the community each Friday night at 7 pm. All these programs are designed to facilitate personal development, group, team and leadership skills. They will enhance personal morals and standards for life and strengthen social skills for adulthood.

### **BURDEKIN NEIGHBOURHOOD CENTRE ASSOCIATION INC.**

Address PO Box 1342 Ayr 4807

40 Chippendale Street Ayr 4807  
Telephone 07 4783 4243  
Fax 07 4783 5338  
Email [coordinator@thebnc.org.au](mailto:coordinator@thebnc.org.au) or [admin@thebnc.org.au](mailto:admin@thebnc.org.au)  
Website [www.thebnc.org.au](http://www.thebnc.org.au)  
Contact Natalie Saroglia  
Details The Burdekin Neighbourhood Centre's aim is to provide a multi-purpose venue where the people of the Burdekin can access "best-practice" help, advice and information to enhance their wellbeing and lifestyle. Volunteering opportunities can include:  
Management Committee positions, Gardening and Maintenance, Office and Program Assistance.  
Volunteers of the Centre are provided with hands-on experience, training opportunities and references as relevant to the position they hold. Volunteers MUST be 16yrs and over. People 18yrs and over must possess a current Blue Card (Working with Children) before commencing.  
Office Hours: Monday to Thursday 9am – 4pm closed between 1pm – 2pm (except public holidays)  
Friday 9am – 12pm. Disability access & toilets available.

#### **BURDEKIN THEATRE-BURDEKIN SHIRE COUNCIL**

Address PO Box 974, Ayr 4807  
Burdekin Theatre  
161 Queen Street Ayr 4807  
Telephone 07 4783 9880  
Fax 07 4783 9998  
Email [burdekin@burdekin.qld.gov.au](mailto:burdekin@burdekin.qld.gov.au)  
Contact Teresa Lever  
Details Friends of the Burdekin Theatre have operated since the Theatre opened in 1982. Its fund raising efforts have provided many facilities and items to enhance the whole "theatre experience". Activities include "staffing" theatre when shows are on. eg: providing volunteers to act as ushers, coffee/raffle ticket sellers.  
Volunteers learn to deal with large numbers of people in a confined space ensuring safety requirements are met.

#### **BURDEKIN TOURISM ASSOCIATION INC. Information Centres**

Address PO Box 2298 Ayr 4807  
Burdekin Gateway Information Centre  
Home Hill &  
Plantation Park Information Centre Ayr  
Telephone 07 4783 9831  
Fax 07 4783 9999  
Contact Eliza Lovell  
Email [burdekintourism@bigpond.com](mailto:burdekintourism@bigpond.com)  
Website [www.burdekintourism.com.au](http://www.burdekintourism.com.au)  
Details The Burdekin tourism association is an independent, voluntary organisation of Burdekin residents whose function is to provide visitors with information to meet their needs and requirements.

#### **CATHOLIC WOMENS LEAGUE**

Telephone 07 4783 2316 (Sacred Heart Presbytery)  
Details First Tuesday monthly at 9.00am at Ayr Parish Hall.  
First Thursday monthly at 9.30am at Home Hill Parish Hall.

#### **LOWER BURDEKIN LANDCARE ASSOCIATION**

Address PO Box 1280 Ayr 4807  
Telephone 0438 971 562  
Contact Brooke Corrie  
Email [secretary@LowerBurdekinLandcare.org.au](mailto:secretary@LowerBurdekinLandcare.org.au)  
Website [www.lowerburdekinlandcare.org.au](http://www.lowerburdekinlandcare.org.au)  
Details The goal of the local Landcare Association is to work in the local community to achieve sustainable land use.

#### **RSL COMMUNITY SERVICES CLUB**

Address 139 Charters Towers Road Hermit Park Townsville 4812  
Telephone 07 4759 9500  
Details RSL Community Services assists Australian and Allied Veterans, Ex-Service personnel, War Widows and members of their families to remain living in their own homes for as long as possible. No special educational or other requirements are needed as RSL Community Services will provide you with full

training in all areas relevant to your role. RSL Community Services will contribute towards any out of pocket expenses eg. transport.

#### **ST ANDREWS MEALS ON WHEELS**

Address PO Box 2064 Ayr 4807  
109 Macmillan Street Ayr 4807  
Telephone 07 4783 2659  
0418 980 246  
Email [mowayr@bigpond.com](mailto:mowayr@bigpond.com)  
Contact Gail Minehan (Business Manager)

#### **STATE EMERGENCY SERVICE (SES)**

Telephone 13 25 00  
Fax 07 4783 2802 Administration – Ayr  
Email [ses@burdekin.qld.gov.au](mailto:ses@burdekin.qld.gov.au)

#### **VOLUNTEERING NORTH QUEENSLAND**

Address PO Box 1496 Aitkenvale 4814  
Unit 6/56 Charles Street Aitkenvale 4814  
Telephone 07 4725 5990  
Fax 07 4725 5996  
Email [reception@vnq.org.au](mailto:reception@vnq.org.au)  
Website [www.volunteeringnthqld.org.au](http://www.volunteeringnthqld.org.au)  
Details Volunteering North Queensland Inc is a volunteer referral and community resource and support centre. They are based in Townsville and help people to find appropriate volunteer work for individuals. They also support community groups with accredited and non accredited training, locally and in Townsville. They have over 130 member organizations and link to many other community volunteer organizations. Volunteering North Queensland can also provide training on a wide range of relevant topics including; volunteer recruitment & management, events management, funding workshops and governance issues. Office hours are 9am-4pm Tuesday – Thursday.

#### **VOLUNTEER MARINE RESCUE**

Address PO Box 167 Ayr 4807  
Clare Road Ayr 4807  
Telephone 07 4783 1014 Ayr (Weekdays)  
07 4782 1652 Home Hill 4806  
07 4783 5201 Alva Beach 4807  
Radio Building (Weekends)  
Email [Burdekin@vmraq.org.au](mailto:Burdekin@vmraq.org.au)

### **BUSINESS, DEVELOPMENT, ENVIRONMENTAL & TOURISM**

#### **AUSINDUSTRY**

Address PO Box 326 Townsville 4810  
Level 2, 19 Stanley Street, Townsville 4810  
Telephone 07 4721 0451  
Fax 07 4721 0753  
Contact Renee Chilton  
Email [renee.chilton@industry.gov.au](mailto:renee.chilton@industry.gov.au)  
Website [www.ausindustry.gov.au](http://www.ausindustry.gov.au)

#### **AYR CHAMBER OF COMMERCE INC.**

Address PO Box 494 Ayr 4807  
Contact 07 4783 2277 Debbie Szendry (President)  
07 4783 9964 Linda Michelson (Secretary)  
Email [ayrchamber@bigpond.com](mailto:ayrchamber@bigpond.com)

#### **AYR PASTORAL, AGRICULTURAL & INDUSTRIAL ASSOCIATION INC.**

Address PO Box 603, Ayr 4807  
Craig Street Ayr 4807  
Telephone 07 4783 1790  
Fax 07 4783 1799

**BURDEKIN BOWEN INTEGRATED FLOODPLAIN MANAGEMENT ADVISORY COMMITTEE (BBIFMAC)**

Address PO Box 205 Ayr 4807  
Unit 2, 20 Queen Street Ayr 4807  
Telephone 07 4783 4344  
Fax 07 4783 7833  
Email [secretary@bbifmac.org.au](mailto:secretary@bbifmac.org.au)  
Website [www.bbifmac.org.au](http://www.bbifmac.org.au)  
Details Raises public awareness of Natural Resource Management and Landcare throughout the Burdekin Bowen Sub-region.

