



The Support Centre
 130 Queen Street
 PO Box 815
 AYR QLD 4807

Telephone: (07) 4783 3744

ABN: 97 257 970 913

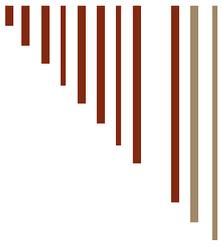


Home Care Service Support at Home Program FEE SCHEDULE

Effective 1 November 2025

Service	Unit	Mon-Fri 8am to 6pm	Saturday 8am to 6pm	Sunday 8am to 6pm	P/holiday 8am to 6pm
<u>CLINICAL SUPPORTS</u>					
Nursing care					
Registered Nurse	Hour	\$150			
Nutrition					
Nutrition supports	Quote	As per quote			
Allied Health and other therapeutic services					
Allied health and other therapeutic services					
Allied health therapy assistant	Hour	\$160			
Counsellor or Psychotherapist	Hour	\$206			
Dietician or Nutritionist	Hour	\$198			
Exercise physiologist	Hour	\$190			
Occupational therapist	Hour	\$290			
Physiotherapist	Hour	\$115			
Podiatrist	Hour	\$115			
Psychologist	Hour	\$228			
Social worker	Hour	\$200			
Speech pathologist	Hour	\$208			
Care management	Hour	\$120			
<u>INDEPENDENCE</u>					
Personal care					
Assistance with self-care and activities of daily living	Hour	\$100	\$150	\$200	\$300
Assistance with self-administration of medication	Hour	\$100	\$150	\$200	\$300
Social support and community engagement					
Accompanied activities	Hour	\$99			
Cultural support	Hour	\$120			
Individual social support	Hour	\$99			

Service	Unit	Mon-Fri 8am to 6pm	Saturday 8am to 6pm	Sunday 8am to 6pm	P/holiday 8am to 6pm
Therapeutic services for independent living					
Acupuncturist	Hour	\$145			
Chiropractor	Hour	\$180			
Diversional Therapist	Hour	\$119			
Osteopath	Hour	\$145			
Remedial masseuse	Hour	\$100			
Respite					
Respite care (individual basis)	Hour	\$99			
Transport					
Direct transport (driver and car provided) - Local	Trip	\$50			
Direct transport (driver and car provided) – Ayr to Townsville Return for a medical appointment	Trip	\$200			
Indirect transport (taxi voucher)	Trip	\$50			
<u>EVERYDAY LIVING</u>					
Domestic assistance					
General house cleaning	Hour	\$95			
Laundry services	Hour	\$95			
Shopping assistance	Hour	\$95			
Home maintenance and repairs					
Gardening	Hour	\$120			
Assistance with home maintenance and repairs	Hour	\$92			
Meals					
Meal preparation	Hour	\$95			
Meal delivery	Meal	\$16			
<u>ASSISTIVE TECHNOLOGY</u>					
Equipment and products					
Assistive technology prescription and clinical support	Hour	\$290			
Assistive technology products	Quote	As per quote			
<u>HOME MODIFICATIONS</u>					
Home adjustments					
Home modifications prescription and clinical support	Hour	\$290			
Home modifications products	Quote	As per quote			



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Notes

- This Fee Schedule should be read with your Services Agreement
- Rates are exclusive of GST
- Under Support at Home, services are charged at a simplified, all-inclusive rate for each service, which includes the cost of travel time, transport and visit fees.
- Fees and charges may be updated periodically to reflect changes in the costs of delivering services. You will be given reasonable notice of any changes to the fee schedule.
- It is your responsibility to notify the BCA Home Care Service if you are not available for a scheduled visit. If you need to cancel a service, please let us know at least 48 hours prior to the commencement of the service. If you cancel later than this, we will need to charge the full visit fee to the package, and any co-contributions as applicable, even if you do not receive a service. We understand however, that there may be circumstances when you cannot contact us within this timeframe (for example following hospitalisation). Under these circumstances we would not charge you for a cancelled visit.
- Visit times, as per Services Australia rules, will be charged in 15 minute increments. Normal rounding rules will apply.
- As a Support at Home participant, you will have access to care management services in line with your assessed need. 10% of your budget is set aside and held by Services Australia for care planning, service coordination, budget management, monitoring, review and evaluation and support and education. A BCA Home Care team member will work with you to deliver your care management.