**BURDEKIN COMMUNITY ASSOCIATION INC. – SEE PAGE 2  
Community Information Centre****BURDEKIN DELTA FRUIT & VEGETABLES GROWERS ASSOCIATION**

Address PO Box 1051 Ayr 4807  
Telephone 07 4783 5599 Eileen List  
07 4782 9454 William Jensen  
Details Brandon Tavern  
4<sup>th</sup> Thursday of the month 7.30 pm

**BURDEKIN GATEWAY INFORMATION CENTRE HOME HILL**

Address Old Railway Station  
12 Railway Avenue Home Hill 4806  
Telephone 07 4782 8241  
Fax 07 4782 8281  
Details 7 days a week 9.00am to 4.00pm

**BURDEKIN MANGO GROWERS GROUP**

Telephone 07 4780 4607  
Contact John Morton, Alligator Creek.

**BURDEKIN VISITOR INFORMATION CENTRE AYR**

Address Heritage Hut Plantation Park Bruce Highway Ayr 4807  
Telephone 07 4783 5988  
Details 9.00am to 4.00pm seven days

**BURDEKIN WATER FESTIVAL INC.**

Address PO Box 831 Ayr 4807  
Telephone 07 4783 5351  
Contact Alanna Barbagallo (President)  
Website [www.burdekinwaterfestival.com](http://www.burdekinwaterfestival.com)

**CANEGROWERS BURDEKIN LIMITED**

Address PO Box 933 Ayr 4807  
141 Young Street Ayr 4807  
68 Tenth Street Home Hill 4806  
Telephone 07 47903600  
Fax 07 4783 4914  
Email [bdk@canegrowers.com.au](mailto:bdk@canegrowers.com.au)

**DEPARTMENT OF STATE DEVELOPMENT  
North Queensland Regional Office**

Address Level 5 Central Plaza  
370 Flinders Street, Townsville Q 4810  
Telephone 07 4799 7839  
Contact June Powell  
Email [june.powell@dndip.qld.gov.au](mailto:june.powell@dndip.qld.gov.au)  
Website [www.dndip.qld.gov.au](http://www.dndip.qld.gov.au)  
[www.business.qld.gov.au](http://www.business.qld.gov.au)

**HOME HILL CHAMBER OF COMMERCE**

Address PO Box 537 Home Hill 4806  
Telephone 07 4782 1612  
Contact Uli Leissman

#### **HOME HILL HARVEST FESTIVAL COMMITTEE**

Address PO Box 220 Home Hill 4806  
Phone 07 4782 1050  
Contact Tanya Rossato (Secretary)

#### **JETSETTER TRAVEL**

Address 123 Queens street, Ayr, Qld, 4807  
Telephone 07 4783 3999  
Fax 07 4783 2999  
Email [rane.reguson@jetsettertravel.com.au](mailto:rane.reguson@jetsettertravel.com.au)  
Website [www.jetsettertravel.com.au](http://www.jetsettertravel.com.au)  
Contact Rane Reguson  
Details Office hours Monday to Friday, 8.30am-5.00pm.  
Saturday 9.00am-12pm.  
Domestic and international travel; Australian and international travel  
Planning, holidays, cruises, hotels, honeymoons, tours, group travel,  
Adventures, sightseeing, sports, entertainment and rail etc.  
Disability access available.

#### **KALAMIA MILL CANE GROWERS ORG LTD**

Address 140 Young Street Ayr 4807  
Telephone 07 4783 1312

#### **LOWER BURDEKIN LANDCARE ASSOCIATION-SEE PAGE 58**

#### **NORTH QUEENSLAND SMALL BUSINESS DEVELOPMENT CENTRE**

Address PO Box 246 Thuringowa Central 4815  
184-188 Vickers Road North Condon 4815  
Telephone 07 4723 8491  
Fax 074723 8492  
Contact Sharyn Brown (CEO)  
Email [admin@nqsmallbusiness.com](mailto:admin@nqsmallbusiness.com)  
Website [www.nqsmallbusiness.com](http://www.nqsmallbusiness.com)  
Details Not for profit organisation that provides advice and assistance to small businesses

#### **NQ DRY TROPICS LTD**

Address 2 McIlwraith Street South Townsville 4810  
Telephone 07 4724 3544  
Email [info@nqdrytropics.com.au](mailto:info@nqdrytropics.com.au)  
Website [www.nqdrytropics.com.au](http://www.nqdrytropics.com.au)

#### **NQ PLAQUES & TROPHIES**

Address 113 Bamford Lane, Kirwan, Qld, 4817  
Telephone 47737296/0400 749 708  
Fax 47737435  
Email [sales@nqplaques.com.au](mailto:sales@nqplaques.com.au)  
Website [www.nqplaques.com.au](http://www.nqplaques.com.au)

#### **PIONEER MILL CANE GROWERS ORGANISATION**

Address 142 Young Street Ayr 4807  
Telephone 07 4783 2111  
Email [pioneercane@pcgo.com.au](mailto:pioneercane@pcgo.com.au)

#### **RITA ISLAND PROGRESS ASSOCIATION**

Telephone 07 4782 4006  
Contact Mrs Pyott

#### **TOWNSVILLE ENTERPRISE LIMITED**

Address PO Box 1043 Townsville 4810  
Enterprise House

6 The Strand Townsville 4810  
Telephone 07 4726 2728  
Fax 07 4726 2700  
Contact Trevor Goldstone (CEO)  
Email [tel@tel.com.au](mailto:tel@tel.com.au)  
Website [www.townsvilleonline.com.au](http://www.townsvilleonline.com.au)  
Details Specialising in Development Tourism Conventions Special Events

#### **WUNJUNGA PROGRESS ASSOCIATION**

Address PO Box 268 Home Hill 4806  
2 Kookaburra Terrace Wunjunga 4806  
Telephone 07 4782 1187  
Contact John Achurra

## **MEDIA: NEWSPAPERS, RADIO & TELEVISION**

### **NEWSPAPERS**

#### **AYR ADVOCATE AND THE OBSERVER**

Address PO Box 969 Ayr 4807  
145 Edwards Street Ayr 4807  
Telephone 07 4783 2277  
Fax 07 4783 2158  
Email [ayr@nqn.newsltd.com.au](mailto:ayr@nqn.newsltd.com.au)  
Details Monday to Wednesday 8.00am - 5.00pm  
Thursday and Friday 8.00am - 4.00pm

#### **TOWNSVILLE BULLETIN**

Address PO Box 587 Townsville 4810  
198-238 Ogden Street Townsville 4810  
Telephone 07 4722 4400  
Email [edsec@nqn.newsltd.com.au](mailto:edsec@nqn.newsltd.com.au)  
[ads@townsvillebulletin.com.au](mailto:ads@townsvillebulletin.com.au)  
Website [www.townsvillebulletin.com.au](http://www.townsvillebulletin.com.au)

### **RADIO STATIONS**

#### **630 ABC NQ**

Address PO Box 694 Townsville 4810  
8-10 Wickham Street Townsville 4810  
Telephone 07 4722 3011  
Email [northqld@abc.net.au](mailto:northqld@abc.net.au)  
Details Community Announcements - Post to Studio (Attention Community Announcements)

#### **RADIO 97.1 SWEET FM**

Address PO Box 1088 Ayr 4807  
134-136 Eighth Avenue Home Hill 4806  
Telephone 07 4782 8394  
Contact Merle Scott  
Email [merle@sweetfm.com.au](mailto:merle@sweetfm.com.au) [radio@sweetfm.com.au](mailto:radio@sweetfm.com.au)  
Website [www.sweetfm.com.au](http://www.sweetfm.com.au)  
Details Supporting & promoting organisations needing help. Disability access available.

#### **4TOFM, SOUTHERN CROSS MEDIA**

Address PO Box 900 Castletown Hyde Park 4812  
9 Martinez Avenue Townsville 4810  
Telephone 07 4729 2111  
Fax 07 4729 2161  
Details Community Billboard

#### **LIVE FM 101.9**

Address 96 Dearness Street Townsville 4810

Telephone 07 47251299  
07 4725 3699 Studio  
Fax 07 47254680  
Details Christian radio station

#### **RADIO 4K1G-FM**

Address 271 Sturt Street Townsville 4810  
Telephone 07 4772 5466  
Fax 07 4721 1902  
Email [mail@4k1g.org](mailto:mail@4k1g.org)  
Website [www.4k1g.org](http://www.4k1g.org)  
Details Aboriginal and Torres Strait Islander media association

#### **RADIO TRIPLE T-FM 103.9 FM**

Address PO Box 1033 Townsville 4810  
Cnr Stanley & Walker Street Townsville 4810  
Telephone 07 4721 5333  
Fax 07 4721 5853  
Email [admin@triple.com.au](mailto:admin@triple.com.au)  
Website [www.triple.com.au](http://www.triple.com.au)

#### **TOWNSVILLE RADIO CENTRE MIX 106.3 FM**

Telephone 07 4725 3649  
Fax 07 4725 3732  
Website Mix 106.3 FM – [www.mixfm.com.au](http://www.mixfm.com.au)  
100.7 Sea FM – [www.seafm.com.au](http://www.seafm.com.au)

#### **TELEVISION STATIONS**

##### **ABC TV**

Address PO Box 694 Townsville 4810  
Telephone 07 4722 3011  
Fax 07 4722 3099  
Website [www.abc.net.au](http://www.abc.net.au)  
Details Community Notices

##### **SEVEN TOWNSVILLE**

Address PO Box 2418 Townsville 4810  
131 Denham Street Townsville 4810  
Telephone 07 4789 7177  
Fax 07 4789 7181  
Email [sbright@seven.com.au](mailto:sbright@seven.com.au)  
Website [www.yahoo7.com.au](http://www.yahoo7.com.au)

##### **WIN TELEVISION**

Address PO Box 1851 Townsville 4810  
13 –15 Martinez Avenue The Lakes Townsville 4812  
Telephone 07 4759 1499  
Fax 07 4759 1479(Press Releases)  
Fax 07 4759 1409  
Email [wintsv@winqld.com.au](mailto:wintsv@winqld.com.au)  
[tsvprod@winqld.com.au](mailto:tsvprod@winqld.com.au) (Community Billboard)  
Website [www.wintv.com.au](http://www.wintv.com.au)  
Details Community Billboard

## **BURDEKIN ELECTORATES OFFICE/COUNCIL FEDERAL**

**MEMBER FOR DAWSON**  
**George Christensen MP (Liberal National Party)**

Address PO Box 1697 Mackay 4740

2/21 Milton Street Mackay 4740  
Telephone 07 4944 0662  
Fax 07 4944 0575  
Email [george.christensenmp@aph.gov.au](mailto:george.christensenmp@aph.gov.au)

**LIBERAL SENATOR FOR QUEENSLAND**  
**Senator The Hon. Ian Macdonald**

Address PO Box 2185 Townsville 4810  
131 Denham Street Townsville 4810  
Telephone 07 4771 3066  
1300 301 979 LOCAL CALL  
Fax 07 4771 3411  
Email [senator.ian.macdonald@aph.gov.au](mailto:senator.ian.macdonald@aph.gov.au)

**STATE**

**MEMBER FOR BURDEKIN**  
**DALE LAST**

Address Shop 30 Centrepoint Queen Street Ayr 4807  
Telephone 07 47670 500  
Fax 07 47670 509  
Email [burdekin@parliament.qld.gov.au](mailto:burdekin@parliament.qld.gov.au)  
Website [www.dalelast.com.au](http://www.dalelast.com.au)  
Contact Dale Last  
Details Office hours:- 8.30am-4.30pm Monday – Friday.

**LOCAL COUNCIL**

**BURDEKIN SHIRE COUNCIL**

Address PO Box 974 Ayr 4807  
145 Young Street Ayr 4807  
Contact Terry Brennan - CEO  
Telephone 07 4783 9800 Enquiries  
Fax 07 4783 9999  
Email [burdekinsc@burdekin.qld.gov.au](mailto:burdekinsc@burdekin.qld.gov.au)  
Website [www.burdekin.qld.gov.au](http://www.burdekin.qld.gov.au)  
Details Office hours Monday – Friday  
7am – 5pm

**SERVICES**

Creditors Section 07 47 839800  
Debtors Section 07 47 839907  
Economic Development 07 47 839830

Jones Street Store  
Store & Purchasing 07 4783 9860  
Works, Overseer & Foremen 07 4783 9930

**MAYOR AND COUNCILLORS**

Mayor **Cr Bill LOWIS**  
Address PO Box 974 Ayr 4807  
Telephone 07 4783 9812  
0407 376 793

Deputy Major **Cr Ross LEWIS**  
Telephone 07 4783 3033

Councillor **Cr Lou LOIZOU**  
Telephone 07 4782 0141(H)

Councillor **Cr Pierina DALLE CORT**  
Telephone 07 4783 4495 (H)  
07 4783 2122 (W)

Councillor **Cr Ted BAWDEN**  
Telephone 07 4783 2998 (H)

Councillor **Cr Uli LIESSMANN**  
Telephone 07 4782 1203(H)  
07 4782 1602 (W)

Councillor **Cr Lyndy MCCATHIE**  
Telephone 07 4783 2932 (H)  
07 4783 1911 (W)

## **SOCIAL & CULTURAL CLUBS**

### **AYR AND DISTRICT ORCHID SOCIETY**

Address PO Box 412 Ayr 4807  
Telephone 07 4782 8438 or 07 4782 5194  
Contact Colette Piva or Melba Hyne  
Details Meets 7.30 am 1<sup>st</sup> Tuesday of every month at QCWA Hall Young Street Ayr

### **AYR CUPPA CLUB**

Address Uniting Church Hall Ayr 4807  
Telephone 07 4783 3493  
Contact Eleanor Quaresmini  
Details Social club for the frail and aged, transport available. Meets every second Wednesday, morning tea starts at 9.30am, finishes around 11.30 am.

### **AYR SLIMMERS MORNING CLUB**

Telephone 07 4783 3016  
Contact Karen O Shea  
Details Meet every Tuesday at the CWA Hall Ayr at 9.00 am

### **BINGO: ENDEAVOUR**

Address PCYC 164 Macmillan Street Ayr 4807  
Details Meets every Thursday at 9.30 am and 7.30 pm.

### **BINGO: LOCAL AMBULANCE COMMITTEE**

Address Ayr Anzac Club  
Telephone 07 4783 2998  
Contact Marla  
Details Meets every Tuesday at 9.00 am

### **BRANDON SENIOR CITIZENS**

Address Old Renown Theatre Brandon 4808  
Telephone 07 4782 5224  
Contact Terry Dionysius  
Details Meets second Friday of the month at 9.30 am

### **BURDEKIN BRANCH CANCER COUNCIL QLD**

Telephone 07 4782 1139  
Contact Hazel Rossato  
Email [hrossato@bigpond.net.au](mailto:hrossato@bigpond.net.au)  
Details Meet 1<sup>st</sup> Wednesday monthly  
at Memorial Hall Home Hill

### **BURDEKIN BRASS BAND MASTER**

Address PO Box 311 Home Hill 4806  
Telephone 07 4782 2142 or 0408 106 493  
Contact Judy Berryman or Leon Steus

### **BURDEKIN FAMILY HISTORY ASSOCIATION**

Address PO Box 1227 Ayr 4807  
Telephone 07 4783 2401  
Contact Kathleen Wood  
Details Meet at the Home Hill Memorial Hall 9.30 am every 3<sup>rd</sup> Saturday of the month

### **BURDEKIN LAUREL CLUB**

Telephone 07 4782 1952  
Contact Marian Becke  
Details Meet on the third Friday of the month, at the Ayr ANZAC Memorial Club at 9.30am. Pick up available in Home Hill by bus.

### **BURDEKIN MACHINERY PRESERVATIONIST INC.**

Address PO Box 205 Home Hill 4806  
Telephone 07 4782 5322  
Contact Jim Phillips  
Email [ajshand@bigpond.com](mailto:ajshand@bigpond.com)  
Details Meet on the last Monday of the month at the Burdekin Heritage Estate in Brandon at 8.00pm.

### **BURDEKIN PIPE BAND**

Address PO Box 430 Ayr 4807  
Telephone 07 4783 3279  
Contact Bill Christie

### **BURDEKIN ROSTRUM CLUB NO 18**

Address PO Box 649 Ayr 4807  
Telephone 07 4783 2372 or 0410 323 012  
Contact Stan Simpson or John Mackay  
Email [justtanor@gottalk.net.au](mailto:justtanor@gottalk.net.au)  
Details Meet 12.00 – 1.00 pm on the 1<sup>st</sup> and 3<sup>rd</sup> Wednesday of every month.

### **BURDEKIN SINGERS AND THEATRE COMPANY INC.**

Address PO Box 876 Ayr 4807  
Telephone 07 4783 6189  
Contact Corina Polga

### **BURDEKIN SOUTH SEA ISLANDER ORGANISATION INC.**

Address PO Box 879 Ayr 4807  
Telephone 0429 845 830  
Contact Joyce Henaway

### **BURDEKIN TOASTMASTERS**

Address PO Box 196 Ayr 4807  
Telephone 07 4782 1652  
Contact Mr Matt Patane  
Details Meets 7.15pm 1<sup>st</sup> and 3<sup>rd</sup> Thursday of the month at the Crown Hotel Home Hill

### **CARDS**

Address C.W.L Home Hill Catholic Parish Hall  
Home Hill 4806  
Telephone 07 4782 1905  
Contact Lydia Toohey  
Details Every second, third & fourth Thursday between 9.00am to 12.00pm

### **CHESS**

Telephone 07 4783 4876  
Contact Martyn Griffiths

### **FRIENDSHIP GROUP**

Address Masonic Hall, Macmillan Street Ayr 4807  
Telephone 07 4782 1243  
Contact Lillian Trail  
Details Meets every Tuesday at 9:30 am, open to Men and Women of all ages

### **FRIENDS OF THE BURDEKIN THEATRE**

Address C/- PO Box 773 Ayr 4807  
161 Queen Street Ayr 4807  
Telephone 07 4783 9880

### **GUDJUDA REFERENCE GROUP ABORIGINAL CORPERATION**

Address Lot 123 Plantation Part, Bruce Highway Ayr 4807  
Telephone 07 4783 7229  
Fax 07 4783 7228  
Contact Eddie Smallwood  
Email [info@gudjuda.com.au](mailto:info@gudjuda.com.au)  
Details Traditional Owner Organisation specialising in Natural Resource Management and Employment and Training.

#### **HOME HILL CHORAL SOCIETY**

Address PO Box 183 Home Hill 4806  
Telephone 07 4782 1166  
Contact Mrs Erin Brennan  
Email [burdtyre@bigblue.net.au](mailto:burdtyre@bigblue.net.au)  
Details Meet every Tuesday at the Choral Society Hall, Ninth Avenue Home Hill at 7.30pm

#### **HOME HILL TRIMMERS**

Address PO Box 30 Home Hill 4806  
Telephone 07 4782 0174  
Contact Merle Betteridge  
Details Meet every Tuesday morning at the Memorial Hall Home Hill at 9.00am

#### **LIGHTEN UP PROGRAM**

Telephone Ayr Hospital 07 4783 0855  
Fax 07 4783 2844  
Contact Tarja Martin 07 4783 0863  
Amanda Norton 07 4783 0868  
Jeanie Zonta 07 4783 2711  
Email [Jeanie.Zonta@bcaburdekin.org.au](mailto:Jeanie.Zonta@bcaburdekin.org.au)  
Details A low cost healthy lifestyle program run by Queensland Health.  
A nine week program, two hours per week.

#### **LOWER BURDEKIN HISTORICAL SOCIETY**

Address PO Box 176 Home Hill 4806  
Telephone 07 4782 1434  
Contact Mrs Laura Scott  
Email [lauraascott@bigpond.com](mailto:lauraascott@bigpond.com)

#### **MAH JONG**

Address Burdekin Neighbourhood Centre  
40 Chippendale Street Ayr 4807  
Telephone 07 4783 1954  
Contact Merle  
Details Every Monday - 1.00pm -5.00pm

#### **PROBUS CLUB OF THE BURDEKIN SHIRE**

Address PO Box 1215 Ayr 4807  
Telephone 07 4783 2826  
Contact Myles Cockrem  
Details Meets at the Ayr Anglican Church Hall on the first Wednesday of the month.

#### **QLD COUNTRY WOMEN'S ASSOCIATION AYR BRANCH**

Address PO Box 781 Ayr 4807  
Telephone 07 4782 5580  
Contact Lorraine Fuller  
Details Monthly meeting held 2<sup>nd</sup> Wednesday of each month at 9.30 am and every 2<sup>nd</sup> Sunday at 1.30 pm

#### **QLD COUNTRY WOMEN'S ASSOCIATION GIRU BRANCH**

Address PO Box 23 Giru 4809  
Telephone 07 4782 9260  
Contact Mrs Y Austin - President  
Details Meet on the second Wednesday of the month at QCWA Hall Giru at 9.30am, disability access & toilet available.

#### **SENIORS COMPUTER GROUP**

Telephone 07 4783 3435

Contact Loyce Turner  
Email [lturner@westnet.com.au](mailto:lturner@westnet.com.au)  
Details Meets 1<sup>st</sup> and 3<sup>rd</sup> Thursday of every month at the Neighbourhood Centre

#### **WRITERS GROUP**

Telephone 07 4783 2601 or 07 4783 2163  
Contact Cherelle Murphy or Jan Bridges

### **SPORTS & RECREATIONAL CLUBS**

#### **AIR CADETS**

Telephone 07 4783 2979 (H) 07 4783 1577 (W)  
Contact Bruce Medley  
Details Tsimba Ridge Training Depot  
Friday nights 7.00pm

#### **ALVA SPORTS AND RECREATION COMMITTEE**

Address PO Box 1288 Ayr 4807  
Telephone 07 4783 7665  
Contact Monica Chapple

#### **AYR AERO CLUB INC.**

Address PO Box 127 Ayr 4807  
Telephone 07 4784 1246 & 0400 688 547  
Contact Bill Hutchings  
Email [hutchings\\_bill@hotmail.com](mailto:hutchings_bill@hotmail.com)

#### **AYR AMATEUR ANGLERS FISHING CLUB**

Address Ayr Anzac Club 101 Burke Street Ayr 4807  
Telephone 07 4783 3756  
Contact Kevin Richardson  
Details The 2<sup>nd</sup> Thursday of the month at 7.00pm.

#### **AYR AMATEUR SWIMMING CLUB INC.**

Address PO Box 378 Ayr 4807  
Ayr Swimming Pool  
Telephone 07 4783 2969  
Contact 07 4783 2997 Michael McConnachie

#### **AYR BOWLING CLUB**

Address PO Box 608 Ayr 4807  
101 Young Street Ayr 4807  
Telephone 07 4783 1336  
Contact Merve Abbott 07 4783 6722

#### **AYR BOXING CLUB**

Telephone 07 0429 695 445 (PCYC)  
Contact Alex (Chook) Lawson 07 4783 5160

#### **AYR FLYING SERVICE PTY LTD**

Address Fiveways Road Brandon 4808  
Telephone 07 4782 5242  
Contact Bob Wyatt

#### **AYR GOLF CLUB INC.**

Address PO Box 400 Ayr 4807  
202 Edwards Street Ayr  
Telephone 07 4783 1296  
Fax 07 4783 5306  
Contact Peter Knaption 07 4782 5478  
David Taylor 07 4783 7308  
Email [ayrgolf1953@bigpond.com.au](mailto:ayrgolf1953@bigpond.com.au)

**AYR GOLF CLUB VETERANS**

Address PO Box 400 Ayr 4807  
Ayr Golf Club 202 Edwards Street Ayr 4807  
Telephone 07 4783 1296  
Fax 07 4783 5306  
Contact Mr Ray Cockfield 4782 5391

**AYR GYMNASTICS CLUB**

Address PO Box 330 Ayr 4807  
Telephone 07 4779 6879  
0412 780 836  
Contact Mrs Jean Mobbs  
Details Tuesdays- Preschoolers – 4pm to 5pm  
General Gymnastics - 5pm to 6pm  
Thursdays-Boys only - 4pm to 5pm  
General Gymnastics - 5pm to 6pm

**AYR LADIES BOWLERS**

Address PO Box 738 Ayr 4807  
101 Young Street Ayr 4807  
Telephone 07 4783 1336  
Contact Mrs Marlene Caldwell 07 4783 1647

**AYR PONY AND HACK CLUB**

Address PO Box 763 Ayr 4807  
Telephone 07 4783 4456  
Contact Kristy Raitelli

**AYR RIFLE CLUB INC.**

Address PO Box 2154 Ayr 4807  
Telephone 07 4782 1429

**AYR SILVERLINKS LINEDANCERS**

Address PO Box 320 Home Hill 4806  
Telephone 07 4782 2886 or 07 4783 3618  
Contact Diane Bonanno or Helen Augustis

**AYR SURF LIFESAVING CLUB**

Address PO Box 765 Ayr 4807  
Telephone 07 4783 5638  
Contact Terry Lund

**AYR TENNIS ASSOCIATION**

Address PO Box 852 Ayr 4807  
36 Little Drysdale Street Ayr 4807  
Telephone 07 4783 3366  
Contact Robert Slatcher

**AYR WEIGHTLIFTING AND BODY BUILDING CLUB**

Address Wickham Street Ayr 4807  
Telephone 07 4783 4710  
Contact Mr Les Wellington

**BARRATTA COLTS BOATING AND ANGLING CLUB INC.**

Address PO Box 225 Ayr 4807  
Telephone 07 4783 1566  
Contact Mr Kevin Carvolth

**BLANCH AIR**

Address Brandon Aerodrome Brandon 4808  
Telephone 0429 802 204  
Email [ayrgolf1953@bigpond.com.au](mailto:ayrgolf1953@bigpond.com.au)  
Website [www.blanchair.com.au](http://www.blanchair.com.au)

**BMX**

Address PO Box 629 Ayr 4807  
27 Kennedy Street Ayr 4807  
Telephone 07 4783 5419  
Contact Michelle Darker 0439 108 992  
Email [fhbyr73@bigpond.com](mailto:fhbyr73@bigpond.com)

**BRANDON BOWLING CLUB INC.**

Address PO Box 85 Brandon 4808  
1-5 Toll Street Brandon 4808  
Telephone 07 4782 5385 (Club)  
Contact Allan Gairoch 07 4783 4932

**BRANDON LADY BOWLERS**

Address PO Box 254 Brandon 4808  
Telephone 07 4782 5385 (Club)  
Contact Margaret Jesse 07 4782 5164

**BURDEKIN AMATEUR BASKETBALL INC.**

Address PO Box 846 Ayr 4807  
10-12 Little Drysdale Street Ayr 4807  
Telephone 07 4783 5291  
Contact Shane Feeney 07 4783 5567

**BURDEKIN BOCCE CLUB INC.**

Address PO Box 906 Ayr 4807  
Telephone 07 4783 3815  
Contact Adriana Cazzulino 07 4783 7629  
Details Meet once a month at the clubhouse, Beach Road, Ayr

**BURDEKIN CANINE OBEDIENCE INC.**

Address PO Box 1048 Ayr 4807  
Beach Road Ayr 4807  
Telephone 07 4783 1279  
Contact Thea Maltham

**BURDEKIN CLAY TARGET CLUB**

Address PO Box 584 Ayr 4807  
Telephone 07 4782 2455  
Contact Carol Betteridge

**BURDEKIN DELTA WORKING CATTLE DOG ASSOCIATION**

Address P O Box 1167 Ayr 4807  
Telephone 07 4782 6868 or 0439 826 886  
Contact Richard Kelly  
Email [lrnkelly@bigpond.com](mailto:lrnkelly@bigpond.com)

**BURDEKIN DISTRICT SPORTSFISHING CLUB INC.**

Address 117 Airdmillan Road Ayr 4807 (venue)  
Telephone 07 4783 3870  
Contact Mr John Dal Ponte (President)  
Email [jdalponete@bigpond.com](mailto:jdalponete@bigpond.com)

**BURDEKIN FISH RESTOCKING ASSOCIATION**

Address PO Box 111 Ayr 4807  
Telephone 07 4783 2116 or 07 4783 2989  
Contact Don Banister (President)  
Helen Griggs (Secretary)

**BURDEKIN FOOTBALL CLUB INC.**

Address PO Box 909 Ayr 4807  
International Drive Ayr 4807  
Telephone 07 4783 4847

Contact Richard Samwell 07 4782 2963

**BURDEKIN FOUR WHEEL DRIVE CLUB**

Address PO Box 2323 Ayr 4807  
Telephone 0427 712 891  
Contact Jan Kennedy

**BURDEKIN HATCHERIES**

Address 23 Ahern Street Ayr 4807  
Telephone 07 4783 3138  
Details Tropical and gold fish, fish tanks

**BURDEKIN JUNIOR BASKETBALL ASSOCIATION**

Address PO Box 846 Ayr 4807  
Wickham Street Ayr 4807  
Telephone 07 4783 5291

**BURDEKIN JUNIOR FOOTBALL ASSOCIATION**

Address PO Box 892 Ayr 4807  
Telephone 07 4783 1274  
Contact Alan Chatfield

**BURDEKIN JUNIOR RUGBY LEAGUE**

Address PO Box 305 Ayr 4807  
Wickham Street Ayr 4807

**BURDEKIN MOTOR-SPORTS CLUB INC.**

Address PO Box 982 Ayr 4807

**BURDEKIN NETBALL ASSOCIATION INC.**

Address PO Box 17 Home Hill 4806  
56 Twelfth Avenue Home Hill 4806  
Telephone 07 4782 2335  
0439 822 051  
Fax 07 4782 2335  
Contact Cara Trindle - President  
Email [burdekinnetball@gmail.com](mailto:burdekinnetball@gmail.com)  
Details Office hours are 4pm-9pm Thursday except school holidays. Fixtures Thursday afternoon from 4pm & evening from 7pm, meets monthly.

**BURDEKIN OFF ROADERS CLUB**

Address PO Box 26 Ayr 4807  
Telephone 07 4782 9361 or 4782 9695  
Contact Gary Marchesini or Michael Marson

**BURDEKIN PISTOL CLUB**

Address PO Box 695 Ayr 4807  
1478 Dalbeg Road Ayr 4807  
Telephone 07 4782 7565  
Fax 07 4783 4865  
Contact Alex John Kupke 07 4783 1894  
Steve Pola 07 4782 1854  
Email [ajkupke@bigpond.com](mailto:ajkupke@bigpond.com)

**BURDEKIN RACE CLUB INC.**

Address PO Box 50 Home Hill 4806  
Home Hill Race Course  
Bruce Highway 4806  
Telephone 0427 821 420  
Contact Ray Tapiolas

**BURDEKIN RECREATIONAL SPORTSFISHING CLUB**

Address PO Box 533 Home Hill 4806  
Telephone 07 4783 5460  
Contact Wayne Grabs

#### **BURDEKIN ROADRUNNERS & WALKERS**

Telephone 07 4783 4016  
0417 643 269  
Contact Tony Felesina

#### **BURDEKIN RUGBY LEAGUE CLUB**

Address PO Box 429 Ayr 4807  
Rugby Park Wickham Street Ayr 4807  
Telephone 0438 821 124  
Contact John Davernport-President  
Email [john.davernport5@bigpond.com](mailto:john.davernport5@bigpond.com)

#### **BURDEKIN RUGBY UNION CLUB**

Address PO Box 447 Ayr 4807  
Casalegno Field Jones Street Ayr 4807  
Telephone 0407 636 488  
Contact Charlie Papale  
Email [papalec@bigpond.com](mailto:papalec@bigpond.com)

#### **BURDEKIN SWIM SCHOOL**

Address PO Box 137 Ayr 4807  
11 Queen Street Ayr 4807  
Telephone 07 4783 1967  
Fax 07 4783 1967  
Contact Lisa and John Furnell  
Email [burdekinswimschool@bigpond.com](mailto:burdekinswimschool@bigpond.com)

#### **BURDEKIN TEN PIN BOWLING CLUB**

Contact Helen Rush (Manager)  
Address 170 Queen Street Ayr 4807  
Telephone 07 4783 3332  
Contact Helen Rush  
Email [bbowl@tpg.com.au](mailto:bbowl@tpg.com.au)

#### **BURDEKIN TOUCH ASSOCIATION**

Address PO Box 1156 Ayr 4807  
Touch Fields 142 Wickham Street Ayr 4807  
Telephone 07 4783 3105  
0408 000 497  
Contact Michael Littlefield

#### **BURDEKIN TRACK AND FIELD CLUB**

Address PO Box 967 Ayr 4807  
Telephone 07 4783 6300  
Contact Louise Thompson

#### **BURDEKIN TRAILER YACHT CLUB INC.**

Address 56<sup>th</sup> Eighth Street Home Hill 4806  
Telephone 07 4782 1453  
Contact Mr Alf Shand

#### **BURDEKIN ULYSSES MOTORCYCLE CLUB**

Address PO Box 746 Ayr 4807  
Telephone 07 4782 1724  
0428 180 611  
Contact Ann Coffison

#### **BURDEKIN VOLLEYBALL ASSOCIATION**

Address PO Box 2052 Ayr 4807  
Burdekin Basketball Stadium

10-12 Little Drysdale Street Ayr 4807  
Telephone 07 4783 4601  
Contact Shannon Pirrone

### **CELTIC CONNECTIONS**

Address PO Box 586 Ayr 4807  
New Caledonian Hall Edward Street  
Ayr 4807  
Telephone 07 4783 2979 or 0418 984 363  
Fax 07 4783 5312  
Contact Cheryl Medley  
Email [celticconn@bigpond.com](mailto:celticconn@bigpond.com)  
Details Classes in Highland and Irish Dancing

### **CLARE CRICKET CARNIVAL**

Telephone 0429 827 330  
Contact Chris

### **CLARE POOL MANAGEMENT COMMITTEE**

Address C/- Post Office Claredale 4807  
Clare Pool Clare 4807  
Telephone 07 4782 7265 or 07 4782 7122

### **DOGGIE ZONE (Dog Training)**

Telephone 0408 797 743

### **DONNA WASHBOURNES SWIM SCHOOL**

Address 23 Twelfth Street Home Hill 4806  
Telephone 07 4782 2693 or 0417 770 519  
Contact Donna Washbourne  
Email [djwashy@bigpond.com](mailto:djwashy@bigpond.com)

### **DRAG RACING**

Telephone 07 4783 3699  
Contact John Barbagallo  
Email [sales@jautomotive.com.au](mailto:sales@jautomotive.com.au)

### **DWYER AVIATION SERVICES**

Address PO Box 111 Giru 4809  
Telephone 07 4782 9015  
Contact Donny Tudehope  
Email [info@dwyeraviation.com.au](mailto:info@dwyeraviation.com.au)

### **FUTURE FITNESS**

Address 41 Canberra Street Ayr 4807  
Telephone 07 4783 5444  
Email [futurefitness@bigpond.com](mailto:futurefitness@bigpond.com)  
Details The World Famous LES MILLS Classes. Fully Equipped Gym and Cardio Area. Childminding Available

### **GIRU BOWLS AND RECREATION CLUB INC.**

Address PO Box 79 Giru 4809  
Mill Street Giru 4809  
Telephone 07 4782 9175  
Contact Margaret Stockham 07 4782 9393

### **GIRU LADY BOWLERS**

Address PO Box 79 Giru 4809  
Telephone 07 4782 9393  
Contact Doris Griggs (President)  
Betty Corradi (Secretary)

### **GIRU PONY CLUB**

Address C/- Giru Post Office Giru 4809  
Piralko Road Giru 4809  
Telephone 07 4782 9172  
0438 605 098  
Contact Mrs Janelle Smith

#### **HELL HOLE CREEK HUT OWNERS & ANGLERS ORGANISATION**

Address PO Box 148 Ayr 4807  
Telephone 0407 634 638  
Contact Mr Kevin Richards

#### **HOME HILL BOAT CLUB INC.**

Address PO Box 562 Home Hill 4806  
Groper Creek Home Hill 4806 (venue)  
Contact John Fahey 07 4783 3210  
Alf Shand 07 4782 1453  
Website [www.gropercreek.com.au](http://www.gropercreek.com.au)

#### **HOME HILL BOWLING CLUB INC.**

Address PO Box 410 Home Hill 4806  
87 Ninth Avenue Home Hill 4806  
Telephone 07 4782 1185

#### **HOME HILL CRICKET ASSOCIATION INC.**

Address PO Box 391 Home Hill 4806  
First Street Home Hill 4806  
Telephone 0407 363 474  
Contact Brad Parravicini

#### **HOME HILL GOLF CLUB**

Address PO Box 193 Home Hill 4806  
Telephone 07 4782 2207  
Contact Murray Canavan

#### **HOME HILL LADIES GOLF CLUB**

Address PO Box 193 Home Hill 4806  
Telephone 07 4782 1643  
Contact Maureen Jezard

#### **HOME HILL LADY BOWLERS**

Address 87/89 Ninth Avenue Home Hill 4806  
Telephone 07 4782 1789  
Contact Vera Treadwell (Secretary)

#### **HOME HILL SWIMMING CLUB**

Address PO Box 242 Home Hill 4806  
Home Hill Swimming Pool  
Telephone 07 4782 2552

#### **HOME HILL TENNIS ASSOCIATION**

Address PO Box 374 Home Hill 4806  
Telephone 07 4782 0118 or 07 4782 2126  
Contact Janet Delaney or Kate or Col Casswell

#### **JERONA CITIZENS ASSOCIATION INC.**

Address PO Box 252 Brandon 4808  
Telephone 07 4782 9667  
Contact Lyn Stennett

#### **KAREN'S HEALY DANCERS**

Address 37 14thA Street Home Hill 4806 (postal)  
Telephone 07 4782 2199  
Contact Karen Healy

Details Lessons held at the Memorial Hall Home Hill, Classic Ballet, tap Dance and Modern Dance.

#### **LOWER BURDEKIN SKI CLUB**

Address PO Box 730 Ayr 4807  
Telephone 07 4783 3102

#### **MOLONGLE CREEK BOAT CLUB INC.**

Address PO Box 499 Home Hill 4806  
Telephone 07 4782 6270  
0409 635 434  
Contact Margaret and Joe Linton

#### **NEW DIRECTIONS HEALTH AND FITNESS PERSONAL TRAINING**

Address 12A Chippendale Street Ayr 4807  
Telephone 0439 310 042  
Details Specialising in Personal and Small group training, advice in nutrition and weight management by appointment only.

#### **OLD TIME DANCE**

Address St Helens Anglican Church Hall Home Hill 4806  
Telephone 07 4782 1604 or 07 4783 1616  
Contact Merle Turner or Tom Clark  
Details Meeting Times Held every Saturday night at St Helens Anglican Church Hall, Home Hill from 8.00pm to 11.30pm. Supper provided. Lucky Door.

#### **PLANTATION CREEK BOATING & RECREATION CLUB INC**

Address Old Warf Road Ayr 4807  
Telephone 07 4783 1172  
Contact Mr Stefan Shemloweski

#### **REIKI**

Telephone 07 4783 2879  
Contact Val Vidler

#### **RSPCA**

Address Animal Shelter 69 Tompkins Road Bohle 4818  
Telephone 1300 852 188 Cruelty Complaints only  
07 4774 5130  
Email [townsville@rspcaqld.org.au](mailto:townsville@rspcaqld.org.au)

#### **SHIM JANG TAE KWON DO**

Address Edwards Street Caledonian Hall  
Telephone 07 4783 3060  
Contact Ian Holmes  
Details Meets every Monday and Wednesday at 6.15 pm

#### **SIMPLY DANCE**

Address 11 Queen Street Ayr 4807  
Telephone 0438 733 180  
Contact Melissa Nielson  
Details Lesson held - classic Ballet, Tap Dance, Pilates and Modern Dance

#### **SKY DIVER TOWNSVILLE**

Address PO Box 1786 Townsville 4810  
Telephone 07 4721 4721

#### **SOUTH PACIFIC TAE KWON DO**

Address St Francis Good Samaritan Centre  
Telephone 4782 4173  
Contact Anthony Cardillo  
Details Monday's and Wednesday's 6.00 pm to 7.00 pm

#### **TABLE BOWLS**

Telephone 07 4783 4938 A/H 07 4782 3825 W/H  
Contact Peter Doig

### **UP-BEAT 2000**

Address Young Street Ayr 4807 (venue)  
Telephone 07 4783 1962 or 0407 831 962  
Contact Natalie Sheehan

### **YOGA**

Telephone 07 4783 4574  
Contact Lesley Hodder  
Details Held Tuesday night at the New Caledonian Hall Ayr, 7.30pm to 9.00pm. Thursday mornings at the Ayr Masonic Hall, 10.00am to 11.30am.  
Closed for school holidays.

## **ARTS & CRAFT GROUPS**

### **AYR HANDICRAFT ASSOCIATION**

Address PO Box 303 Brandon 4808  
C.W.A Hall 117 Young Street Ayr 4807  
Telephone 07 4782 5580  
0417 075 239  
Contact Lorraine Fuller - Treasurer  
Email [Lorraine.fuller7@bigpond.com](mailto:Lorraine.fuller7@bigpond.com)  
Details Meeting time is 12noon -3pm every Tuesday, disability access & toilet available.

### **BURDEKIN ARTS**

Address PO Box 312 Ayr 4807  
Telephone 07 4783 6020  
Contact June Pola (President)

### **BURDEKIN GEM & MINERAL SOCIETY INC.**

Address PO Box 1111 Ayr 4807  
Telephone 07 4782 1170 or 07 4783 2521  
Contact Allan Peterson or Barbara Milan  
Details Meeting Times on the first Thursday of the month, at 8.00 p.m. at clubhouse Graham Street Ayr 4807.

### **BURDEKIN MACHINE KNITTERS CLUB**

Address PO Box 1267 Ayr 4807  
Telephone 07 4783 3439 or 07 4782 4114  
Contact Joyce Land or Nancy Jones

### **BURDEKIN PATCHWORK QUILTERS GUILD**

Address PO Box 582 Ayr 4807  
Catholic Parish Hall Edward Street Ayr 4807  
Telephone 07 4783 3738 or 07 4783 2325  
Contact Laurie Mulcahy or Pat Sartori  
Details Meeting Times 1<sup>st</sup> & 3<sup>rd</sup> Saturday 9.00am – 3.00pm

### **BURDEKIN POTTERS INC.**

Address 5 Kennedy Street Ayr 4807  
Telephone 07 4783 1050  
Contact Carolyn Starkey  
Details Meets at 5 Kennedy Street Ayr on the 3<sup>rd</sup> Saturday of the month at 9.30am

### **BURDEKIN WOOD CRAFT ASSOCIATION INC.**

Address PO Box 590 Ayr 4807  
Little Drysdale Street Ayr 4807  
Telephone 07 4782 1027  
Contact Kevin Oats

Details Meet on the second Tuesday of the month at the clubhouse, 11<sup>th</sup> Avenue Home Hill at 7.30pm

#### **FRIENDS AND NEIGHBOURS HANDICRAFT**

Address PO Box 368 Home Hill 4806  
Uniting Church Hall Home Hill 4806  
Telephone 07 4782 6992  
Contact Beryl Thompson friend

#### **GIRU SCHOOL OF ARTS INC.**

Address PO Box 33 Giru 4809  
3 Invicta Road Giru 4809  
Telephone 07 4782 9487 or 07 4782 9173  
Contact Peter Le Feuvre or Betty Corradi

#### **GLASS DÉCOR**

Telephone 07 4783 3194  
Contact Lorna Floriduz

### **HALLS & MEETING ROOMS FOR HIRE**

#### **AYR ANZAC MEMORIAL CLUB-SEE PAGE 54**

#### **AYR GOLF CLUB**

Address 204 Edwards Street Ayr 4807  
Telephone 07 4783 1296  
Email [ayrgolf1953@bigpond.com](mailto:ayrgolf1953@bigpond.com)

#### **AYR Q.C.W.A. HALL**

Address 117 Young Street Ayr 4807  
Telephone 07 4782 5580  
Contact Lorraine Fuller  
Email [lorraine.fuller7@bigpond.com](mailto:lorraine.fuller7@bigpond.com)

#### **AYR SHOWGROUND AND DARTS HALL**

Address Craig Street Ayr 4807  
Telephone 07 4783 1790  
Fax 07 4783 1799

#### **BRANDON TAVERN**

Address 54 Drysdale Street Brandon 4808  
Telephone 07 4782 5255  
Email [admin@brandontavern.com.au](mailto:admin@brandontavern.com.au)

#### **BURDEKIN COMMUNITY ASSOCIATION INC. – SEE PAGE 2**

#### **BURDEKIN COMMUNITY ASSOCIATION INC. – SEE PAGE 2** **Burdekin Centre for Rural Health**

#### **BURDEKIN MEMORIAL HALL**

Address Ninth Avenue Home Hill 4806  
Telephone 07 4782 2275  
Contact Arthur Smith

#### **BURDEKIN NEIGHBOURHOOD CENTRE INC.**

Address 40 Chippendale Street Ayr 4807  
Telephone 07 4783 4243  
Fax 07 4783 5338  
Email [coordinator@thebnc.org.au](mailto:coordinator@thebnc.org.au) or [admin@thebnc.org.au](mailto:admin@thebnc.org.au)

#### **BURDEKIN SPORTS CLUB**

Telephone 0418 876 487 or 07 4782 5116  
Contact Mrs Sharon Kenny

## **BURDEKIN THEATRE**

Address 161 Queen Street Ayr 4807  
Telephone 07 4783 9880

## **GREEK HALL**

Address Eighth Avenue Home Hill 4806  
Telephone 0417 004 507  
Contact Phil Loizou

## **HALLERWEALTH**

Address 15 Queen Street Ayr 4807  
Telephone 07 4783 8383  
Email [enquiries@hallerwealth.com.au](mailto:enquiries@hallerwealth.com.au)

## **HOME HILL CORAL SOCIETY**

Address Ninth Avenue Home Hill 4806  
Telephone 07 4782 1166  
Contact Erin Brennan

## **JARVISFIELD HALL**

Address Rita Island Road Jarvisfield 4807  
Telephone 07 4782 4254  
Email [admin@jarvisfiss@eq.edu.au](mailto:admin@jarvisfiss@eq.edu.au)

## **MASONIC HALL**

Address Macmillan Street Ayr 4807  
Telephone 07 4783 2739  
Contact John Webber

## **PCYC**

Address 164 Macmillan Street Ayr 4807  
Telephone 07 4783 1009  
Contact Dan Caesar

## **RURAL YOUTH HALL**

Address Beach Road Ayr 4807  
Telephone 07 4783 1279  
Contact Thea Maltam

## **TROPICAL CITY MOTOR INN-SEE PAGE 13**

## **VIGORO HALL**

Address Beach Road Ayr 4807  
Telephone 07 4783 3195  
Contact Julie Moustoukas

## **MISCELLANEOUS**

### **LOCAL ENTERTAINMENT INFORMATION**

Address 119 Queen Street Ayr 4807  
Telephone 07 4783 7633  
Contact Community Information Centre  
Details For any local entertainment information, full details are available at the Information Centre

### **MARKETS**

Address Alva Beach Ayr 4807  
Telephone 07 4783 1809  
Contact Judy

Address Vietnam Veterans' Market Plantation Creek Ayr 4807  
Telephone 07 4783 6627 or 07 4783 1375

Contact Don or Lynette  
Details Third Sunday of every month at 8.am

### **PROPERTY MAINTENANCE**

Contact Alex Bojack  
Telephone 0428 820 101

Contact B.T. Property Maintenance  
Telephone 07 4783 2827

Contact G.J. Lawn Maintenance (Garren Arroita)  
Telephone 07 4783 6478 or 0409 484 540

Contact Hutto's Mowing (Robert Hutton)  
Telephone 0427 837 514

Contact Kylie Dale  
Telephone 0429 833 110

Contact Mr Snippy (Alf Previtera)  
Telephone 07 4783 2760 or 0429 832 760

Contact Stephen Tunbridge  
Telephone 0400 570 267

### **TOURS & ATTRACTIONS**

#### **ASHWORTHS ROCK SHOP**

Address 170 Eighth Avenue Home Hill 4806  
Telephone 07 4782 1177

#### **BEES**

Telephone 07 4782 1564  
Contact Mike Newton

#### **GIRU FISHING TOURS**

Telephone 0407 307 661  
Contact Simon and Cindy Poletti

#### **YONGALA DIVE ALVA BEACH**

Telephone 1800 635 334

#### **ZARO CULTURAL GALLERY**

Address 86 Eighth Avenue Home Hill 4806  
Telephone 07 4782 2067

#### **WORM FARM**

Telephone 07 4782 9294  
Contact Con and Pat Sexton

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